

# ERICSSON NIKOLA TESLA TO MODERNIZE AND EXPAND OPERATIVE SUPPORT SYSTEM OF BH TELECOM

Mirsad Zaimović, General Manager at BH Telecom, and Gordana Kovačević, President of Ericsson Nikola Tesla, have signed in Sarajevo a contract on the upgrade and expansion of Operations Support System – OSS, related to fixed network of this operator. The contract amounts to MHRK 6.6.

This Contract continues and strengthens cooperation in this field, following the successful realization of the contract for operating support system related to BH Telecom's mobile network. The contracted solution will enable the implementation and delivery of fixed services in a very short period of time. The OSS implementation project is to start immediately, and the realization is planned within the following year.

This will continue the successful long-term cooperation between Ericsson Nikola Tesla, a regional ICT leader, and BH Telecom, a leading operator in Bosnia and Herzegovina, with the largest market share in the provision of telecommunication services in fixed and mobile network, as well as Internet.

"BH Telecom, as the leader in telecommunications market in Bosnia and Herzegovina, for many years now has successfully cooperated with Ericsson Nikola Tesla in projects on the modernization of telecommunication service network. This contract continues the cooperation on the expansion of Operations Support System in BH Telecom's fixed telephony, which will enable a service of higher quality to BH Telecom's users," said Mirsad Zaimović.

On this occasion, Gordana Kovačević said: "Our long-term partner BH Telecom has recognized Ericsson's leading position in the OSS segment, as well as the strength and knowledge of Ericsson Nikola Tesla's expert teams, and has entrusted us with the implementation of this significant project as a continuation of digital transformation of their company. In addition to a great number of customers, including leading global operators, there are numerous recognitions in this area to prove this; therefore, Ericsson was declared a leader in the OSS segment in the latest Gartner report, for the fifth year in a row.

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It is to be emphasized as well that on a recently held TM forum, Ericsson together with Verizon, one of the most significant global communication services provider, received a special recognition as a Smart Service Provider for business transformation of the year, related to the cooperation on the solution development for Verizon's virtual network services."

### Communications Ericsson Nikola Tesla

Ericsson is a world leader in communications technology and services with headquarters in Stockholm, Sweden. Our organization consists of more than 111,000 experts who have provided customers in 180 countries with innovative solutions and services. Together we are building a more connected future where anyone and any industry is empowered to reach their full potential. Net sales in 2016 were USD 24.5 billion. Ericsson is listed on NASDAQ OMX stock exchange in Stockholm and the NASDAQ in New York.

Ericsson Nikola Tesla is an associated company of the Ericsson Group which leads and supports modern communications. The company's activities include marketing and sales, research and development, design of the total communications solution, services in the multi-service and mobile networks area including the mobile Internet and complex system integration in all business areas. The company provides innovative ICT solutions that constantly improve people's life and create new value. Shares of Ericsson Nikola Tesla are traded in the Regular Market of the Zagreb Stock Exchange under the stock exchange symbol ERNT-R-A.

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