Consolidated Financial Statements and Auditor's report 31 December 2012

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Company profile

History and incorporation

Ericsson Nikola Tesla d.d. (the Company) is a Croatian company with over sixty years of continuous operations. It is a leading supplier and exporter of specialized telecommunications equipment, software solutions and services in Central and Eastern Europe.

The Company was founded as a result of the privatisation of the enterprise Nikola Tesla - Poduzeće za proizvodnju telekomunikacijskih sistema i uređaja, po.

Principal activities

The principal activities of the Company are: the research and development of telecommunications software and services, design, testing and integration of total communications solutions, and supply and maintenance of communications solutions and systems primarily in the Republic of Croatia, Central and Eastern Europe as well as to companies within the Ericsson Group.

Ericsson Nikola Tesla d.d. is a joint stock company incorporated in Croatia. The headquarters of the Company are in Zagreb, Krapinska 45.

Company profile (continued)

Supervisory Board, Management Board and executive management

The Supervisory Board

The Supervisory Board members during 2012 and up to the release of these consolidated statements were:

Roland Nordgren Reappointed on 05 June 2012 Chairman

Ignac Lovrek Reappointed on 31 May 2011 Member; Vice-Chairman

Carita Jönsson Reappointed on 05 June 2012 Member Dubravko Radošević, Appointed on 20 May 2010 Member

Zvonimir Jelić Reappointed on 18 June 2010 Member and employees'

representative

The Management Board

The Management Board has one member:

Gordana Kovačević Reappointed on 1 January 2010 President

Executive management

As at 31 December 2012, the Company's executive management comprised:

Gordana Kovačević Company President

Branko Dronjić Head, G-ITTE Engineering Services Croatia

Damir Bušić Director, Commercial Management

Dario Runje Head, CD RAN & Director, CC & Supply Croatia

Dragan Fratrić Manager, General Services

Goran Ožbolt Director, Sales and Marketing for Tele2 and Alternative Operators

Grga Mrkonjić Director, Sales and Marketing for HT

Hrvoje Benčić Director, Engagement Practices and ETK Customer Operations

Ivan Barać Director, Sales & Marketing for CIS Market

Jagoda Barać Director, Sales and Marketing for Neighboring Countries

Marijana Đuzel Head, HR&O and Legal Affairs

Milan Živković Director, Strategy and Business Development Miroslav Kantolić Director, Sales and Marketing for VIPnet Patrick Gerard Martin Director, Research and Development Center

Rafal Rybkowski Director, Finance

Smiljan Pilipović Director, Business Innovation and New Opportunities

Snježana Bahtijari Director, Communication

Tihomir Šicel Director, Sales & Marketing for Industry and Society

Responsibilities of the Management and Supervisory Boards for the preparation and approval of the annual consolidated financial statements

The Management Board is required to prepare consolidated financial statements for each financial year which give a true and fair view of the financial position of the Group and of the results of its operations and cash flows, in accordance with applicable accounting standards, and is responsible for maintaining proper accounting records to enable the preparation of such consolidated financial statements at any time. It has a general responsibility for taking such steps as are reasonably available to it to safeguard the assets of the Group and to prevent and detect fraud and other irregularities.

The Management Board is responsible for selecting suitable accounting policies to conform with applicable accounting standards and then apply them consistently; make judgements and estimates that are reasonable and prudent; and prepare the consolidated financial statements on a going concern basis unless it is inappropriate to presume that the Group will continue in business.

The Management Board is responsible for the submission to the Supervisory Board of its annual report on the business situation of the Group together with the annual consolidated financial statements, following which the Supervisory Board is required to approve the annual consolidated financial statements which will be presented to the General Assembly of Shareholders.

The consolidated financial statements set out on pages 5 to 64 were authorised by the Management Board on 9 April 2013 for issue to the Supervisory Board and are signed below.

Gordana Kovačević

President

Ericsson Nikola Tesla d.d.

Krapinska 45 10000 Zagreb

Croatia

ERICSSON

Ericsson Nikola Tosla d.d.

Krapinska 45 HP-10 099 Zagreb

CROATIA



Independent Auditor's Report

To the Shareholders of Ericsson Nikola Tesla d.d.

We have audited the accompanying consolidated financial statements of Ericsson Nikola Tesla d.d. and its subsidiaries (the "Group"), which comprise the consolidated balance sheet as of 31 December 2012 and the consolidated statement of comprehensive income, consolidated statement of changes in equity and consolidated cash flow statement for the year then ended, and a summary of significant accounting policies and other explanatory information.

Management's Responsibility for the Consolidated Financial Statements

Management is responsible for the preparation and fair presentation of these consolidated financial statements in accordance with International Financial Reporting Standards, and for such internal control as management determines is necessary to enable the preparation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on these consolidated financial statements based on our audit. We conducted our audit in accordance with International Standards on Auditing. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the consolidated financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the consolidated financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the consolidated financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the consolidated financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the consolidated financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the accompanying consolidated financial statements present fairly, in all material respects, the financial position of the Group as at 31 December 2012, and its financial performance and its cash flows for the year then ended in accordance with International Financial Reporting Standards.

Pricewaterhouse Coopers d.o.o.

Zagreb, 9 April 2013

Our report has been prepared in Croatian and in English languages. In all matters of interpretation of information, views or opinions, the Croatian language version of our report takes precedence over the English language version.

Consolidated statement of comprehensive income for the year ended 31 December 2012

| | Notes | 2012 HRK '000 | 2011 HRK '000 |
|-----------------------------------------|-------|------------------|------------------|
| Sales revenue | 3, 4 | 1,913,304 | 1,165,830 |
| Cost of sales | | (1,701,672) | (1,031,945) |
| Gross profit | | 211,632 | 133,885 |
| Selling expenses | | (61,095) | (62,350) |
| Administrative expenses | | (36,080) | (29,019) |
| Other operating income | | 3,586 | 1,194 |
| Other operating expenses | 6 | (1,432) | (54,910) |
| Operating profit/(loss) | | 116,611 | (11,200) |
| Finance income | 8 | 24,487 | 34,733 |
| Finance expense | 8 | (80) | (1,166) |
| Finance income – net | | 24,407 | 33,567 |
| Profit before tax | | 141,018 | 22,367 |
| Income tax | 9 | (14.105) | 5,626 |
| Profit for the year | | 126,913 | 27,993 |
| Other comprehensive income | | 5 | |
| Total comprehensive income for the year | | 126,918 | 27,993 |
| Earnings per share (HRK) | 10 | 95.63 | 21.15 |

Consolidated statement of financial position as at 31 December 2012

| | Notes | 2012 HRK '000 | 2011 HRK '000 |
|-------------------------------------------------------|-------|------------------|------------------|
| ASSETS | | | |
| Non-current assets | | | |
| Property, plant and equipment | 11 | 117,026 | 134,179 |
| Intangible assets | 12 | 4,314 | 3,425 |
| Loans and receivables | 13 | 30,413 | 45,171 |
| Equity securities | | 40 | 48 |
| Deferred tax assets | 14 | | 13,992 |
| Total non-current assets | | 151,793 | 196,815 |
| Current assets | | | |
| Inventories | 15 | 33,268 | 22,705 |
| Trade receivables | 16 | 227,586 | 273,604 |
| Receivables from related parties | 28(c) | 81,190 | 87,491 |
| Other receivables | 17 | 15,169 | 12,327 |
| Financial assets at fair value through profit or loss | 18 | 145,365 | 68,249 |
| Prepayments and accrued income | | 3,655 | 4,808 |
| Cash and cash equivalents | 19 | 511,639 | 525,305 |
| Total current assets | | 1,017,872 | 994,489 |
| TOTAL ASSETS | | 1,169,665 | 1,191,304 |

Consolidated statement of financial position (continued) as at 31 December 2012

| | Notes | 2012 HRK '000 | 2011 HRK '000 |
|--------------------------------------|-------|------------------|------------------|
| EQUITY AND LIABILITIES | | | |
| Equity | | | |
| Share capital | 20(a) | 133,165 | 133,165 |
| Treasury shares | | (6,928) | (8,443) |
| Legal reserves | 20(c) | 20,110 | 20,110 |
| Retained earnings | | 608,381 | 705,878 |
| Total equity | | 754,728 | 850,710 |
| Non-current liabilities | | | |
| Interest-bearing borrowings | 23 | 12 | 1,435 |
| Employee benefits | 24(a) | 4,452 | 4,530 |
| Total non-current liabilities | | 4,464 | 5,965 |
| Current liabilities | | | |
| Payables to related parties | 28(c) | 115,690 | 50,737 |
| Interest-bearing borrowings | 23 | 1,710 | 2,047 |
| Trade and other payables | 25 | 123,615 | 88,679 |
| Provisions | 26 | 18,566 | 21,968 |
| Accrued charges and deferred revenue | 27 | 150,892 | 171,198 |
| Total current liabilities | | 410,473 | 334,629 |
| Total liabilities | | 414,937 | 340,594 |
| TOTAL EQUITY AND LIABILITIES | | 1,169,665 | 1,191,304 |

Consolidated statement of changes in equity for the year ended 31 December 2012

| | Share capital HRK '000 | Treasury shares HRK '000 Note 20 (b) | Legal reserves HRK '000 | Retained earnings HRK '000 | Total |
|------------------------------------------------------------------------------------------------|------------------------------|-----------------------------------------------|-------------------------------|----------------------------------|-----------|
| As at 1 January 2011 Changes in equity for 2011 | 133,165 | (16,251) | 20,110 | 933,787 | 1,070,811 |
| Total comprehensive income | | | | 27,993 | 27,993 |
| Dividend distribution for 2010, Note 21 Share-based payments, Note 24 (b) | - | - 7,808 | - | (251,289) (7,808) | (251,289) |
| Equity-settled transactions, Note 24 (b) | - | - | - | 3,994 | 3,994 |
| Deferred tax related to equity increase, Note 9 | | | | (799) | (799) |
| Total contributions by and distributions to owners of the parent recognised directly in equity | | 7,808 | | (255,902) | (248,094) |
| As at 31 December 2011 | 133,165 | (8,443) | 20,110 | 705,878 | 850,710 |
| As at 1 January 2012 Changes in equity for 2012 | 133,165 | (8,443) | 20,110 | 705,878 | 850,710 |
| Total comprehensive income | | | | 126,918 | 126,918 |
| Dividend distribution for 2011, Note 21 | - | - | - | (225,695) | (225,695) |
| Purchases of treasury shares, Note 20 (b) | - | (2,462) | - | - (0.077) | (2,462) |
| Share-based payments, Note 24 (b) Equity-settled transactions, Note 24 (b) | - | 3,977 | - - | (3,977) | 5,257 |
| Total contributions by and distributions to owners of the parent recognised directly in equity | | 1,515 | - | (224,415) | (222,900) |
| As at 31 December 2012 | 133,165 | (6,928) | 20,110 | 608,381 | 754,728 |

