

#### ERSTE&STEIERMÄRKISCHE BANK D.D.

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# Audited financial statements of the Erste&Steiermärkische Bank d.d. and subsidiaries (the Group) for period January 1<sup>st</sup> - December 31<sup>st</sup> 2011

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- 1. Management report for the year ending 31.12.2011
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# Management report for year 2011

# Group's financial highlights:

- Total assets as of 31.12.2011 reached HRK 63.0 billion, up 20.4% compared with 31.12.2010, when they amounted to HRK 52.4 billion.
- Total loans as of 31.12.2011 were up 22.7% to HRK 44.7 billion (year-end 2010: HRK 36.4 billion)
- Amounts due to customers as of 31.12.2011 stood at HRK 31,8 billion, up 2.2% versus HRK 31.1 billion at year-end 2010
- Operating income of HRK 2.9 billion increased by 26.4%, from previously HRK 2.3 billion at year end 2010
- Net profit in 2011 was HRK 745.0 million, up 14.3% from HRK 652.0 million in 2010
- **Key Performance Indicators:** Return on Assets (**RoA**) was 1.27%, Return on Equity (**RoE**) 11.59%, while the **Cost/Income ratio** was 42,6% in year 2011

Zagreb/Rijeka, March 19, 2012 – In 2011, Erste&Steiermärkische Bank d.d. and subsidires (Group) maintained the trend of recording solid financial results and increasing market shares in all the key business segments, despite highly demanding market conditions. By harmonizing its operation to the market context, implementing adequate business models and continuously improving its internal efficiency, the Group improved its operating income by 26.4% year-on-year to HRK 2.9 billion. The Group managed to keep a stable profitability level with a net profit in 2011 of HRK 745.0 million, up 14.3% on the year before. The Group's total assets as of 31.12.2011 amounted to HRK 63.0 billion, which is 20.4% more compared with year end 2010. RoA was 1.27%, while RoE reached 11.59%. Cost/Income ratio in 2011 stood at 42.6%.

# Lending volume rose by almost 13%, twice as high as the Croatian market average

At the end of 2011, Group's total loans amounted to HRK 44.7 billion, which is 22.7% up compared with year end 2010, when they reached HRK 36.4 billion. This way the Bank successfully continued last year's trend, when total lending volume rose by 8.8%. Group's loan book continues to grow due to a good performance mainly in corporate lending, while retail lending maintained the same level. According to the Croatian National Bank (HNB), in 2011 Erste Bank credit growth rate was twice as high as the market average. Thus the Bank increased its market share in total lending to 14.1% at year-end 2011 from 13.3% at year end 2010. In the corporate segment, the Bank also improved its market share to 14.3% (year-end 2010:13.1%). The same trend was seen in the retail segment, where Erste Bank's market share rose to 13.9% at year-end 2011 (year-end 2010: 13.5%)..

Group's total deposits at the end of December 2011 amounted to HRK 31.8 billion, up 2.2% on HRK 31.1bn at the end of 2010. According to the HNB, in 2011 Erste Bank doubled the market average growth in deposits as well, so its market share in total deposits grew from 13.1% at 2010 end to 13.5% at the end of December 2011. In the corporate segment, the market share was up from 14.7% to 15.0%, while in the retail segment it rose from 12.6% at the 2010 end to 13.0% at the end of Q3 2011.

"We are satisfied with the financial result achieved in 2011, given the fact that we maintained the longstanding positive trend in our operation and once again confirmed the soundness and long-term sustainability of our business models. We are happy to see that our total loans and market shares in all the business segments have increased. Our main duty will stay in supporting our customers with quality projects and services, financing the healthy entrepreneurship initiatives, thus helping to develop the real economy and increase in employment," Erste Bank Management Board Chairman **Petar Radaković** said.

The successful business year for Erste Bank was confirmed by the awards presented by the Croatian Chamber of Economy to Croatia's most successful companies in 2011. For the fifth time in the past seven years Erste Bank was chosen as the Bank of the Year in Croatia, this time based on the 2011 performance. Erste Bank was also the best bank in the country in 2005, 2006, 2008, and 2010.

## Four new branches, 40 new ATMs and slight increase in employee count

In 2011 Erste Bank opened four new branches, increasing the total number to 130. It also further expanded its ATM network, from 531 terminals at 2010 end to 571 at 2011 end. Despite the highly demanding market conditions and predominant trends in the labor market, the Bank slightly increased its headcount. The total number of employees as full time equivalents reached 2,536 at the end of 2011, which is 10.9% more compared with 2.288 at 2010 end.

The Bank continued to finance sound and profitable projects, as well as new investments in industry, renewable energy and construction. In view of the high unemployment rate in Croatia, Erste Bank Croatia contributes through a special job investment loans with a progressive interest rate discount for companies that create new jobs. The Bank also launched a microfinance project in Osijek and the surrounding area, offering credit lines for stimulating self-employment and financing smaller businesses (up to 5 employees) that are in the first two years of operation.

After being the first bank in the Croatian market to open its Facebook profile in 2010, the following year the Bank also opened its first virtual outlet in Croatia. Late in 2011 the Bank offered to its customers the mobile banking applications for iPhone and Android, which are accompanied by another new feature in the Croatian market – Shoot & Pay. The Erste Bank Croatia marketing strategy paid off as the bank recorded at the year-end 2011 the highest visibility for its advertising campaigns. At the same time it registered the highest annual increase in visibility among the top eight banks in the market (Source: IMAS International).

# Erste vrijednosni papiri acquisition, purchase of interest in Erste Card Club and Erste Factoring, MBU sale

During the year 2011 Erste Bank purchased a majority stake and then acquired investment company Erste vrijednosni papiri d.o.o. Zagreb (EVPZ). Furthermore, the Bank acquired all the shares in Erste Card Club d.d. (ECC) and a majority stake in Erste Factoring d.o.o. (EF). The basic goal in buying shares and acquisitions was to maximize synergy effects, additionally optimize costs and consequently further strengthen the Bank's market position. In October 2011, the Bank sold its majority interest in MBU d.o.o.

