

Ericsson Nikola Tesla introduces quality management system in public administration

The Ministry of Public Administration of the Republic of Croatia and a consortium headed by Ericsson Nikola Tesla, with the participation of Apsolon company, have signed a contract for the introduction of a quality management system in public administration. The contract is worth over HRK 17 million (VAT excluded), and the duration of the contracted activities is 24 months.

The contracted activities include the development of an IT system which will provide support to process and quality management in public administration. The project aims to optimize and standardize a great number of processes and services in public administration. This will streamline the process of providing public services. Moreover, a proposal for the necessary amendments to regulations will be made. The quality management system will be introduced in public administration bodies across Croatia.

Communications Ericsson Nikola Tesla

Ericsson enables communications service providers to capture the full value of connectivity. The company's portfolio spans Networks, Digital Services, Managed Services, and Emerging Business and is designed to help our customers go digital, increase efficiency and find new revenue streams. Ericsson's investments in innovation have delivered the benefits of telephony and mobile broadband to billions of people around the world. The Ericsson stock is listed on Nasdaq Stockholm and on NASDAQ New York.

Ericsson Nikola Tesla is an associated company of the Ericsson Group which leads and supports modern communications. The company's activities include marketing and sales, research and development, design of the total communications solution, services in the multiservice and mobile networks area including the mobile Internet and complex system integration in all business areas. The company provides innovative ICT solutions that constantly improve people's life and create new value. Shares of Ericsson Nikola Tesla are traded in the Regular Market of the Zagreb Stock Exchange under the stock exchange symbol ERNT-R-A.

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