Consolidated statement of cash flows

for the year ended 31 December 2012

| | Notes | 2012 HRK '000 | 2011 HRK '000 |
|---------------------------------------------------------------------|-------|------------------|------------------|
| Cash flows from operating activities | | | |
| Profit before tax | | 141,018 | 22,367 |
| Adjustments for: | | · | |
| Depreciation and amortisation | 11,12 | 44,619 | 48,522 |
| Impairment losses and reversals | | 1,738 | 68,275 |
| Net increase of provisions | | 16,837 | 10,358 |
| (Gain)/loss on sale of property, plant and equipment | | (202) | 1,638 |
| Net gain on remeasurement of financial assets | 8 | (2,536) | (1,595) |
| Amortisation of discount | 8 | (3,021) | (3,483) |
| Interest income | 8 | (20,625) | (19,574) |
| Interest expense | 8 | 80 | 1,166 |
| Foreign exchange gains | | (3,206) | (10,203) |
| Equity-settled transactions | | 5,257 | 3,994 |
| | | 179,959 | 121,465 |
| Decrease in receivables | | 65,424 | 22,418 |
| (Increase)/decrease in inventories | | (10,563) | 12,722 |
| Increase/(decrease) in payables | | 63,137 | (23,673) |
| Cash generated from operations | | 297,957 | 132,932 |
| Interest paid | | (80) | (1,166) |
| Income taxes (paid)/refunded | | (113) | 3,054 |
| Net cash from operating activities | | 297,764 | 134,820 |
| Cash flows from investing activities | | | |
| Interest received | | 22,258 | 18,768 |
| Proceeds from sale of property, plant and equipment | | 4,919 | 89 |
| Purchases of property, plant and equipment, and intangible assets | 11,12 | (33,073) | (54,261) |
| Deposits collected/(placed) with financial institutions - net | | 594 | (1,758) |
| Purchases of financial assets at fair value through profit and loss | | (74,572) | (3,407) |
| Net cash used in investing activities | | (79,874) | (40,569) |

Consolidated statement of cash flows (continued) for the year ended 31 December 2012

| | Notes | 2012 HRK '000 | 2011 HRK '000 |
|---------------------------------------------------------------|-------|------------------|------------------|
| Cash flows from financing activities | | TIKK 000 | TIKK 000 |
| Repayment of interest-bearing borrowings | | (1,710) | (1,690) |
| Purchase of treasury shares | | (2,462) | - |
| Dividends paid | 21 | (225,695) | (251,289) |
| Net cash used in financing activities | | (229,867) | (252,979) |
| Effects of exchange rate changes on cash and cash equivalents | | (1,689) | 10,081 |
| Net increase in cash and cash equivalents | | (13,666) | (148,647) |
| Cash and cash equivalents at the beginning of the year | | 525,305 | 673,952 |
| Cash and cash equivalents at the end of the year | 19 | 511,639 | 525,305 |

Notes to the consolidated financial statements

1 Significant accounting policies

Reporting entity

Ericsson Nikola Tesla d.d. (the Company) is a joint stock company incorporated and domiciled in Croatia. The address of its registered office is Krapinska 45, 10000 Zagreb, the Republic of Croatia. The Company's shares are listed on the Public Joint Stock Company listing on the Zagreb Stock Exchange. The Company has prepared these consolidated financial statements as at 31 December 2012 and for the year then ended for the Company, two active subsidiaries, of which one is domiciled in Croatia and other in Bosnia and Herzegovina, and two inactive subsidiaries domiciled in Croatia (the Group). These consolidated financial statements were authorised for issue by the Management Board on 9 April 2013 for approval by the Supervisory Board. A summary of the Company's principal accounting policies is set out below.

Statement of compliance

The consolidated financial statements of the Group have been prepared in accordance with International Financial Reporting Standards (IFRSs). These consolidated financial statements also comply with the Croatian Accounting Act in effect on the date of issue of these consolidated financial statements. These consolidated financial statements are a translation of the official statutory IFRS consolidated financial statements.

Basis of preparation

The consolidated financial statements are prepared on the historical cost basis, with the exception of financial instruments which are carried at fair value. These comprise derivative financial instruments and financial assets and liabilities at fair value through profit or loss. The accounting policies have been consistently applied to all periods presented in these consolidated financial statements.

The preparation of consolidated financial statements in conformity with IFRSs requires management to make judgements, estimates and assumptions that affect the application of policies and reported amounts of assets and liabilities, income and expenses. The estimates and associated assumptions are based on historical experience and various other factors that are believed to be reasonable under the circumstances, the results of which form the basis of making the judgements about carrying values of assets and liabilities that are not readily apparent from other sources. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period or in the period of revision and future periods if the revision affects both current and future periods. Judgements made by management in the application of IFRSs that have significant effect on the consolidated financial statements and estimates are discussed in Note 2.

Going concern

The directors have a reasonable expectation that the Group has adequate resources to continue in operational existence for the foreseeable future. The Group therefore continues to adopt the going concern basis in preparing its consolidated financial statements.

1 Significant accounting policies (continued)

Changes in accounting policies and disclosures

(a) New and amended standards adopted by the Group

The Group has adopted the following new and amended IFRS and IFRIC interpretations during the year. When the adoption of the standard or interpretation is deemed to have an impact on the financial statements or performance of the Group, its impact is described below.

Amendments to IFRS 7 Financial Instruments: Disclosures on Derecognition (effective for annual periods beginning on or after 1 July 2011)

This amendment will promote transparency in the reporting of transfer transactions and improve users' understanding of the risk exposures relating to transfers of financial assets and the effect of those risks on an entity's financial position, particularly those involving securitisation of financial assets. The Group adopted this amendment that affects disclosure only and did not impact on the Group's financial position or performance.

Amendments to IFRS 1 First Time Adoption: Fixed Dates and Hyperinflation (effective for annual periods beginning on or after 1 July 2011)

These amendments include two changes to IFRS 1 First-time adoption of IFRS. The first replaces references to a fixed date of 1 January 2004 with 'the date of transition to IFRSs', thus eliminating the need for entities adopting IFRSs for the first time to restate derecognition transactions that occurred before the date of transition to IFRSs. The second amendment provides guidance on how an entity should resume presenting financial statements in accordance with IFRSs after a period when the entity was unable to comply with IFRSs because its functional currency was subject to severe hyperinflation. The amendments do not have any impact on the Group's financial position or performance because the Group is not first time adopter.

Amendments to IAS 12 Income Taxes – Deferred Taxes (effective for annual periods beginning on or after 1 January 2012)

IAS 12 Income taxes, currently requires an entity to measure the deferred tax relating to an asset depending on whether the entity expects to recover the carrying amount of the asset through use or sale. It can be difficult and subjective to assess whether recovery will be through use or through sale when the asset is measured using the fair value model in IAS 40 Investment property. This amendment therefore introduces an exception to the existing principle for the measurement of deferred tax assets or liabilities arising on investment property measured at fair value. As a result of the amendments, SIC 21 Income taxes - recovery of revalued non-depreciable assets, will no longer apply to investment properties carried at fair value. The amendments also incorporate into IAS 12 the remaining guidance previously contained in SIC 21, which is withdrawn. Amended IAS 12 does not have an impact on the financial statements of the Group as the Group currently does not have any investment property or non-depreciable asset which is measured using the revaluation model.

1 Significant accounting policies (continued)

Changes in accounting policies and disclosures (continued)

(b) Standards and interpretations issued but not yet effective

A number of new standards and amendments to standards and interpretations are effective for annual periods beginning after 1 January 2012, and have not been applied in preparing these financial statements.

None of these is expected to have an impact on the financial statements of the Group, except the following set out below:

Amendment to IAS 1 Financial Statement Presentation Regarding Other Comprehensive Income (effective for annual periods beginning on or after 1 July 2012)

The main change resulting from these amendments is a requirement for entities to group items presented in 'other comprehensive income' (OCI) on the basis of whether they are potentially reclassifiable to profit or loss subsequently (reclassification adjustments). The amendments do not address which items are presented in OCI. The amendment affects presentation only and therefore is not expected to have an impact on the Group's financial position or performance.

Amendment to IAS 19 Employee Benefits (effective for annual periods beginning on or after 1 January 2013)

These amendments eliminate the corridor approach and calculate finance costs on a net funding basis. The amendment is not expected to have a material impact on the Group's financial position or performance.

IFRS 10 Consolidated Financial Statements (effective for annual periods beginning on or after 1 January 2013)

The objective of IFRS 10 is to establish principles for the presentation and preparation of consolidated financial statements when an entity controls one or more other entities. It defines the principle of control, and establishes controls as the basis for consolidation. It sets out how to apply the principle of control to identify whether an investor controls an investee and therefore must consolidate the investee. It sets out the accounting requirements for the preparation of consolidated financial statements. The Group is currently assessing the impact that IFRS10 will have on financial statements. The Group plans to adopt this new standard on its effective date.

IFRS 11 Joint Arrangements (effective for annual periods beginning on or after 1 January 2013)

IFRS 11 is a more realistic reflection of joint arrangements by focusing on the rights and obligations of the arrangement rather than its legal form. There are two types of joint arrangement: joint operations and joint ventures. Joint operations arise where a joint operator has rights to the assets and obligations relating to the arrangement and hence accounts for its interest in assets, liabilities, revenue and expenses. Joint ventures arise where the joint operator has rights to the net assets of the arrangement and hence equity accounts for its interest. Proportional consolidation of joint ventures is no longer allowed. The Group expects IFRS 11 could have an impact on the financial statements and is currently assessing the impact. The Group plans to adopt this new standard on its effective date.

1 Significant accounting policies (continued)

Changes in accounting policies and disclosures (continued)

(b) Standards and interpretations issued but not yet effective (continued)

IFRS 12 Disclosures of Interests in Other Entities (effective for annual periods beginning on or after 1 January 2013)

IFRS 12 includes the disclosure requirements for all forms of interests in other entities, including joint arrangements, associates, special purpose vehicles and other off balance sheet vehicles. The Group is currently assessing the impact of IFRS 12 on financial statements. The Group plans to adopt this new standard on its effective date.

IFRS 13 Fair Value Measurement (effective for annual periods beginning on or after 1 January 2013)

IFRS 13 aims to improve consistency and reduce complexity by providing a precise definition of fair value and a single source of fair value measurement and disclosure requirements for use across IFRSs. The requirements do not extend the use of fair value accounting but provide guidance on how it should be applied where its use is already required or permitted by other standards within IFRSs or US GAAP. The Group is currently assessing the impact of IFRS 13 on financial statements. The Group plans to adopt this new standard on its effective date.