# Erste Bank a.d., Podgorica (owned by Erste Bank Croatia) Bank of the Year in Montenegro

Consolidated financial report for year 2011 includes the Erste&Steiermärkische Bank d.d. and the following subsidires - Erste DMD d.o.o., Erste Nekretnine d.o.o., Erste Delta d.o.o., Erste Bank a.d., Podgorica, Erste Card Club d.d., Erste Factoring d.o.o. Among Group members, Erste Bank a.d., Podgorica (EBM) stood out by performance in 2011. EBM's total credits at 2011 end amounted to HRK 1.8 billion, which is 32.6% more versus 2010 end, when they amounted to HRK 1.4 billion. Total deposits were at HRK 1.2 billion, and were up 27% on HRK 1bn at 2010 end. EBM's total assets as of 31.12.2011 stood at HRK 2.3 billion, which is a 27.8% increase on HRK 1.8bn at 2010 end. EBM's net profit was up 68.8% to HRK 27 million, from HRK 16m in 2010. EBM's market share in total assets was improved from 8.2% at 2010 end to 10.7% at 2011 end. At the same time, the market share in total loans rose from 8.8% to 12.2%, while the share in total deposits was up from 7.3% to 9.0%. EBM is the winner of the prestigious Bank of the Year award in Montenegro, presented by renowned financial magazine The Banker, member of Financial Times Group.

#### 2012 objectives

To track residents' financial needs, focus intensively on the SME segment and support quality projects driving development of the real economy and employment will remain the basic strategic guidelines in Group's operation. The Group's long-term business policies are always aimed at achieving above-average market growth, increasing internal and cost efficiency. The Bank wishes to close this year too with an increase in market shares, just like in previous years. Special attention will continue to be paid to improving the quality of services and communication with the customers, understanding their specific needs in existing market conditions.

# Income statement for the year ended 31 December 2011 (All amounts are expressed in HRK million)

	GRO	UP	BANI	<
	2011	2010	2011	2010
Interest income Interest expense Net interest income	3,815 (1,683) <b>2,132</b>	3,109 (1,376) 1,733	3,265 (1,525) 1,740	2,921 (1,315) 1,606
Fee and commission income Fee and commission expense Net fee and commission income	729 (135) <b>594</b>	520 (101) 419	432 (123) 309	451 (117) 334
Net trading income Other operating income Operating income	146 46 <b>2,918</b>	119 37 <b>2,308</b>	144 58 <b>2,251</b>	120 35 <b>2,095</b>
Personnel expenses Other operating expenses Depreciation of property and	(568) (548)	(468) (389)	(412) (381)	(386) (360)
equipment  Amortization of intangible assets  Operating expense	(56) (72) (1,244)	(56) (18) (931)	(34) (16) (843)	(41) (13) (800)
PROFIT BEFORE PROVISION FOR IMPAIRMENT LOSSES, SHARE OF RESULTS OF ASSOCIATES AND INCOME TAX  Provision for impairment losses on	1,674	1,377	1,408	1,295
loans and advances Provision for impairment losses on financial investments Other provisions PROVISION FOR LOAN AND	(728) (13) (16)	(585) (2) 1	(578) (15) (12)	(537) (2) 2
FINANCIAL INVESTMENT LOSSES AND OTHER PROVISIONS	(757)	(586)	(605)	(537)
Share of profit of associates	4	16		<b>-</b>
PROFIT BEFORE INCOME TAX Income taxes NET PROFIT FOR THE YEAR	921 (176) 745	807 (155) <b>652</b>	803 (152) 651	758 (148) 610
Net profit attributable to:				
Equity holders of the Bank Non controlling interest	739 6	652		
EARNINGS PER SHARE	43.51	38.42		

# Statement of financial position for the year ended 31 December 2011 (All amounts are

axpressed in HRK million)

		GROUP		BANK
	2011	2010	2011	2010
ASSETS				
Cash and balances with central banks	7,230	6,562	7,054	6,425
Amounts due from other banks	1,524	3,285	1,438	3,209
Reverse repurchase agreements	26	128	157	202
Receivables on financial derivative				
transactions	93	38	92	38
Financial assets held for trading	417	52	122	52
Financial assets at fair value through profit or				
loss	50	80	50	80
Loans and advances to customers	44,677	36,398	39,425	35,019
Financial investments available for sale	6,425	4,359	6,315	4,270
Financial investments held to maturity	602	424	366	406
Investments in subsidiaries and associates	69	88	1,300	167
Property and equipment	729	699	407	396
Intangible assets	792	56	50	44
Investment property	1	20	-	18
Deferred tax assets	206	95	93	95
Other assets	204_	99	166_	88
Total assets	63,045	52,383	57,035	50,509
LIABILITIES				
Amounts due to other banks	22,285	13,320	16,882	12,536
Repurchase agreements	609	835	500	835
Payables on financial derivative transactions	136	238	136	238
Financial liabilities at fair value through profit				
or loss	40	80	40	80
Amounts due to customers	31,812	31,139	31,787	30,328
Other borrowed funds	79	79	3	5
Current tax liabilities	5	67	-	66
Deferred tax liabilities	27	1	-	240
Other liabilities	448	335	330	318
Provisions	108	90	98	86
Subordinated debt	877_	30	846_	
Total liabilities	56,426	46,214	50,622	44,492
Shareholders' equity	4 000	4 000	4 000	4 000
Share capital	1,698	1,698	1,698	1,698
Share premium	1,802	1,802	1,802	1,802
Retained earnings	3,082	2,440 11	2,905 (83)	2,292 8
Other reserves	(83)	217	91	
Other capital reserves  Equity attributable to equity holders of the	91		91	217_
Bank	6,590	6,168	6,413	6,017
Non controlling interest	29	1	-	
Total equity	6,619	6,169	6,413	6,017
			•	
TOTAL LIABILITIES AND				
SHAREHOLDERS' EQUITY	63,045	52,383	57,035	50,509