IAS 27 (revised 2011) Separate Financial Statements (effective for annual periods beginning on or after 1 January 2013)

IAS 27 (revised 2011) includes the provisions on separate financial statements that are left after the control provisions of IAS 27 have been included in the new IFRS 10. The Group is currently assessing the impact of IAS 27 on financial statements. The Group plans to adopt this new standard on its effective date.

IAS 28 (revised 2011) Associates and Joint Ventures (effective for annual periods beginning on or after 1 January 2013)

IAS 28 (revised 2011) includes the requirements for joint ventures, as well as associates, to be equity accounted following the issue of IFRS 11. The Group is currently assessing the impact of IAS 28 on financial statements. The Group plans to adopt this new standard on its effective date.

IFRIC 20, Stripping Costs in the Production Phase of a Surface Mine (issued in October 2011 and effective for annual periods beginning on or after 1 January 2013)

The interpretation clarifies that benefits from the stripping activity are accounted for in accordance with the principles of IAS 2, Inventories, to the extent that they are realised in the form of inventory produced. To the extent the benefits represent improved access to ore, the entity should recognise these costs as a 'stripping activity asset' within non-current assets, subject to certain criteria being met. This amendment is not relevant to the Group's operations.

1 Significant accounting policies (continued)

Changes in accounting policies and disclosures (continued)

(b) Standards and interpretations issued but not yet effective (continued)

Disclosures—Offsetting Financial Assets and Financial Liabilities - Amendments to IFRS 7 (issued in December 2011 and effective for annual periods beginning on or after 1 January 2013).

The amendment requires disclosures that will enable users of an entity's financial statements to evaluate the effect or potential effect of netting arrangements, including rights of set-off. The amendment will have an impact on disclosures but will have no effect on measurement and recognition of financial instruments. The Group is considering the implications of the amendment and the impact on the Group.

Amendment to IFRS 1 First time adoption on government loans (effective for annual periods beginning on or after 1 January 2013).

This amendment addresses how a first-time adopter would account for a government loan with a below-market rate of interest when transitioning to IFRS. It also adds an exception to the retrospective application of IFRS, which provides the same relief to first-time adopters granted to existing preparers of IFRS financial statements when the requirement was incorporated into IAS 20 in 2008. This amendment is not relevant to the Group's operations.

Amendment to IFRSs 10, 11 and 12 on transition guidance (effective for annual periods beginning on or after 1 January 2013).

These amendments provide additional transition relief to IFRSs 10, 11 and 12, limiting the requirement to provide adjusted comparative information to only the preceding comparative period. For disclosures related to unconsolidated structured entities, the amendments will remove the requirement to present comparative information for periods before IFRS 12 is first applied. The Group is considering the implications of the amendments and the impact on the Group.

Offsetting Financial Assets and Financial Liabilities - Amendments to IAS 32 (issued in December 2011 and effective for annual periods beginning on or after 1 January 2014)

The amendment added application guidance to IAS 32 to address inconsistencies identified in applying some of the offsetting criteria. This includes clarifying the meaning of 'currently has a legally enforceable right of set-off' and that some gross settlement systems may be considered equivalent to net settlement. The Group is considering the implications of the amendment and the impact on the Group.

1 Significant accounting policies (continued)

Changes in accounting policies and disclosures (continued)

(b) Standards and interpretations issued but not yet effective (continued)

IFRS 9 Financial Instruments (effective for annual periods beginning on or after 1 January 2015)

IFRS 9 is the first standard issued as part of a wider project to replace IAS 39 Financial Instruments: Recognition and Measurement. IFRS 9 retains but simplifies the mixed measurement model and establishes two primary measurement categories for financial assets: amortised cost and fair value. The basis of classification depends on the entity's business model and the contractual cash flow characteristics of the financial asset. The guidance in IAS 39 on impairment of financial assets and hedge accounting continues to apply. The Group does not expect IFRS 9 to have an impact on the financial statements. The Group plans to adopt this new standard on its effective date.

Amendments to IFRS 10, IFRS 12 and IAS 27 - Investment entities (issued on 31 October 2012 and effective for annual periods beginning 1 January 2014)

The amendment introduced a definition of an investment entity as an entity that (i) obtains funds from investors for the purpose of providing them with investment management services, (ii) commits to its investors that its business purpose is to invest funds solely for capital appreciation or investment income and (iii) measures and evaluates its investments on a fair value basis. An investment entity will be required to account for its subsidiaries at fair value through profit or loss, and to consolidate only those subsidiaries that provide services that are related to the entity's investment activities. IFRS 12 was amended to introduce new disclosures, including any significant judgements made in determining whether an entity is an investment entity and information about financial or other support to an unconsolidated subsidiary, whether intended or already provided to the subsidiary. The Group is currently assessing the impact of the amendments on its financial statements.

Annual improvements 2011 (effective for annual periods beginning on or after 1 January 2013)

These annual improvements, address six issues in the 2009-2011 reporting cycle. It includes changes to:

IFRS 1, 'First time adoption'

IAS 1, 'Financial statement presentation'

IAS 16, 'Property plant and equipment'

IAS 32, 'Financial instruments; Presentation'

IAS 34, 'Interim financial reporting'

The Group is considering the implications of the improvements.

There are no other IFRSs or IFRIC interpretations that are not yet effective that would be expected to have a material impact on the Group.

1 Significant accounting policies (continued)

Changes in accounting policies and disclosures (continued)

Functional and presentational currency

Items included in the financial statements of each of the Group's entities are measured using the currency of the primary economic environment where the entity operates ('the functional currency'). The consolidated financial statements are presented in Croatian kuna (HRK), which is the Company's functional and the Group's presentation currency.

Property, plant and equipment

Items of property, plant and equipment are shown at cost or deemed cost, less accumulated depreciation and impairment losses.

The Group recognises in the carrying amount of an item of property, plant and equipment the cost of replacing part of such an item when that cost is incurred if it is probable that the future economic benefits embodied with the item will flow to the Group and the cost of the item can be measured reliably. All other expenditure on repairs and maintenance is expensed as incurred. Where parts of an item of property, plant and equipment have different useful lives, they are accounted for as separate items of property, plant and equipment.

Land and assets under construction or development are not depreciated. Depreciation on other assets is provided on a straight-line basis to allocate their cost over the estimated economic useful life of the assets. The estimated useful lives are as follows:

| | Useful lives |
|---------------------|--------------|
| Buildings | 5 - 30 years |
| Plant and equipment | 2 - 10 years |
| Other | 5 - 7 years |

The depreciation method, useful lives and residual values are reviewed, and adjusted if appropriate, at each balance sheet date. An asset's carrying amount is written down immediately to its recoverable amount if the asset's carrying amount is greater than its estimated recoverable amount. Gains and losses on disposals are determined by comparing proceeds with carrying amount, and are included in the consolidated statement of comprehensive income.

1 Significant accounting policies (continued)

Intangible assets

Intangible assets are stated on initial recognition at cost and subsequently at cost less accumulated amortisation and impairment losses.

Amortisation is provided on a straight-line basis over the estimated useful lives of intangible assets. Intangible assets include acquired computer software, and are amortised on a straight-line basis over their useful life of 2-4 years. Cost associated with maintaining computer software is recognised as an expense as incurred.

Impairment of assets

Property, plant and equipment, intangible assets, financial instruments and receivables are reviewed for impairment at each balance sheet date or whenever events or changes in circumstances indicate that the carrying amount of an asset may not be recoverable. Whenever the carrying amount of an asset exceeds its estimated recoverable amount, an impairment loss is recognised in the consolidated statement of comprehensive income for items of property, plant and equipment, intangible assets, financial instruments and receivables.

The recoverable amount of property, plant and equipment and intangible assets is the higher of an asset's fair value less costs to sell or value in use. For the purpose of assessing impairment, assets are grouped at the lowest levels for which there are separately identifiable cash flows (cash-generating units). In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset or cash-generating unit. Non-financial assets that suffered impairment are reviewed for possible reversal of the impairment at each reporting date. Impairment loss is reversed if there has been a change in the estimates used to determine the recoverable amount and to the extent that the asset's carrying amount does not exceed the carrying amount that would have been determined, net of depreciation, if no impairment loss had been recognised.

The recoverable amount of receivables carried at amortised cost is calculated as the present value of expected future cash flows, discounted at the original effective interest rate inherent in the asset. The Group assesses at the end of each reporting period whether there is objective evidence that a financial asset or group of financial assets is impaired. A financial asset or a group of financial assets is impaired and impairment losses are incurred only if there is objective evidence of impairment as a result of one or more events that occurred after the initial recognition of the asset (a 'loss event') and that loss event (or events) has an impact on the estimated future cash flows of the financial asset or group of financial assets that can be reliably estimated.

Evidence of impairment may include indications that the debtors or a group of debtors is experiencing significant financial difficulty, default or delinquency in interest or principal payments, the probability that they will enter bankruptcy or other financial reorganisation, and where observable data indicate that there is a measurable decrease in the estimated future cash flows, such as changes in arrears or economic conditions that correlate with defaults.

1 Significant accounting policies (continued)

Impairment of assets (continued)

For loans and receivables category, the amount of the loss is measured as the difference between the asset's carrying amount and the present value of estimated future cash flows (excluding future credit losses that have not been incurred) discounted at the financial asset's original effective interest rate. The carrying amount of the asset is reduced and the amount of the loss is recognised in the consolidated income statement. If a loan or held-to-maturity investment has a variable interest rate, the discount rate for measuring any impairment loss is the current effective interest rate determined under the contract. As a practical expedient, the Group may measure impairment on the basis of an instrument's fair value using an observable market price.

If, in a subsequent period, the amount of the impairment loss decreases and the decrease can be related objectively to an event occurring after the impairment was recognised (such as an improvement in the debtor's credit rating), the reversal of the previously recognised impairment loss is recognised in the consolidated statement of comprehensive income.

Short-term receivables are not discounted. The recoverable amount of financial assets is the higher of the asset's net selling price and its value in use.

An impairment loss in respect of held-to-maturity investments and receivables is reversed if the subsequent increase in recoverable amount can be related objectively to an event occurring after the impairment loss was recognised.

Financial instruments

The Group classifies its financial instruments in the following categories: financial assets and financial liabilities at fair value through profit or loss, loans and receivables, available-for-sale financial assets or held-to-maturity investments. The classification depends on the purpose for which the financial instruments were acquired. Management determines the classification of its financial instruments at initial recognition and re-evaluates this at every reporting date.

Financial instruments at fair value through profit or loss category have two sub-categories: "financial instruments held for trading", and those designated by management at fair value through profit or loss at inception. Financial instruments acquired principally for the purpose of generating a short-term profit are classified as held for trading and included in current assets. These include derivative financial instruments, which do not qualify for hedge accounting. Financial instruments at fair value through profit or loss include debt and equity securities and investments in investment funds.

Loans and receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market, other than those that the Group intends to sell immediately or in the near term, which are designated at fair value through profit or loss or as available for sale. These include non-current receivables and deposits with financial institutions.

1 Significant accounting policies (continued)

Financial instruments (continued)

Financial instruments with fixed or determinable payments and fixed maturity that the Group has positive intent and ability to hold to maturity are classified as held-to-maturity investments. All other financial instruments are classified as available for sale. Financial instruments at fair value through profit or loss, held-to-maturity investments and available-for-sale financial assets are recognised on the trade date, which is the date that the Group commits to purchase or sell the instrument. Loans and receivables and other financial liabilities are recognised on the day they are transferred to the Group.

Financial assets are initially measured at the fair value of the consideration given for them, including transaction costs for all financial assets not carried at fair value through profit or loss. Financial assets and financial liabilities at fair value through profit or loss are initially recognised at fair value and transaction costs are expensed in the consolidated statement of comprehensive income. All financial assets and financial liabilities at fair value through profit or loss and available-for-sale financial assets are subsequently carried at fair value without any deduction for transaction costs that the Group may incur on sale or other disposal. Available-for-sale financial assets for which fair value cannot be reliably measured are stated at cost, including transaction costs, less impairment losses.

The fair value of financial instruments at fair value through profit or loss or available for sale is based on their quoted market price at the balance sheet date, without any deduction for transaction costs. The fair value of derivatives that are not exchange-traded is estimated at the amount that the Group would receive or pay to terminate the contract at the balance sheet date. Realised and unrealised gains and losses arising from changes in the fair value of financial assets at fair value through profit or loss are recognised in the consolidated statement of comprehensive income in the period in which they arise.

Changes in the fair value of monetary securities denominated in a foreign currency and classified as available for sale are analysed between translation differences resulting from changes in amortised cost of the security and other changes in the carrying amount of the security. The translation differences are recognised in profit or loss, and other changes in carrying amount are recognised in equity. Changes in the fair value of other monetary securities classified as available for sale and non-monetary securities classified as available for sale are recognised in equity. When securities classified as available-for-sale are sold or impaired, the accumulated fair value adjustments recognised in equity are included in the consolidated statement of comprehensive income as 'realised gains and losses from available-for-sale securities'.

Interest on available-for-sale securities calculated using the effective interest method is recognised in the consolidated statement of comprehensive income. Dividends on available-for-sale equity instruments are recognised in the consolidated statement of comprehensive income when the Group's right to receive payments is established.

1 Significant accounting policies (continued)

Financial instruments (continued)

A financial asset is derecognised when the Group loses the contractual rights that comprise that asset. This occurs when the rights are realised, expire or are surrendered. A financial liability is derecognised when it is extinguished. Financial instruments at fair value through profit or loss, available-for-sale financial assets and held-to-maturity investments are derecognised and corresponding receivables from the buyer for the payment are recognised as of the date the Group commits to sell the assets. The Group uses the specific identification method to determine the gain or loss on derecognition. Loans and receivables are derecognised on the day they are transferred by the Group. Other financial liabilities are derecognised when the Group's contractual obligations are discharged, cancelled or expire.

The Group uses derivative financial instruments to hedge economically its exposure to foreign exchange risk arising from operational activities. Hedge accounting has not been applied and those derivative instruments are accounted for as financial instruments held for trading. Derivative instruments are measured initially at fair value and the related transaction costs are recognised in the consolidated statement of comprehensive income and subsequent to initial recognition, are stated at fair value. The gain or loss on remeasurement to fair value is recognised immediately in profit or loss. The fair value of a forward exchange contract is its quoted price at the balance sheet date, being the present value of the quoted forward price.

Trade and other receivables

Receivables are initially recognised at the fair value of consideration given and are carried at amortised cost, using the effective interest rate. Receivables are written down to their estimated realisable value through an impairment allowance.

Service contract work-in-progress is stated at cost plus profit recognised to date less a provision for foreseeable losses and less progress billings on long-term contracts. Cost includes all expenditure related directly to specific projects and an allocation of fixed and variable overheads incurred in the Group's contract activities based on budgeted capacity.

Cash and cash equivalents

Cash comprises cash held at banks and on hand. Cash equivalents include demand deposits and time deposits with maturities up to three months.

Trade and other payables

Trade and other payables are initially recognised at fair value and subsequently measured at amortised cost using the effective interest rate.

1 Significant accounting policies (continued)

Inventories

Inventories are stated at the lower of cost and net realisable value. Net realisable value is the estimated selling price in the ordinary course of business, less the estimated costs of completion and selling expenses. The cost of other inventories is based on the First In First Out (FIFO) principle and includes expenditures incurred in acquiring the inventories and bringing them to their existing location and condition. In case of manufactured inventories the cost includes materials, labour and related overhead, and expenditure incurred in acquiring the inventories and bringing them to their existing location and condition. Slow-moving and obsolete inventories have been written down to their estimated realisable value.

Share capital

Share capital is stated in HRK at nominal value.

Incremental costs directly attributable to the issue of new ordinary shares or options are shown in equity as a deduction, net of tax, from the proceeds. Where the Group purchases its own equity share capital (treasury shares), the consideration paid, including any directly attributable incremental costs (net of income taxes) is deducted from equity attributable to the Group's equity holders until the shares are cancelled or reissued. Where such ordinary shares are subsequently reissued, any consideration received, net of any directly attributable incremental transaction costs and the related income tax effects, is included in equity attributable to the Group's equity holders.

Income tax

The tax expense for the period is based on taxable profit for the year and comprises current and deferred tax. Income tax is recognised in the consolidated statement of comprehensive income except to the extent that it relates to items recognised directly in equity, in which case it is recognised in equity. The current income tax charge is calculated on the basis of the tax laws enacted or substantively enacted at the balance sheet date in the countries where the company and its subsidiaries operate and generate taxable income. Management periodically evaluates positions taken in tax returns with respect to situations in which applicable tax regulation is subject to interpretation. It establishes provisions where appropriate on the basis of amounts expected to be paid to the tax authorities.

Deferred income tax is recognised by using the balance sheet liability method on temporary differences arising between tax basis of assets and liabilities and their carrying amount in the financial statements. However, the deferred income tax is not accounted for if it arises from initial recognition of an asset or liability in a transaction other than a business combination that at the time of the transaction affects neither accounting nor taxable profit or loss. Deferred tax assets and liabilities are not discounted and are classified as non-current assets and/or liabilities in the balance sheet. Deferred tax assets are recognised when it is probable that sufficient taxable profits will be available against which the deferred tax assets can be utilised. At each balance sheet date, the Group reassesses unrecognised deferred tax assets and the carrying amount of deferred tax assets.

1 Significant accounting policies (continued)

Income tax (continued)

Deferred income taxes reflect the net tax effects of temporary differences between the carrying amounts of assets and liabilities for financial reporting purposes and the amounts used for income tax purposes. Deferred tax assets and liabilities are measured by using the tax rates expected to apply to taxable profit in the years in which those temporary differences are expected to be recovered or settled based on tax rates enacted or substantially enacted at the balance sheet date.

The measurement of deferred tax liabilities and deferred tax assets reflects the tax consequences that would follow from the manner in which the enterprise expects, at the balance sheet date, to recover or settle the carrying amount of its assets and liabilities.

Foreign currencies

Transactions denominated in foreign currencies are translated into HRK at the rate prevailing at the date of the transaction. Monetary assets and liabilities denominated in foreign currency at the balance sheet date have been translated to HRK at the foreign exchange rate ruling at that date. Foreign exchange differences arising from translation are included in the consolidated statement of comprehensive income. Non-monetary assets and liabilities denominated in foreign currencies that are stated at fair value are translated to HRK at foreign exchange rates ruling at the dates the values were determined. Non-monetary assets and items that are measured in terms of "historical cost of a foreign currency" are not retranslated.

Items included in the financial statements of each of the Group's entities are measured using the currency of the primary economic environment where the entity operates ('the functional currency'). The consolidated financial statements are presented in Croatian kuna (HRK), which is the Company's functional and the Group's presentation currency.

The results and financial position of all Group entities with a functional currency different from the presentation currency are translated into the presentation currency as follows:

- assets and liabilities for each balance sheet presented are translated at the closing rate at the date of that balance sheet:
- (ii) income and expenses for each income statement are translated at average exchange rates; and
- (iii) all resulting exchange differences are recognised in other comprehensive income.

On consolidation, exchange differences arising from the translation of the net investment in foreign operations are taken into other comprehensive income. When a foreign operation is sold, exchange differences that were recorded in equity are reclassified from other comprehensive income to the income statement as part of the gain or loss on sale.

1 Significant accounting policies (continued)

Recognition of revenues

Sales revenue represents the value of goods and services supplied to customers during the period, excluding value added taxes, trade discounts and rebates. Revenue is recognized with reference to all significant contractual terms when the product or service has been delivered, when the revenue amount is fixed or determinable, and when collection is reasonably assured. Specific contractual performance and acceptance criteria may impact the timing and amounts of revenue recognized.

The Group uses 3 main contract types with end customers as follows:

<u>Delivery-type contracts</u>: Contracts for delivery of a product or a combination of products to form a whole or a part
of a network as well as delivery of stand-alone products. Medium-size and large delivery type contracts generally
include multiple elements. Such elements are normally standardized types of equipment or software as well as
services such as network rollout.

Revenue is recognized when risks and rewards have been transferred to the customer, normally stipulated in the contractual terms of trade. For delivery-type contracts that have multiple elements, revenue is allocated to each element based on relative fair values.

<u>Construction-type contracts:</u> Contracts where the Group supplies to a customer a complete network, which to a
large extent is based upon new technology or includes major components which are specifically designed for the
customer.

Revenues from construction-type contracts are recognized according to the stage of completion, using either the milestone output method or cost incurred method. Long-term construction contracts are assessed on a contract by contract basis and reflected in the consolidated statement of comprehensive income by recording revenue and related costs in line with contract activity.

• <u>Service contracts</u>: Contracts for various services such as: training, consulting, engineering, installation, and multiyear managed services.

Revenue is generally recognized when the services have been provided. Revenue for fixed price service contracts covering longer periods is recognized pro rata over the contract period.

The majority of the Group's products and services are sold under delivery-type contracts including multiple elements, such as base stations, base station controllers, mobile switching centers, routers, microwave transmission links, various software products and related installation and integration services. Such contract elements generally have individual item prices in agreed price lists per customer.