# For additional information:

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Communications Department

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Addendum 3. Period of reporting:		1.1.2011	to		31.12.2011	
r end or reporting.				1	01.12.2011	
,		Annual report for cre	edit institutions - GFI-KI			
Identification number (MB):	03337367					
Identification number of the subject (MBS):	040001037					
Personal identification number		_				
(OIB): Name of the issuer:	ERSTE & STEIERMARKIS	SCHE BANK DD			W-17	
tal code and town of residence:	51000	RIJEKA				
Adress:	JADRANSKI TRG 3A					
E-mail adress:	erstebank@erstebank.hr					
Internet adress:	www.erstebank.hr					11_1
and name of municipality/town:	373 RIJEKA					
Code and name of county	8 PRIMORSKO	GORANSKA		1	Number of employees:	2,769
Consolidated report:	YES			(at lh	e end of reporting period) NKD code: 641	19
Names of subjects of consolid			Headquarters:		MB:	
Erste DMD d.o.o. za upravljan	je dobrovoljnim mirovins	k Zagreb, Ivana Lučića 2a		1	01893670	
Erste Nekretnine d.o.o.		Zagreb, Ivana Lučića 2		1	02068249	
Erste Delta d.o.o. za poslovar	nje nekretninama	Zagreb, Ivana Lučića 2		1	01541919	
Erste Bank a.d., Podgorica		Crna Gora, Podgorica, Ma	rka Miljanova 46		08499002	
Erste Card Club d.d.		Zagreb, Praška 5			3289737	
Diners BIH d.o.o. Sarajevo		Bosna i Hercegovina, Sara	ajevo, Fra Anđela Zvizdovića 1	1	08070062	
Erste Factoring d.o.o.		Zagreb, Ivana Lučića 2		1	2058049	
Bookkeeping service:	1	J L				
Contact person:	RAJIĆ ANDREJA					
Phone number:		e of contact person is entered	i)	Telefax:	062 37 1942	
E-mail adress:	arajic@erstebank.com					
Last and first name:						
	(person authorized for repr	resenting company)				
Reporting documer	ntation:					
Audited annual fi     Management rep	inancial statements					
3. Declaration of ke	ev personnel responsible for	preparation of figantial state	ments			1
4. Supervisory bod	y decision on adoption of ar	nnual financial slatements	<b>-</b>	1	11/	
5. Decision on profi	y decision on adoption of ar it allocation or loss coverag	TE & STANK D. D. O	95	Ega	Juck	1
	Live	M.P. RIJE	(signature of per	rson authoriz	red for representing company)	)
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## **INCOME STATEMENT**

for period from 1.1.2011 31.12.2011 to AOP Name of position Current period Prior period 1 2 3 1. Interest income 048 3,106,496,114 3,814,066,947 049 1,683,420,378 2. Interest expense 1.373.993.929 3. Net interest income (048-049) 050 1,732,502,185 2,130,646,569 521,484,276 4. Fee and commission income 727,844,616 051 5. Fee and commission expense 052 100,077,668 134,381,672 6. Net fee and commission income (051-052) 421,406,608 593,462,944 053 7. Profit/loss from investments in subsidiaries, associates and joint ventures 054 14,051,597 -916,618 8. Profit/loss from trading 055 22.324.828 41.576.597 9. Profit/loss from embedded derivatives 056 -1,014,684 108,372 10. Profit/loss from asset not actively traded measured at fair value through profit or 057 11. Profit/loss from asset available for sale 058 18,925,887 107.484 12. Profit/loss from asset held to maturity 059 0 2,102,118 13. Profit/loss from hedging 060 0 14. Income from investments in subsidiaries, associates and joint ventures 061 0 0 15. Income from other ownership investments 062 4,951,585 30,117,649 16. Profit/loss from foreign currency differences 104,076,151 96,301,970 063 17. Other income 064 20,164,847 22,004,082 18. Other expenses 13,526,862 065 11,608,242 19. General administrative expenses and depreciation 066 924,452,690 1,232,067,432 20. Net income from business before value adjustment and loan loss 067 1,393,553,891 1,677,691,054 provisions (050+053 to 064-065-066) 21. Expense of value adjustment and loan loss provisions 068 586,289,383 757,048,351 22. PROFIT/LOSS BEFORE TAX (067-068) 807,264,508 920,642,703 069 23. INCOME TAX EXPENSE 070 154,774,861 176,019,754 24. PROFIT/LOSS OF THE CURRENT YEAR (069-070) 071 652,489,647 744,622,949 25. Earnings per share 072 38 44 ANNEX TO INCOME STATEMENT (for the Banks that prepare consolidated financial statements) 1. PROFIT/LOSS OF THE CURRENT YEAR 652,489,647 744,622,949 073 2. Assign equity holders of the Bank 652,328,474 739,003,388 3. Non controlling interest (073-074) 161,173 5,619,561 075