The profitability of individual contracts is periodically assessed, and provisions for any estimated losses are made immediately when losses are probable.

1 Significant accounting policies (continued

Employee benefits

a) Long-term service benefits

The Group provides employees with jubilee and one-off retirement awards. The obligation and costs of these benefits are determined by using the Projected Unit Credit Method. The Projected Unit Credit Method considers each period of service as giving rise to an additional unit of benefit entitlement and measures each unit separately to build up the final obligation. The obligation is measured at the present value of estimated future cash flows using a discount rate that is similar to the interest rate on government bonds where the currency and terms of the government bonds are consistent with the currency and estimated terms of the benefit obligation.

b) Share-based payments

The Group operates an equity-settled, share-based compensation plan allowing the Group's employees to receive shares. The fair value of the employee services received in exchange for the grant of the Group's shares is recognised as an expense with a corresponding increase in equity. The fair value is measured at grant date and spread over the period during which the employees become unconditionally entitled to the shares. The total amount to be expensed over the vesting period is determined by reference to the fair value of the shares granted. At each balance sheet date, the Group revises its estimates of the number of shares that are expected to become granted. It recognises the impact of the revision of original estimates, if any, in the consolidated statement of comprehensive income, with a corresponding adjustment to equity. When distributed upon vesting date, treasury shares are credited at average purchase cost and recorded against retained earnings.

Provisions

A provision is recognised when the Group has a present obligation (legal or constructive) as a result of a past event and it is probable (i.e. more likely than not) that an outflow of resources embodying economic benefits will be required to settle the obligation, and a reliable estimate can be made of the amount of the obligation. Provisions are reviewed at each balance sheet date and adjusted to reflect the current best estimate. The most significant provisions in the consolidated financial statements are provisions for warranty claims, penalty claims and litigation. If the effect is material and if the obligation is expected to be settled in a period of over 12 months, provisions are determined by discounting the expected future cash flows at a pre-tax rate that reflects current market assessments of the time value of money and, where appropriate, the risks specific to the liability. A provision for warranties is recognised when the underlying products or services are sold. The provision is based on historical warranty data and a weighting of all possible outcomes against their associated probabilities. The increase in the provision due to passage of time is recognised as interest expense.

Net financial income

Interest income is recognised using the effective interest method. When a loan and receivable is impaired, the company reduces the carrying amount to its recoverable amount, being the estimated future cash flow discounted at the original effective interest rate of the instrument, and continues unwinding the discount as interest income. Interest income on impaired loan and receivables is recognised using the original effective interest rate.

1 Significant accounting policies (continued)

Segment reporting

Operating segments are reported in a manner consistent with the internal reporting provided to the chief operating decision-maker. The chief operating decision-maker, who is responsible for allocating resources and assessing performance of the operating segments, has been identified as the Management Board that makes strategic decisions.

Borrowings

Borrowings are initially recognized at fair value, net of transaction costs incurred. Borrowings are subsequently stated at amortized cost; any difference between the proceeds (net of transaction costs) and the redemption value is recognized in the consolidated statement of comprehensive income over the period of the borrowings using the effective interest method.

Leases

Leases on terms in which the Group assumes substantially all the risks and rewards of ownership are classified as finance leases. Upon initial recognition, the leased asset is measured at an amount equal to the lower of its fair value and the present value of the minimum lease payments. Subsequent to initial recognition, the asset is accounted for in accordance with the accounting policy applicable to that type of asset, although the depreciation period must not exceed the lease term.

Leases in which a significant portion of the risks and rewards of ownership are retained by the lessor are classified as operating leases, and the leased assets under such contracts are not recognized on the balance sheet. Payments made under operating leases (net of any incentives received from the lessor) are recognized in the consolidated statement of comprehensive income on a straight-line basis over the term of the lease.

Dividend distribution

Dividend distribution to the Group's shareholders is recognized as a liability in the Group's consolidated financial statements in the period in which the dividends are approved by the Group's shareholders.

Consolidation

Subsidiaries are all entities (including special purpose entities) over which the Group has the power to govern the financial and operating policies generally accompanying a shareholding of more than one half of the voting rights. The existence and effect of potential voting rights that are currently exercisable or convertible are considered when assessing whether the Group controls another entity. Subsidiaries are fully consolidated from the date on which control is transferred to the Group and are de-consolidated from the date that control ceases.

The Group applies the acquisition method to account for business combinations. The consideration transferred for the acquisition of a subsidiary is the fair values of the assets transferred, the liabilities incurred and the equity interests issued by the Group. The consideration transferred includes the fair value of any asset or liability resulting from a contingent consideration arrangement. Acquisition related costs are expensed as incurred. Identifiable assets acquired and liabilities and contingent liabilities assumed in a business combination are measured initially at their fair values at the acquisition date. On an acquisition-by-acquisition basis, the Group recognises any non-controlling interest in the acquiree either at fair value or at the non-controlling interest's proportionate share of the recognised amounts of identifiable acquiree's net assets.

1 Significant accounting policies (continued)

Consolidation (continued)

Goodwill is initially measured as excess of the aggregate of the consideration transferred and the fair value of non-controlling interest in the acquiree and acquisition-date fair value of any previous equity interest in the acquiree over the fair value of the Group's share of the identifiable net assets acquired. If this is lower than the fair value of the net assets of the subsidiary acquired in the case of a bargain purchase, the difference is recognised directly in profit or loss.

Inter-company transactions, balances and unrealised gains on transactions between Group companies are eliminated. Unrealised losses are also eliminated. Accounting policies of subsidiaries have been changed where necessary to ensure consistency with the policies adopted by the Group.

2 Critical accounting estimates and judgements

Accounting estimates and judgements are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances. The Group makes estimates and assumptions concerning the future. The resulting accounting estimates will, by definition, seldom equal the related actual results. The estimates and assumptions that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year are discussed below.

(a) Impairment losses on loans and receivables

The Group reviews its receivables to assess impairment on a monthly basis. In determining whether an impairment loss should be recorded in the consolidated statement of comprehensive income, the Group makes judgements as to whether there is any observable data indicating that there is a measurable decrease in the estimated future cash flows from a portfolio of loans and receivables before the decrease can be identified with an individual loan or receivable in that portfolio. This evidence may include observable data indicating that there has been an adverse change in the payment status of borrowers in a group, or national or local economic conditions that correlate with parameters relevant to assets in the group.

(b) Deferred income tax asset recognition

The net deferred tax asset represents income taxes recoverable through future deductions from taxable profits. Deferred income tax assets are recorded to the extent that realisation of the related tax benefit is probable. In determining future taxable profits and the amount of tax benefits that are probable in the future, management makes judgements and applies estimation based on previous years taxable profits and expectations of future income that are believed to be reasonable under the existing circumstances. Due to the fact that the parent Company utilises research expenditure tax relief which is higher than taxable profits, no deferred tax assets are recognised in the financial statements.

2 Critical accounting estimates and judgements (continued)

Judgements

The Group has entered into several service contracts combining features and elements of other contracts for which management has had to use judgement to determine appropriate accounting treatment.

Certain service contracts under which the Group also provides financing to the contracts are separated into sales revenue and financial income. The financial income is recognised using the effective interest over the life of the contract.

3 Sales revenue

| 2012 HRK '000 | _ |
|---------------------------------------|-----------|
| Sales revenue from products 1,131,034 | 425,581 |
| Sales revenue from services 782,270 | 740,249 |
| 1,913,304 | 1,165,830 |

4 Segment reporting

The Group has determined the operating segments based on the reports reviewed by the Management Board that are used to make strategic decisions. The Management Board assesses the performance of the operating segments based on a measure of adjusted Operating profit. The measurement basis excludes the effects of gains/losses on operating exchange rate differences and administration expenses.

When determining the operating segments, the Group has looked at which market and to what type of customers the Group's products are aimed, and through what distribution channels they are sold, as well as to commonality regarding technology, research and development. Segment results and liabilities include items directly attributable to a segment as well as those that can be allocated on a reasonable basis.

The Group is organised into business units and has three primary reportable operating segments as follows:

- Networks include products and solutions for mobile and fixed broadband access, core networks, and transmission.
- Global Services include managed services, consulting and systems integration, customer support and network rollout services
- Multimedia provides enablers and applications for operators.

Segments are managed in Europe, the Middle East and Africa. Revenues determined based on the geographic location of customers are disclosed in this note. All the Group's assets are located in Croatia.

| | 2012 | 2011 |
|-----------------------------------------------------------------------------|-----------|-----------|
| | HRK '000 | HRK '000 |
| Sales revenue in domestic market | 268,095 | 262,861 |
| Sales revenue in Russia, Belarus, Kazakhstan, Georgia, Kyrgyzstan, Moldova, | | |
| Uzbekistan and Armenia | 876,890 | 133,675 |
| Sales revenue to Ericsson, Note 28 (a) | 551,998 | 484,381 |
| Sales revenue in Bosnia and Herzegovina, Montenegro, Macedonia and Kosovo | 204.925 | 269,631 |
| Other export sales revenue | 11,396 | 15,282 |
| | 1,913,304 | 1,165,830 |

4 Segment reporting (continued)

| | Netw | orks | Profes servi | | Multin | nedia | Unallo | cated | Tot | al |
|----------------------------|-----------|----------|-----------------|----------|----------|----------|----------|----------|-----------|-----------|
| | 2012 | 2011 | 2012 | 2011 | 2012 | 2011 | 2012 | 2011 | 2012 | 2011 |
| | HRK '000 | HRK '000 | HRK '000 | HRK '000 | HRK '000 | HRK '000 | HRK '000 | HRK '000 | HRK '000 | HRK '000 |
| Sales revenue - gross | 1,250,541 | 620,552 | 523,312 | 509,850 | 146,396 | 39,948 | - | - | 1,920,249 | 1,170,350 |
| Inter-segment sales | (2,170) | (2,260) | (4,771) | (2,260) | (4) | - | - | - | (6,945) | (4,520) |
| Sales revenue net | 1,248,371 | 618,292 | 518,541 | 507,590 | 146,392 | 39,948 | - | - | 1,913,304 | 1,165,830 |
| Operating profit/(loss) | 62,642 | (17,385) | 79,721 | 37,180 | 5,479 | (1,785) | (31,231) | (29,210) | 116,611 | (11,200) |
| Finance income | | | | | | | | | 24,487 | 34,733 |
| Finance expense | | | | | | | | | (80) | (1,166) |
| Profit before tax | | | | | | | | | 141,018 | 22,367 |
| Income tax | | | | | | | | | (14,105) | 5,626 |
| Profit for the year | | | | | | | | | 126,913 | 27,993 |
| | | | | | | | | | | |
| Other segment information: | | | | | | | | | | |
| Segment liabilities | 148,075 | 111,641 | 69,913 | 78,024 | 21,334 | 6,730 | 175,615 | 144,199 | 414,937 | 340,594 |
| Segment assets | 214,528 | 237,600 | 83,914 | 90,703 | 22,089 | 31,625 | 849,134 | 831,376 | 1,169,665 | 1,191,304 |

Revenues of approximately HRK 1,349,489 thousand (2011: HRK 736,897 thousand) are derived from external customers whose single revenues are 10 per cent or more of Group's sales revenues, and they are realised in all three segments.

Reportable segments' liabilities are reconciled to total liabilities as follows:

| | 2012 | 2011 |
|------------------------------------------------------------------------|----------|----------|
| | HRK '000 | HRK '000 |
| Segment liabilities | 239,322 | 196,395 |
| Unallocated: | | |
| Non-current liabilities | 4,464 | 5,965 |
| Current liabilities: | | |
| Interest-bearing borrowings | 1,710 | 2,047 |
| Accrued charges and deferred revenue | 54,334 | 80,642 |
| Trade and other payables | 96,541 | 36,414 |
| Provisions | 18,566 | 19,131 |
| Total liabilities per the consolidated statement of financial position | 414,937 | 340,594 |

4 Segment reporting (continued)

Reportable segments' assets are reconciled to total assets as follows:

| | 2012 | 2011 |
|-------------------------------------------------------------------|-----------|-----------|
| | HRK '000 | HRK '000 |
| Segment assets | 320,531 | 359,928 |
| Unallocated: | | |
| Non-current assets | 151,793 | 196,815 |
| Current liabilities: | | |
| Trade receivables | 21,513 | 23,872 |
| Other receivables | 15,169 | 12,327 |
| Financial assets at fair value through profit or loss | 145,365 | 68,249 |
| Prepayments and accrued income | 3,655 | 4,808 |
| Cash and cash equivalents | 511,639 | 525,305 |
| Total assets per the consolidated statement of financial position | 1,169,665 | 1,191,304 |

5 Expenses by nature

| | 2012 | 2011 |
|------------------------------------------------|-----------|-----------|
| | HRK '000 | HRK '000 |
| Changes in contract work in progress (Note 15) | (11,062) | 10,147 |
| Material and external services (1) (2) | 1,300,267 | 633,393 |
| Personnel expenses (Note 7) | 477,263 | 423,448 |
| Depreciation and amortisation (Notes 11,12) | 44,619 | 48,522 |
| | 1,811,087 | 1,115,510 |
| | | |

¹⁾Including audit fee expenses of HRK 420 thousand (2011: HRK 420 thousand)

6 Other operating expenses

| | 2012 | 2011 |
|----------------------------------------------------------|----------|----------|
| | HRK '000 | HRK '000 |
| Research expenses | 2,844 | 2,954 |
| Impairment reversal gain/(loss) on loans and receivables | (1,412) | 50,334 |
| Other expenses | | 1,622 |
| | 1,432 | 54,910 |

²⁾ Material and external services costs do not include the effect of reclassification of other income and other operating expenses to material and external services amounting to HRK 12.240 thousand (2011: HRK 7.804 thousand)

7 Personnel expenses

| | 2012 | 2011 |
|-------------------------------------------|----------|----------|
| | HRK '000 | HRK '000 |
| Net salaries | 236,339 | 209,718 |
| Taxes and contributions | 209,903 | 190,637 |
| Other payroll-related costs | 25,764 | 19,099 |
| Equity-settled transactions (Note 24 (b)) | 5,257 | 3,994 |
| | 477,263 | 423,448 |

Personnel expenses include HRK 69,756 thousand (2011: HRK 68,002 thousand) of defined pension contributions paid or payable into obligatory pension plans. Contributions are calculated as a percentage of employees' gross salaries (Gross II).

In addition, Personnel expenses include HRK 11,939 thousand (2011: HRK 3,534 thousand) in respect of voluntary redundancy costs. Movements in provision related to these costs are described in Note 26, Provisions.

As at 31 December 2012, total number of employees was 1,621 (2011: 1,664).

8 Finance income and expense

| Finance income | 2012 | 2011 |
|------------------------------------------------------------------------|----------|----------|
| | HRK '000 | HRK '000 |
| Interest income (Note 8 (a)) | 20,625 | 19,574 |
| Net gains from remeasurement of financial assets at fair value through | -,- | - / - |
| profit or loss (Note 8 (c)) | 2,536 | 1,595 |
| Amortization of discount (Note 8 (b)) | 3,021 | 3,483 |
| Net foreign exchange (loss)/gain | (1,695) | 10,081 |
| | 24,487 | 34,733 |
| Finance expense | | |
| | 2012 | 2011 |
| | HRK '000 | HRK '000 |
| Interest expense | 80 | 1,166 |
| | 80 | 1,166 |
| 8 (a) | 2012 | 2011 |
| | | |
| Interest income | HRK '000 | HRK '000 |
| | 0.000 | 0.074 |
| - on loans to customers | 2,806 | 3,871 |
| - on debt securities | 660 | 660 |
| - on term deposits | 15,215 | 14,436 |
| - on other receivables | 1,944 | 607 |
| | 20,625 | 19,574 |

8 (b)

The Group released HRK 3.021 thousand (2011: HRK 3,483 thousand) into finance income due to amortisation of discount related to receivables impairment provision.

8 Finance income and expense (continued)

8 (c)

| 0 (6) | 2012 | 2011 |
|---------------------------------------------------------------------------------|----------|----------|
| | HRK '000 | HRK '000 |
| Net gains/(losses) from remeasurement of financial assets at fair value through | | |
| profit or loss | | |
| - Equity securities | (224) | 236 |
| - Investment in investment funds | 2,050 | 1,560 |
| - Debt securities | 710 | (201) |
| | 2,536 | 1,595 |

9 Income tax expense

Income tax has been calculated on the taxable income at statutory tax rates applicable to profits in the respective countries.

Income tax expense recognised in the consolidated statement of comprehensive income comprises:

| | 2012 HRK '000 | 2011 HRK '000 |
|---------------------------------------------------------------------------------|------------------|------------------|
| | | |
| Current income tax expense | (113) | |
| Total deferred tax (expense)/credit relating to the origination and reversal of | | |
| temporary differences (Note 14) | (13,992) | 5,626 |
| Total income tax (expense)/credit | (14,105) | 5,626 |

As disclosed in Note 2, Critical accounting estimates and judgements, due to the fact that the Group utilises research expenditure tax relief which is higher than taxable profits, in 2012 the Group released deferred tax asset of HRK 13,992 thousand. No deferred tax assets are recognised in the consolidated financial statements.

Deferred tax recognised directly as a debit to equity:

| | 2012 | 2011 |
|---------------------------------------------------|----------|----------|
| | HRK '000 | HRK '000 |
| Relating to equity-settled transactions (Note 14) | | 799 |

9 Income tax expense (continued)

The tax on the Group's profit before tax differs from the theoretical amount that would arise using the weighted average tax rate applicable to profits of the consolidated entities as follows:

| | 2012 HRK '000 | 2011 HRK '000 |
|------------------------------------------------------------------------------|------------------|------------------|
| Profit before tax | 141,018 | 22,367 |
| Tax calculated at domestic tax rates applicable to profits in the respective | | |
| countries | 28,131 | 4,479 |
| Tax effects of: | - | - |
| Expenses not deductible for tax purposes | 2,674 | 8,990 |
| Income not subject to tax | - | 663 |
| Tax incentives | (26,939) | (14,123) |
| Utilisation of tax losses | (3,753) | (9) |
| Tax charge | 113 | |
| Effective tax rate | 0.1% | 0.0% |

Tax incentives include only part of additional tax allowances for certain expenditure totalling HRK 26,939 thousand (2011: HRK 14,123 thousand) which meets research and development incentives definitions under Croatian tax legislation. The underlying research and development expenditure is included in cost of sales.

In accordance with local regulations, the Tax Authority may at any time inspect the parent Company's and its subsidiaries books and records within 3 years following the end of the year in which the tax liability is reported and may impose additional tax assessments and penalties. The Group's management is not aware of any circumstances, which may give rise to a potential material liability in this respect.

10 Earnings per share

| | 2012 | 2011 |
|---------------------------------------------------------------|-----------|-----------|
| Profit for the year (HRK '000) | 126,913 | 27,993 |
| Weighted Average Number of Shares Outstanding at the year-end | 1,327,157 | 1,323,780 |
| Earnings per share (HRK) | 95.63 | 21.15 |

Basic and fully diluted earnings per share are the same since the Group does not have any dilutive potential ordinary shares.

11 Property, plant and equipment

| | Land and Plant and buildings equipment | | Other | Total |
|-----------------------------|----------------------------------------|-----------|----------|-----------|
| | HRK '000 | HRK '000 | HRK '000 | HRK '000 |
| As at 1 January 2011 | | | | |
| Cost or valuation | 155,455 | 295,049 | 328 | 450,832 |
| Accumulated depreciation | (99,607) | (222,255) | (197) | (322,059) |
| Net book amount | 55,848 | 72,794 | 131 | 128,773 |
| Year ended 31 December 2011 | | | | |
| Opening net book amount | 55,848 | 72,794 | 131 | 128,773 |
| Additions | - | 52,748 | - | 52,748 |
| Disposals | - | (1,728) | - | (1,728) |
| Depreciation charge | (3,307) | (42,299) | (8) | (45,614) |
| Closing net book amount | 52,541 | 81,515 | 123 | 134,179 |
| As at 31 December 2011 | | | | |
| Cost or valuation | 155,455 | 312,636 | 328 | 468,419 |
| Accumulated depreciation | (102,914) | (231,121) | (205) | (334,240) |
| Net book amount | 52,541 | 81,515 | 123 | 134,179 |
| Year ended 31 December 2012 | | | | |
| Opening net book amount | 52,541 | 81,515 | 123 | 134,179 |
| Additions | - | 30,354 | - | 30,354 |
| Disposals | - | (4,718) | - | (4,718) |
| Depreciation charge | (3,298) | (39.483) | (8) | (42,789) |
| Closing net book amount | 49,243 | 67,668 | 115 | 117,026 |
| As at 31 December 2012 | | | | |
| Cost or valuation | 155,455 | 305,999 | 328 | 461,782 |
| Accumulated depreciation | (106,212) | (238,331) | (213) | (344,756) |
| Net book amount | 49,243 | 67,668 | 115 | 117,026 |

Included in cost of property, plant and equipment is HRK 187,108 thousand (2011: HRK 166,589 thousand) of fully depreciated property, plant and equipment that is still used by the Group.