in HRK

# STATEMENT OF FINANCIAL POSITION

31.12.2011 in HRK as of AOP Name of position Prior period Current period 2 3 4 ASSETS 1. CASH AND DEPOSITS WITH Central bank (002+003) 001 6.560.062.380 7 229 872 244 1.1. Cash 002 733,608,588 816,105,099 1.2. Deposits with Central bank 003 5.826,453,792 6,413,767,145 2. DEPOSITS WITH BANKING INSTITUTIONS 004 3,083,699,399 1,302,447,186 3. TREASURY BILLS WITH MINISTRY OF FINANCE AND BILLS OF EXCHANGE WITH 005 1 661 079 746 1.521.538.324 CENTRAL BANK 4. SECURITIES AND OTHER FINANCIAL INSTRUMENTS HELD FOR TRADING 006 299,780,373 5. SECURITIES AND OTHER FINANCIAL INSTRUMENTS AVAILABLE FOR SALE 2,815,936,007 007 4,934,057,676 407,805,472 6. SECURITIES AND OTHER FINANCIAL INSTRUMENTS HELD TO MATURITY 008 417,303,524 7. SECURITIES AND OTHER FINANCIAL INSTRUMENTS NOT ACTIVELY 009 TRADED, MEASURED AT FAIR VALUE THROUGH PROFIT AND LOSS 8. DERIVATIVE FINANCIAL ASSETS 010 36,432,894 91.339.920 9. LOANS TO FINANCIAL INSTITUTIONS 011 462,768,679 382,791,757 10. LOANS TO OTHER CUSTOMERS 012 35,950,846,876 44,068,553,221 11. INVESTMENTS IN ASSOCIATES, SUBSIDIARIES AND JOINT VENTURES 013 88.230.761 69.267.366 12. REPOSSESED ASSETS 014 54.536.530 111,443,848 13. TANGIBLE ASSET (MINUS DEPRECIATION) 015 719,413,606 729 437 737 14. INTEREST, FEES AND OTHER ASSETS 016 672,633,629 1,756,700,681 A) TOTAL ASSETS (001+004 to 016) 52,383,402,609 63,044,577,227 017 LIABILITIES 1. BORROWINGS FROM FINANCIAL INSTITUTIONS (019+020) 018 13,386,440,849 22,145,716,047 1.1. Short-term borrowings 019 1.200.686.089 5.448.212.712 Long-term borrowings 020 12,185,754,760 16.697.503.335 2. DEPOSITS (AOP 022 to 024) 021 31,649,617,074 31,701,806,785 Deposits of giro and current accounts 4,608,834,094 2.1. 022 5,309,206,783 Savings deposits 023 2,798,281,239 2.2. 2.897.443.236 Term deposits 2.3 024 24,242,501,741 23,495,156,766 3. OTHER BORROWINGS (026+027) 025 19,131,543 19,205,058 3.1. Short-term borrowings 026 14.991.901 16,642,228 Long-term borrowings 027 4,139,642 2,562,830 4. DERIVATIVE FINANCIAL LIABILITIES AND OTHER FINANCIAL LIABILITIES HELD 028 236.073.787 133,838,001 FOR TRADING 5. ISSUED DEBT SECURITIES (030+031) 029 0 5.1. Short-term issued debt instruments 030 0 0 5.2. Long-term issued debt instruments 031 0 0 6. ISSUED SUBORDINATED INSTRUMENTS 032 29,540,692 858,467,880 7. ISSUED HYBRID INSTRUMENTS 033 8. INTEREST, FEES AND OTHER LIABILITIES 034 893,173,900 1,566,873,887 B)TOTAL LIABILITIES (018+021+025+028+029+032+033+034) 035 46.213.977.845 56,425,907,658 1. SHARE CAPITAL 3,500,360,782 3,500,360,782 036 2. PROFIT/(LOSS) OF THE CURRENT YEAR 037 652,328,474 739,003,388 3. RETAINED PROFIT/(LOSS) 038 1,788,964,570 2,371,760,882 4. LEGAL RESERVES 039 84.920.875 84.920.875 5. STATUTORY AND OTHER CAPITAL RESERVES 040 130,839,963 7,794,791 6. UNREALISED PROFIT/(LOSS) FROM VALUE ADJUSTMENT OF FINANCIAL ASSETS 041 12,010,100 -85,171,149 AVAIABLE FOR SALE 7. RESERVES RESULTING FROM PROTECTIVE TRANSACTIONS 042 C) TOTAL EQUITY (036 to 042) 043 6,169,424,764 6,618,669,569

D) TOTAL LIABILITIES AND EQUITY (035+043) 044 52,383,402,609 63,044,577,227 SUPPLEMENT TO STATEMENT OF FINANCIAL POSITION (filled out by banks that compose a consolidated financial report) 1. TOTAL EQUITY 045 6.169.424.764 6,618,669,569 2. Attributed to equity holders of the parent 046 6.168.330.605 6.589.771.385

047

1,094,159

28,898,184

3. Minority shares (045-046)

# CASH FLOW STATEMENT - indirect method

for period from	1.1.2011	to	31.12		in F	IRK
Name of	the position			AOP	Prior period	Current period
	1			2	3	4
OPERATING ACTIVITIES						
Cash flow from operating activities before of	hanges of operating a	sset (002 do (	07)	001	-374,172,949	-360,991,398
1.1. Profit/(loss) before income tax				002	807,286,550	926,320,317
1.2. Allowances and loss provisions				003	586,287,000	757,048,000
1.3. Depreciation				004	73,510,000	127,589,000
<ol><li>1.4. Net unrealized profit/(loss) from financial a</li></ol>	ssets and liabilities thro	ugh profit and I	oss	005	190,010	808,790
<ol><li>1.5. Profit/(loss) from sale of tangible assets</li></ol>	24 3 (Camput) - C (Camput)			006	3,116,883	10,238,690
1.6. Other profit/(losses)				007	-1,844,563,392	-2,182,996,19
2. Net increase/(decrease) of operating assets	(009 do 016)			800	-3,606,037,905	-13,670,199,28
2.1. Deposits with Central bank				009	199,466,069	-971,199,142
2.2. Treasury bills of Ministry of Finance and C	B bills			010	690,309,426	-139,546,678
2.3. Deposits with banks and loans to financial	institutions			011	-411,067,027	139,444,20
2.4. Loans to other customers				012	-3,413,575,970	-8,763,699,399
2.5. Securities and other financial instruments	neld for trading			013	-190,010	-300,583,000
2.6. Securities and other financial instruments	available for sale			014	-780,284,695	-2,604,048,190
2.7. Securities and other financial instruments	not traded actively, mea	sured at fair va	lue	045	0	,
through profit or loss				015		
2.8. Other operating assets				016	109,304,302	-1,030,567,077
3. Net increase/(decrease) of operating liability	es (018 do 021)			017	2,223,053,300	2,733,330,101
3.1. Demand deposits				018	193,342,279	700,569,182
3.2. Savings and term deposits				019	144,433,689	-667,734,300
3.3. Financial derivative liabilities and other liab	ilities actively traded			020	168,972,333	-157,141,995
3.4. Other liabilities				021	1,716,304,999	2,857,637,214
<ol> <li>Net cash flow from operating activities befo (001+008+017)</li> </ol>	re income tax			022	-1,757,157,554	-11,297,860,582
5. (Income tax paid)				023	-120,860,010	-269,597,074
6. Net inflow/(outflow) of cash from operating	activities (022+023)			024	-1,878,017,564	-11,567,457,656
INVESTING ACTIVITIES			WA 60 Mar			
7. Net cash flow from investing activities (026	do 030)			025	-213,070,652	-113,946,157
7.1. Receipt from sale/(payment for buying) tar	gible and intangible ass	ets		026	-95,620,712	-184,092,750
<ol><li>7.2. Receipt from sale/(payment for buying) inv ventures</li></ol>	estments in subsidiaries	s, associates ar	nd joint	027	-19,003,182	22,846,394
7.3. Receipt from sale/(payment for buying) see	curities and other financ	ial instruments	held to maturi	ty <b>028</b>	-103,398,343	8,773,658
7.4. Dividend income				029	4,951,585	30,991,710
7.5. Other receipts/(payments) from investing a	ctivities			030	0	7,534,831
FINANCIAL ACTIVITIES						
8. Net cash flow from financial activities (032 c	lo 037)			031	815,507,790	9,260,186,881
8.1. Net increase/(decrease) of borrowings				032	968,196,557	8,642,067,379
8.2. Net increase/(decrease) issued debt secur	ities			033	0	C
8.3. Net increase/(decrease) subordinated and				034	315,896	811,046,935
8.4. Receipts from transmitted share capital				035	0	
8.5. (Dividends paid)				036	-153,004,663	-192,927,433
8.6. Other receipts/(payments) from financial a	ctivities			037	0	(
9. Net increase/(decrease) of cash and cash ed						
(024+025+031)	,			038	-1,275,580,426	-2,421,216,932
10. Effects of change in foreign exchange rates or	cash and cash equival	ents		039		,
11. Net increase/(decrease) cash and cash equ	TW 1 - 11			040	-1,275,580,426	-2,421,216,932
12. Cash and cash equivalents at the beginning				041	7,995,774,143	6,720,193,717
13. Cash and cash equivalents at the end of the				042	6,720,193,717	4,298,976,785

# STATEMENT OF CHANGES IN SHAREHOLDERS' EQUITY

for period		01.01.2011	11	<b>Q</b>	31.12.2011	011			in HRK
			Ras	spoloživo dioniča	Raspoloživo dioničarima matičnog društva	Stva			
Name of position	AOP	Share capital	Treasury	Legal, statutory and other reserves	Retained earnings/(loss)	Profit/(loss) for the period	Unrealised profit/(loss) from the basis of value adjustment of financial assets available for sale	Non controlling interest	Total capital and reserves
•	2	8	4	5	9	7	8	6	10
Balance at 1 January	100	3,500,360,782	0	215,760,838	1,787,870,411	652,328,474	12,010,100	1,094,159	6,169,424,764
Changes in accounting policies and corrections of mistakes	002								
Corrected balance as at 1 January (1+2)	003	3,500,360,782	0	215,760,838	1,787,870,411	652,328,474	12,010,100	1,094,159	6,169,424,764
Sale of financial assets available for sale	004	The state of the s					57,484		57,484
Change of fair value financial asset available for sale	900						-118,987,401		-118,987,401
Tax on items directly recognised or transferred from capital and reserves	900						21,748,668		21,748,668
Other profit/(loss) directly recognised in capital and reserves	200			-1,331,945			0		-1,331,945
Net profit/(loss) directly recognised in capital and reserves (004+005+006+007)	800	0	0	-1,331,945	0	0	-97,181,249	0	-98,513,194
Profit/(loss) for the period	600					739,003,388			739,003,388
Total recognised income and expenses for the period (008+009)	010	0	0	-1,331,945	0	739,003,388	-97,181,249	0	640,490,194
Increase/(decrease) of share capital	011								
Buy/sell of treasury shares	012								The second secon
Other changes	013			3,981,465	-27,804,024	-30,103,447	0	27,804,025	-26,121,981
Transfer to reserves	014			-125,694,692	582,796,311	-429,297,594			27,804,025
Dividends paid	015				0	-192,927,433			-192,927,433
Distribution on income (014+015)	016	0	0	-125,694,692	582,796,311	-622,225,027	0	0	-165,123,408
Balance at reporting date (003+010+011+012+013+016)	017	3,500,360,782	0	92,715,666	2,342,862,698	739,003,388	-85,171,149	28,898,184	6,618,669,569
Banks which prepare consolidated financial statements represent changes in non controlling interest separately in appropriate capital items	non contro	lling interest separa	tely in appro	priate capital item	ý				

# Notes to financial statements

CASH AND DEPOSITS WITH Central bank	31.12.2010.	31.12.2011.
Cash on hand	733,608,588	816,105,099
Cash on clearing account	2,106,524,167	1,722,638,378
Obligatory reserves with the central banks	3,719,929,625	4,691,128,767
oznace, i sacres min the central bullio	6,560,062,380	7,229,872,244