As at 31 December 2012, the Group had contracts totalling HRK 3,643 thousand (2011: HRK 2,158 thousand) related to future equipment purchases.

Depreciation expense of HRK 40,478 thousand (2011: HRK 41,904 thousand) has been charged in cost of sales, HRK 1,453 thousand (2011: HRK 2,532 thousand) in selling expenses and HRK 858 thousand (2011: HRK 1,178 thousand) in administrative expenses.

11 Property, plant and equipment (continued)

The Group acts as a lessor under operating leases, mainly land and buildings. Property leased to others with a carrying value of HRK 16,580 thousand (2011: HRK 17,490 thousand) is included within land and buildings. These assets are depreciated at the same depreciation rates as other buildings. HRK 16,029 thousand (2011: HRK 18,351 thousand) of leased assets is leased for a non-cancellable period of five years which commenced in 2005. Subsequent renewals are negotiated with the lessee. No contingent rents are charged. Portions of the property which is held for rental could not be sold separately or leased out separately under finance lease. Consequently, the IAS 40 criteria for separate investment property recognition are not met.

Future minimum lease payments under non-cancellable operating leases in the aggregate and for each of the following periods are:

| | 2012 | 2011 |
|----------------------------|----------|----------|
| | HRK '000 | HRK '000 |
| Less than one year | 3,240 | 3,164 |
| Between one and five years | 1,620 | 1,582 |
| | 4,860 | 4,746 |

12 Intangible assets

The movement on intangible assets in the year ended 31 December 2012 may be analysed as follows:

| | Application software HRK '000 |
|-----------------------------|---------------------------------------|
| As at 1 January 2011 | |
| Cost or valuation | 19,491 |
| Accumulated amortization | (14,670) |
| Net book amount | 4,821 |
| Year ended 31 December 2011 | · · · · · · · · · · · · · · · · · · · |
| Opening net book amount | 4,821 |
| Additions | 1,513 |
| Amortization charge | (2,909) |
| Closing net book amount | 3,425 |
| As at 31 December 2011 | |
| Cost or valuation | 18,395 |
| Accumulated amortization | (14,970) |
| Net book amount | 3,425 |
| Year ended 31 December 2012 | |
| Opening net book amount | 3,425 |
| Additions | 2,719 |
| Amortization charge | (1,830) |
| Closing net book amount | 4,314 |
| As at 31 December 2012 | |
| Cost or valuation | 10,855 |
| Accumulated amortization | (6,541) |
| Net book amount | 4,314 |

Included in cost of intangible assets is HRK 3,250 thousand (2011: HRK 11,956 thousand) of fully amortised intangible assets that are still used by the Group.

Amortisation of HRK 1,731 thousand (2011: HRK 2,672 thousand) has been charged in cost of sales, HRK 62 thousand (2011: HRK 161 thousand) in selling expenses and HRK 37 thousand (2011: HRK 75 thousand) in administrative expenses.

13 Loans and receivables

| | 2012 | 2011 |
|------------------------------------------------------------------------|----------|----------|
| | HRK '000 | HRK '000 |
| Deposits with financial institutions, denominated in foreign currency | 8,241 | 8,834 |
| Non-current receivables from foreign customers, denominated in foreign | | |
| currency | 20,900 | 32,717 |
| Non-current receivables from domestic customers, denominated in HRK | 49 | 2,335 |
| Receivables for sold apartments | | |
| - denominated in foreign currency | 5,529 | 5,517 |
| - denominated in HRK | 345 | 628 |
| Total loans and receivables | 35,064 | 50,031 |
| Impairment allowance on loans and receivables | (4,651) | (4,860) |
| | 30,413 | 45,171 |

Deposits with financial institutions of HRK 7,230 thousand (2011: HRK 7,293 thousand) are placed as guarantee deposits for housing loans provided to the Group's employees, earning interest at fixed rate 0.37% per annum (2011: 0.37% per annum), and with a remaining maturity of over three years. The remaining amount of HRK 1,011 thousand (2011: HRK 1,541 thousand) relates to guarantee deposit for customer financing, bearing interest at twelve-month USD LIBOR plus 0.50 pp per annum and maturing in 2014.

Receivables from customers are partially secured with bank guarantees and letters of credit. The current portion of the non-current receivables is classified under current assets.

Non-current portion of foreign and domestic loans and receivables

| Due | 2012 | 2011 |
|-----------|----------|----------|
| | HRK '000 | HRK '000 |
| 2013 | - | 18,224 |
| 2014 | 14,667 | 12,104 |
| 2015-2020 | 6,282 | 4,724 |
| | 20,949 | 35,052 |

Receivables for sold apartments are shown net of amounts due to the Croatian state. Housing loans to employees are linked to the counter value of euro, repayments are made by deduction from monthly salary and the loans are secured with charges on the house or apartment. Receivables for sold apartments and housing loans provided to a limited number of employees bear fixed interest rates of up to 5% per annum. A discount in the amount of HRK 2,209 thousand (2011: HRK 2,272 thousand) is recognised in respect of these loans and amortised through the consolidated statement of comprehensive income, using the effective interest rate method at a rate of 7% per annum (2011: 7% per annum).

14 Deferred tax assets

Recognised deferred tax assets and liabilities

Movements in temporary differences and components of deferred tax assets and liabilities are as follows:

| | 20 | 12 | Credited/ (charged) to consolidated statement of comprehensi ve income | Credited/ (charged) to equity | 201 | 1 | Credited/ (charged) to consolidate d statement of comprehen sive income | Credited/ (charged) to equity |
|----------------------|----------|-------------|---------------------------------------------------------------------------------------|-------------------------------------|----------|-------------|----------------------------------------------------------------------------------------------|-------------------------------------|
| | Assets | Liabilities | 2012 | 2012 | Assets | Liabilities | 2011 | 2011 |
| | HRK '000 | HRK '000 | HRK '000 | HRK '000 | HRK '000 | HRK '000 | HRK '000 | HRK '000 |
| Receivables | - | - | (8,890) | - | 8,890 | - | 2,747 | - |
| Inventories | - | - | (2,260) | - | 2,260 | - | 1,809 | - |
| Employee benefits | - | - | (826) | - | 826 | - | 1 | - |
| Non-current | | | | | | | | |
| receivables for sold | | | | | | | | |
| apartments | - | - | (454) | - | 454 | - | (13) | - |
| Negative fair value | | | | | | | | |
| of financial | | | | | | | | |
| instruments | - | - | (447) | - | 447 | - | - | - |
| Accrued charges | - | - | (1,115) | - | 1,115 | - | 283 | - |
| Increase in equity | | | | | | | | |
| related to equity- | | | | | | | | |
| settled transactions | - | - | (12,143) | 12,143 | 12,143 | (12,143) | 799 | (799) |
| | | | (26,135) | 12,143 | 26,135 | (12,143) | 5,626 | (799) |
| Set-off of tax | | | 12.143 | (12.143) | (12,143) | 12,143 | - | · , |
| Deferred tax assets | | | (13,992) | | 13,992 | - | 5,626 | (799) |

As disclosed in Note 2, Critical accounting estimates and judgements, due to the fact that the Group utilises research expenditure tax relief which is higher than taxable profits, in 2012 the Group released deferred tax asset of HRK 13,992 thousand. No deferred tax assets are recognised in the consolidated financial statements.

14 Deferred tax assets (continued)

Deferred income tax assets are recognised for tax loss carry-forwards to the extent that the realisation of the related tax benefit through future taxable profits is probable. The Group did not recognise deferred income tax assets of HRK 53,474 thousand (2011: HRK 57,161 thousand) in respect of tax losses amounting to HRK 267,372 thousand (2011: HRK 285,756 thousand) that can be carried forward against future taxable income. A tax loss may be carried forward for five years subsequent to the year in which it was incurred. The availability of tax losses against future periods, subject to review by the Ministry of Finance, is as follows:

| | HRK '000 |
|-----------------------------------------------|----------|
| Tax loss from 2009 – expires 31 December 2014 | 63,149 |
| Tax loss from 2010 – expires 31 December 2015 | 151,596 |
| Tax loss from 2011 – expires 31 December 2016 | 52,481 |
| Tax loss from 2012 – expires 31 December 2017 | 146 |
| | 267,372 |

15 Inventories

| | 2012 | 2011 |
|---------------------------|----------|----------|
| | HRK '000 | HRK '000 |
| Raw materials | 2,539 | 3,445 |
| Contract work in progress | 40,389 | 29,327 |
| Total inventories | 42,928 | 32,772 |
| Impairment allowance | (9,660) | (10,067) |
| | 33,268 | 22,705 |

Slow-moving or obsolete inventories have been written down to their estimated realisable value through an impairment allowance. The impairment allowance is included within other operating expenses in the consolidated statement of comprehensive income.

16 Trade receivables

| | 2012 | 2011 |
|-----------------------------------------------------|----------|----------|
| | HRK '000 | HRK '000 |
| Foreign trade receivables | 155,282 | 164,964 |
| Current portion of non-current foreign receivables | 20,406 | 23,485 |
| Total current foreign receivables | 175,688 | 188,449 |
| Domestic trade receivables | 83,038 | 125,029 |
| Current portion of non-current domestic receivables | 3,370 | 6,622 |
| Total current domestic receivables | 86,408 | 131,651 |
| Impairment allowance on receivables | (34,509) | (46,495) |
| | 227,586 | 273,604 |

Included in trade receivables is HRK 2,497 thousand (2011: HRK 4,197 thousand) of contract work in progress.

Movements in impairment allowance on loans and receivables were as follows:

| | 2012 | 2011 |
|----------------------------------------------------------|----------|----------|
| | HRK '000 | HRK '000 |
| As at 1 January (Notes 13, 16) | 51,355 | 33,626 |
| Provision for receivables impaired during the year | 7,262 | 80,227 |
| Receivables written off during the year as uncollectible | (9,607) | (37,655) |
| Unused amounts reversed | (6,829) | (21,298) |
| Amortisation of discount | (3,021) | (3,545) |
| As at 31 December (Notes 13, 16) | 39,160 | 51,355 |

Receivables are written down to their estimated realisable value through an impairment allowance.

Of the total HRK 39,160 thousand (2011: HRK 51,355 thousand) of impairment allowances as at 31 December 2012, HRK 36,950 thousand (2011: HRK 31,292 thousand) relates to Customer loans and receivables.

17 Other receivables

| | 2012 | 2011 |
|---------------------------------|----------|----------|
| | HRK '000 | HRK '000 |
| Net receivables for prepaid VAT | 13,241 | 8,746 |
| Receivables from employees | 336 | 318 |
| Accrued interest receivable | 671 | 2,307 |
| Other receivables | 921 | 956 |
| | 15,169 | 12,327 |

Receivables for withholding tax have been written down to their estimated realisable value through an impairment allowance.