DEPOSITS WITH BANKING INSTITUTIONS	31.12.2010.	31.12.2011.
Current accounts with other banks	108,494,581	99,311,763
Term deposits with banks	2,988,661,235	1,205,142,693
Less: Allowance for possible placement losses	(13,456,417)	(2,007,270)
	3,083,699,399	1,302,447,186

SECURITIES AND OTHER FINANCIAL INSTRUMENTS HELD FOR TRADING	31.12.2010.	31.12.2011.
Shares		5,523,913
Shares in investment funds	020	294,224,519
Bonds	-	31,941
	0 <b>=</b> 0	299,780,373

TREASURY BILLS WITH MINISTRY OF FINANCE AND BILLS OF EXCHANGE WITH		
CENTRAL BANK	31.12.2010.	31.12.2011.
Treasury bills		
Securities and other financial instruments held for trading	51,389,540	116,785,685
Securities and other financial instruments available for sale	1,470,148,784	1,356,033,561
Securities and other financial instruments held to maturity		188,260,500
	1,521,538,324	1,661,079,746

SECURITIES AND OTHER FINANCIAL INSTRUMENTS AVAILABLE FOR SALE	31.12.2010	31.12.2011
Equity shares and participations:	42,813,176	91,004,139
Investments in companies	21,090,176	69,516,575
Investments in financial institutions	21,723,000	21,487,564
Listed debt securities	2,740,934,638	4,814,264,714
Investment in open funds	32,188,193	28,788,823
	2,815,936,007	4,934,057,676

Analysis of listed debt securities:		
Debt securities available for sale allocated by the issuer comprise:	31.12.2010	31.12.2011
Republic of Croatia	591,993,285	1,793,201,222
Companies in Republic of Croatia	154,011,919	161,593,950
Other states	1,994,929,434	2,859,469,542
	2,740,934,638	4,814,264,714

SECURITIES AND OTHER FINANCIAL INSTRUMENTS HELD TO MATURITY	31.12.2010	31.12.2011
Fixed income debt securities:	417,383,536	407,877,489
Listed debt securities — Bonds issued by the Republic of Croatia	351,262,850	355,247,961
Unlisted debt securities – Bonds issued by the Republic of Croatia	48,575,732	4,839,048
Bonds of Republic of Montenegro	17,544,953	47,790,480
Total assets held to maturity before allowance	417,383,535	407,877,489
Less: allowance for assets held to maturity	(80,011)	(72,017)
	417,303,524	407,805,472

		31.12.2010			31.12.2011		
DERIVATIVE FINANCIAL ASSETS AND LIABILITIES	Notional amount	Assets	Liabilities	Notional amount	Assets	Liabilities	
Interest rate instruments:					7. 2		
Interest rate swaps - assets	1,112,812,381	7,666,818		1,388,527,272	20,059,345		
Interest rate swaps - liabilities	1,112,812,381	1	5,475,554	1,388,527,272		16,104,76	
Subtotal - interest rate instruments	2,225,624,762	7,666,818	5,475,554	2,777,054,544	20,059,345	16,104,76	
Foreign currency instruments:							
Currency swaps							
Purchase	564,289,469	811,083		1,546,077,574	5,754,705		
Sell	565,722,268	1	2,321,271	1,542,119,143		999,729	
Forwards							
Purchase	8,922,028,645	27,623,445		12,664,307,125	64,974,182		
Sell	9,118,767,454		228,196,951	12,710,566,825		116,599,48	
Call options							
Put options	1 1						
Subtotal – Foreign currency instruments	19,170,807,836	28,434,528	230,518,222	28,463,070,667	70,728,887	117,599,210	
Other instruments:							
Call options for stock indeks	2,954,069	71,941		8,471,723	42,359		
Put options for stock indeks	2,947,462		71,899	8,471,723	2000-200		
Call options for equity instruments	8,308,319						
Put options for equity instruments							
Forward bonds - purchase	1 1			29,857,989	62,516		
Forward bonds - sell	1 1			29,857,989		47,51	
Embedded derivatives - assets	113,028,001	259,607	9	87,552,624	446,813		
Embedded derivatives – liabilities	65,320,523	~	8,112	46,706,551	200	86,50	
Short position in bonds issued by Republic of Croatia			****	en territ			
Total – other instruments	192,558,374	331,548	80,011	210,918,599	551,688	134,02	

LOANS TO FINANCIAL INSTITUTIONS	31.12.2010	31.12.2011
Loans	467,560,432	385,520,166
Less: Allowance for loan impairment	(4,791,753)	(2,728,409)
	462,768,679	382,791,757

		-
LOANS TO OTHER CUSTOMERS	31.12.2010	31.12.2011
Companies	16,393,630,356	20,198,786,261
Individuals	17,863,035,720	20,565,471,178
Public sector	3,429,983,148	6,034,330,478
Other institutions	132,115,481	172,194,567
Total loans before allowances for impairment	37,818,764,705	46,970,782,484
Less: Allowance for loan impairment	(1,867,917,829)	(2,902,229,263)
	35,950,846,876	44,068,553,221

	Ownership Interest 2010	Ownership Interest 2011	Activity	Group's Share of	net assets	Investme	ent at cost
Associates				31.12.2010	31.12.2011	31.12.2010	31.12.201
S Immorent leasing zeta d.o.o. za poslovanje nekretninama	49.00%	49.00%	Real estate busin	429,680	529,342	12,800	12,80
Erste Factoring d.o.o.	44.00%		Factoring	48,883,560		2,354,000	
Erste d.o.o	27.88%	37.94%	Managment com	24,631,606	34,811,547	12,157,602	23,098,985
S IT Solutions HR d.o.o.	20.00%	20.00%	IT engineering	206,314	209,873	4,000	4,000
IMMOKOR BUZIN d.o.o.		49.00%	Real estate busin		33,716,604		33,975,000
Erste vrijednosni papiri d.o.o.	49.00%	-	Financial market	14,079,600		17,876,000	
Total associates:				88,230,761	69,267,366	32,404,402	57,090,785
Subsidiaries							
Erste nekretnine d.o.o.	100.00%	100.00%	Real estate busin	1,473,558	2,317,130	800,000	800,000
Erste DMD d.o.o.	100.00%	100.00%	Managment com	14,116,980	14,629,508	15,000,000	15,000,000
MBU d.o.o.	97.270%	-	IT engineering an	38,984,912	-	18,731,203	
Erste Factoring d.o.o.	-	74.996%	Factoring	3-3	86,651,838	-	37,658,000
Erste Card Club d.d.		100.00%	Financial interme	170	388,485,016	=	1,089,285,069
Diners Club BH d.o.o.	-	100.00%	Other financial in	( <del>-</del> )	-2,555,716	-	
Erste Delta d.o.o.	100.00%	100.00%	Real estate busin	-11,183,952	-8,353,651	26,000	26,000
Erste bank a.d., Podgorica	100.00%	100.00%	Credit institution	187,623,178	208,282,501	100,396,379	100,396,379
Total subsidiaries:		9000		231,014,676	689,456,626	134,953,582	1,243,165,448
Total:				319 245 437	758,723,992	167,357,984	1,300,256,233

TANGIBLE ASSET (MINUS DEPRECIATION)	31.12.2010	31.12.2011
Land and buildings	549,522,668	600,060,031
Computers	16,052,059	13,574,558
Furniture and other equipment	84,601,631	91,348,325
Motor vehicles	1,065,069	1,145,943
Ongoing investment in buildings and equipment	48,325,520	22,503,771
Investment property	19,846,659	805,109
	719,413,606	729,437,737

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INTEREST, FEES AND OTHER ASSETS	31.12.2010	31.12.2011
Undue interests and fees	259,771,197	345,945,261
Due interests and fees	298,005,573	398,059,585
Tax assets	95,333,468	205,741,580
Receivables for overpaid taxes	1,673,755	22,182,002
Intangible assets	56,180,110	57,153,788
Inventory of office supply and other materials	398,781	130,857
Numismatic collection	579,185	551,900
Prepaid expenses	13,892,059	6,775,186
Other assets	68,813,772	170,431,417
Total other assets before allowance for impairment	794,647,900	1,206,971,576
Less: Allowance for impairment of other asset	(122,014,271)	549,729,105
	672,633,629	1,756,700,681

BORROWINGS FROM FINANCIAL INSTITUTIONS		
	31.12.2010	31.12.2011
From banks	11,091,036,795	19,437,184,832
From other banking institutions	163,322,301	46,575,648
From HBOR	2,132,081,753	2,661,955,567
	13,386,440,849	22,145,716,047

DEPOSITS		
Deposits of giro and current accounts	31.12.2010	31.12.2011
Deposits from public sector		
Republic of Croatia	3,309,378	16,741,076
Republic funds	1,462,143	1,134,665
Local government	79,609,020	105,603,930
Deposits from financial institutions		
Banks	31,822,961	35,807,947
Other banking institutions	89,171,309	64,237,388
HBOR	10,057	9,983
Non-banking financial instituitions	94,788,340	50,978,367
Banks in bankruptcy	184,700	2,672,832
Banks in liquidation	959,452	901,284
Deposits from state commercial customers	36,093,919	52,620,624
Deposits from other commercial customers	2,109,987,331	2,731,798,105
Deposits from non-profit institutions	119,360,793	123,137,789
Deposits from individuals	1,525,047,124	1,626,370,636
Deposits from non residents		
Foreign financial institutions	76,142,165	15,579,611
Foreign states	5,179,730	5,697,996
Foreign commercial customers	91,711,668	74,376,692
Foreign individuals	335,462,088	392,727,053
Foreign non-profit institutions	8,531,916	8,810,805
	4,608,834,094	5,309,206,783

Savings deposits	31.12.2010	31.12.2011
Deposits from public sector		
Republic of Croatia	-	1,137,140
Deposits from financial institutions		
Banks	50,062,731	58,854,559
Other banking institutions	21,520,584	19,114,380
Non-banking financial instituitions	3,127,687	440,867
Deposits from state commercial customers	5,169,621	22,591,260
Deposits from other commercial customers	438,896,617	352,009,571
Deposits from non-profit institutions	1,587,946	4,334,909
Deposits from individuals	2,110,833,717	2,235,815,698
Deposits from non residents		
Foreign financial institutions	*	35,282
Other non residents	167,082,336	203,109,570
	2,798,281,239	2,897,443,236

Term deposits	31.12.2010	31.12.2011
Deposits from public sector	7 28 2	
Republic of Croatia	98,891,078	10,773,129
Local government	23,057,555	24,675,441
Deposits from financial institutions		
Banks	200,948,993	432,862,461
Other banking institutions	1,326,254,588	933,235,793
HBOR	95,000,000	
Non-banking financial institution	1,942,707,275	779,787,895
Banks in bankruptcy	15,414,446	33,000,000
Banks in liquidation	÷ ÷	858,769
Deposits from state commercial customers	103,551,779	137,776,239
Deposits from other commercial customers	2,856,101,906	2,282,514,820
Deposits from non-profit institutions	101,336,580	118,013,389
Deposits from individuals	15,623,930,141	17,030,317,888
Deposits from non residents		
Foreign financial institutions	410,879,138	99,263,895
Foreign states	14,770,346	36,005,216
Foreign commercial customers	115,251,369	192,518,001
Foreign individuals	1,313,356,526	1,383,176,909
Foreign non-profit institutions	1,050,021	376,921
	24,242,501,741	23,495,156,76

INTEREST, FEES AND OTHER LIABILITIES	31.12.2010	31.12.2011
Undue interest and fees	386,746,408	493,821,170
Due interest and fees	4,044,059	16,992,656
Prepayments received from borrowers	178,145,007	170,851,537
Tax liabilities	67,293,386	6,811,848
Salaries and bonuses payable	88,059,790	107,163,095
Off balance provisions	53,303,020	56,276,269
Amounts due to suppliers	24,194,889	494,528,557
Payables to State Agency for deposit insurance	12,213,426	13,126,544
Uninvoiced liabilities	17,054,324	16,551,538
Liabilities for dividend payout	1,006,548	555,743
Other	61,113,042	190,194,930
	893,173,899	1,566,873,887

INTEREST INCOME		
	31.12.2010	31.12.2011
Interest on loans and advances to customers	2,675,305,441	3,200,861,126
Interest on amounts due from other banks	21,854,653	30,330,870
Interest income on financial investments	181,825,300	209,871,191
Interest on balances due from the central bank	23,945,938	4,129,753
Interest on derivative financial instruments	144,370,684	271,801,835
Interest income on impaired financial assets - loans and advances to customers	50,818,694	87,985,346
Interest on reverse repurchase agreements	4,707,321	3,572,539
Other interest income	3,380,843	3,407,290
Interest on financial assets mesaured at fair value through profit and loss	287,240	2,106,997
	3,106,496,114	3,814,066,947

INTEREST EXPENSES		
	31.12.2010	31.12.2011
Interest on customer deposits	964,543,408	835,947,130
Interest on other borrowed funds	329,170,768	579,418,522
Interest on amounts due to other banks	46,430,067	147,146,316
Interest on subordinated debt	1,423,736	25,109,253
Interest on derivative financial instruments	27,801,729	84,510,171
Interest on repurchase agreements	4,368,701	9,481,248
Interest on financial liabilities mesaured at fair value through profit and loss	255,520	1,807,738
	1,373,993,929	1,683,420,378

FEE AND COMMISSION INCOME		920010108005335468
	31.12.2010	31.12.2011
Payments and money transfers	184,654,448	173,806,933
Bank cards services	183,709,945	381,754,366
Custodial fees	65,659,826	52,660,213
Guarantees and letter of credit	35,355,048	35,109,194
Other fee and commission income	52,105,009	84,513,910
	521,484,276	727,844,616

FEE AND COMMISSION EXPENSES		
	31.12.2010	31.12.2011
Payments and money transfers	44,681,897	45,944,138
Bank cards services	47,784,729	72,999,945
Custodial fees	1,634,907	3,121,891
Guarantees and letter of credit	3,174,218	3,044,827
Other fee and commission expense	2,801,917	9,270,871
	100,077,668	134,381,672

PROFIT/LOSS FROM TRADING		
	31.12.2010	31.12.2011
Net foreign exchange gain loss on derivative financial instruments	(553,320)	16,314,936
Net gain on financial assets at fair value through profit and loss	22,878,148	25,261,661
	22,324,828	41,576,597

PROFIT/LOSS FROM EMBEDDED DERIVATES		
	31.12.2010	31.12.2011
Profit/ (loss) from embedded derivates (except contracts with one-way currency		
clause)	(1,048,037)	(41,308)
Profit/ (loss) from embedded derivates according to contracts with the one-way		
currency clause	33,353	149,680
	(1,014,684)	108,372

OTHER INCOME		44
	31.12.2010	31.12.2011
Income from sale of property and equipment	3,140,893	9,964,094
Rental income from investment property	3,038,749	2,564,773
Rental income	2,639,150	2,330,353
Deposit insurance premiums	2,543,291	9
Other	8,802,764	7,144,862
	20,164,847	22,004,082

GENERAL AND ADMINISTRATIVE EXPENSES AND DEPRECIATION	100 1000	5000
	31.12.2010	31.12.2011
Employee related costs		
- Wages, salaries and compensations	265,991,221	325,238,110
- Payroll taxes and contributions	192,907,075	233,825,784
Pension provisions	9,197,148	9,437,686
Donations and sponsorship	7,537,250	8,399,400
Other administrative expenses	375,309,877	577,715,320
Depreciation	73,510,119	77,451,132
	924,452,690	1,232,067,432

OTHER EXPENSES	31.12.2010	31.12.2011	
Other taxes and contributions	6,934,778	8,817,761	
Other	4,673,464	4,709,101	
	11,608,242	13,526,862	

EXPENSES OF VALUE ADJUSTMENTS AND LOAN LOSS PROVISIONS	31,12,2010	31.12.2011
Provision for impairment losses on loans and advances	533,770,034	683,864,326
Provision for impairment loss on other assets	51,516,828	55,647,061
Provision for impairment loss on financial investments held to maturity	(67,360)	(7,994)
Provision for impairment loss on financial investments available for sale	1,685,975	1,568,654
Provision for litigations	(2,083,156)	11,404,489
Provision for impairment of guarantees and credit commitments	1,467,062	4,571,815
	586,289,383	757,048,351



#### ERSTE&STEIERMÄRKISCHE BANK D.D.

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# DECLARATION OF KEY PERSONNEL RESPONSIBLE FOR PREPARATION OF **FINANCIAL STATEMENTS**

# According to our best knowledge:

- 1. Shortened set of annual financial statements for Erste&Steiermärkische bank d.d. and subsidiaries prepared in accordance with appropriate standards of financial reporting of banks in Republic of Croatia gives complete and true state of assets and liabilities and financial result and affairs of Erste&Steiermärkische bank d.d.
- 2. Management report contains true and fair view of affairs and results of Erste & Steiermärkische Bank d.d.

Accounting sector director

Rijeka, March 19th 2012

Management Board member

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