18 Financial assets at fair value through profit or loss

| | 2012 HRK '000 | 2011 HRK '000 |
|-------------------------------------------------------|------------------|------------------|
| Financial assets at fair value through profit or loss | | |
| - Debt securities, Ministry of Finance | 14,195 | 13,480 |
| - Equity securities | 402 | 630 |
| - Investment in open-ended investment funds | 130,768 | 54,139 |
| | 145,365 | 68,249 |

19 Cash and cash equivalents

| | 2012 | 2011 |
|------------------------------------------------------------------------------|----------|----------|
| | HRK '000 | HRK '000 |
| Cash and demand deposits | 301,116 | 56,949 |
| Term deposits originated by the Group, with original maturity up to 3 months | 210,523 | 468,356 |
| | 511,639 | 525,305 |

20 Equity

(a) Share capital

As at 31 December 2012, the share capital of the Group is represented by 1,331,650 (2011: 1,331,650) of authorised, issued and fully paid ordinary shares, with a total registered value of HRK 133,165 thousand (2011: HRK 133,165 thousand). The nominal value of one share is HRK 100 (2011: HRK 100). The holders of the ordinary shares are entitled to receive dividends as declared at the General Assembly and are entitled to one vote per share at the General Assembly.

The Group's shareholders as at 31 December 2012 are:

| | 2012 | 2012 | 2011 | 2011 |
|---------------------------------|---------------------|--------|------------------|--------|
| | Number of shares | % held | Number of shares | % held |
| Telefonaktiebolaget LM Ericsson | 653,473 | 49.07 | 653,473 | 49.07 |
| Small shareholders | 674,769 | 50.67 | 670,844 | 50.38 |
| Croatian Privatisation Fund | - | - | 3,096 | 0.23 |
| Treasury shares | 3,408 | 0.26 | 4,237 | 0.32 |
| | 1,331,650 | 100.00 | 1,331,650 | 100.00 |

(b) Treasury shares

During 2007, the Group acquired 15,000 of its own shares. The amount paid was HRK 52,456 thousand out of 2006 net income as decided by the General Assembly held on 31 May 2007. During 2008, the Group acquired an additional 3,000 of its own shares. The amount paid was HRK 3,895 thousand out of 2006 net income, as decided by the General Assembly held on 31 May 2007. During 2009 and 2012, the Group acquired an additional 8,893 and 2,376 of its own shares, respectively. The amount paid in 2009 was HRK 11,380 thousand and HRK 2,462 thousand in 2012, both out of 2008 net income as decided by the General Assembly held on 26 May 2009. These shares are initially held as "treasury shares" and are regulary granted to key management and other employees as a part of the share-based program established during 2004, as described in Note 23 (b).

Movements in treasury shares are as follows:

| | 2012 Number of shares | 2011 Number of shares |
|---------------------------------|-----------------------------|-----------------------------|
| As at 1 January (Note 20 (a)) | 4,237 | 9,288 |
| Purchases during the year | 2,376 | - |
| Distributed during the year | (3,205) | (5,051) |
| As at 31 December (Note 20 (a)) | 3,408 | 4,237 |

(c) Legal reserves

A legal reserve in the amount of 5% of total share capital was formed during previous periods by appropriation of 5% of net profit per annum up to a cap of 5% of share capital. The legal reserve may be used to cover losses if the losses are not covered by current net profit or if other reserves are not available. The Group recorded the required level of legal reserves in the year 2000 and no further allocation to legal reserves is required. Legal reserves up to 5% of total share capital are not distributable.

21 Proposed dividends

Dividends payable are not accounted for until they have been ratified at the General Assembly of shareholders. On 5 June 2012, the General Assembly approved a regular dividend in respect of 2011 of HRK 20.00 per share, and additional extraordinary dividend of HRK 150.00 per share, totalling HRK 225.7 million. At a meeting held on 19 February 2013, the Management Board proposed a regular dividend in respect of 2012 in the amount of HRK 20.00 per share, and an additional extraordinary dividend of HRK 150.00 per share. The dividend will be paid from profit for 2003 plus a portion of retained earnings realized in 2004 after approval by the General Assembly, which will be held on 28 May 2013.

Cash dividends authorised and paid for previous years were as follows:

| | 2012 | 2011 |
|-------------------------------|----------|----------|
| | HRK '000 | HRK '000 |
| HRK 170.00 per share for 2011 | 225,695 | - |
| HRK 190.00 per share for 2010 | | 251,289 |

22 Capital management

The Group's objectives when managing capital are:

- To safeguard the entity's ability to continue as a going concern, so that it can continue to provide returns for shareholders and benefits for other stakeholders;
- To provide adequate requirements for capital resources, as far as possible, by the retention of profit; and
- To maintain the balance sheet with a large component of cash and short-term assets, as well as equity and other investments.

The Group is generating sufficient cash from operations to fund liabilities as they become due, finance customers and budgeted investments, and pay dividends.

The Group monitors capital using the statutory minimum capital requirement. Shareholders' equity is disclosed in Note 20 to the consolidated financial statements.

23 Interest-bearing borrowings

During 2008, the Group borrowed HRK 8,085 thousand from HBOR and delivered information and communications equipment to a customer. The Ministry of Health and Social Welfare ("the Ministry") took over the obligations towards the Group on behalf of the customer and, based on the cession agreement between the Group, the customer and the Ministry, the Ministry is obliged to repay the due amounts in favour of the customer directly to HBOR. The Group's liability to HBOR decreases as the Ministry repays. The HBOR borrowing was granted over a 5-year period. The current portion of the borrowing amounts to HRK 1,710 thousand, while the remaining amount is repayable in semi-annual instalments until 2013, bearing an interest rate of six-month EURIBOR plus a margin of 2% per annum. There is no security or pledges in relation to these borrowings. There are no amounts bearing a fixed interest rate.

| | 2012 | 2011 |
|-----------------------------------|----------|----------|
| | HRK '000 | HRK '000 |
| Non-current portion of borrowings | 12 | 1,435 |
| Current portion of borrowings | 1,710 | 2,047 |
| | 1,722 | 3,482 |

24 Employee benefits

(a) Long-term service benefits

The Group does not operate any pension schemes or other retirement benefit schemes for the benefit of any of its employees or management. In respect of all of the Group's personnel, such social payments as required by the authorities are paid. These contributions form the basis of social benefits payable out of the Croatian Pension Insurance Institute to the Croatian employees upon their retirement. Additionally, during 2001 the parent Company signed an Annex to the Union Agreement based on which employees are entitled to a benefit upon early retirement.

However, the parent Company pays a one-time benefit amounting to HRK 8,000 for each employee who retires. Additionally, the Company pays jubilee awards in respect of each 5 years of service, of an employee, starting from the 10th year and ending in the 40th year. The principal actuarial assumptions used to determine retirement and jubilee obligations as at 31 December 2012 were a 6% discount rate (2011: 6%) and a 3,1% (2011: 2.75%) rate of average employment turnover.

24 Employee benefits (continued)

(a) Long-term service benefits (continued)

Movements in long-term service benefits were as follows:

| | 2012 | 2012 | 2012 | 2011 | 2011 | 2011 |
|--------------------------------------|-------------------|------------|----------|-------------------|------------|----------|
| | Jubilee awards | Retirement | Total | Jubilee awards | Retirement | Total |
| | HRK '000 | HRK '000 | HRK '000 | HRK '000 | HRK '000 | HRK '000 |
| As at 1 January | 4,128 | 402 | 4,530 | 4,123 | 768 | 4,891 |
| Obligation created during the year | 300 | 56 | 356 | 507 | 71 | 578 |
| Obligation fulfilled during the year | (300) | - | (300) | (447) | (8) | (455) |
| Obligation reversed during the year | (69) | (65) | (134) | (55) | (429) | (484) |
| As at 31 December | 4,059 | 393 | 4,452 | 4,128 | 402 | 4,530 |

(b) Share-based payments

During 2004, the parent Company established its Loyalty program, a share-based scheme under which management and other employees are entitled to receive the Company's shares conditional on the employee completing certain years of service (the vesting period) from the grant date.

In addition, the parent Company also grants treasury shares to senior management and other employees as a bonus arrangement under its Award program.

The treasury shares are distributed to eligible employees upon ratification at the General Assembly.

24 Employee benefits (continued)

(b) Share-based payments (continued)

The terms and conditions of the grants are as follows:

| Employees entitled/grant date | Number of granted shares | Vesting conditions |
|--------------------------------------------|--------------------------|--------------------------------|
| Loyalty program | | |
| Share grant to key management in previous | 1.140 | Three to five years of service |
| years (2004 – 2010) | 1.140 | Timee to live years of service |
| Share grant to other employees in previous | 14.945 | Three to five years of service |
| years (2004 – 2010) | 14.945 | Timee to live years of service |
| Share grant to key management during 2011 | 550 | Three to four years of service |
| Share grant to key management during 2011 | 6.650 | Three to four years of service |
| Share grant to key management during 2012 | 290 | Up to four years of service |
| Share grant to other employees during 2012 | 80 | Up to four years of service |
| | 23,655 | |
| Award program | | |
| Share grant to key management in previous | 0.500 | Ha an amantina |
| years (2004 – 2010) | 8,592 | Upon granting |
| Share grant to other employees in previous | 0.740 | Ha an amantina |
| years (2004 – 2010) | 8,746 | Upon granting |
| Share grant to key management during 2011 | 333 | Upon granting |
| Share grant to other employees during 2011 | 908 | Upon granting |
| Share grant to key management during 2012 | - | Upon granting |
| Share grant to other employees during 2012 | 70 | Upon granting |
| | 18,649 | |
| | | |

The fair value of service received in return for shares granted is measured by reference to the observable market price of shares at the grant date.

| | Number of granted shares Weighted average | |
|------------------------|-------------------------------------------|----------|
| | | HRK |
| Shares granted in 2004 | 11,415 | 656.68 |
| Shares granted in 2005 | (125) | 735.99 |
| Shares granted in 2006 | 5,775 | 2,330.18 |
| Shares granted in 2007 | 5,594 | 3,387.12 |
| Shares granted in 2008 | 6,452 | 1,380.27 |
| Shares granted in 2009 | 2,937 | 1,320.34 |
| Shares granted in 2010 | 1,375 | 1,382.73 |
| Shares granted in 2011 | 8,441 | 1,160.00 |
| Shares granted in 2012 | 440 | 1,020,46 |

24 Employee benefits (continued)

During 2012, the Group recognised HRK 5,257 thousand (2011: HRK 3,994 thousand) of expenses in respect of share-based payments, which are included in personnel expenses as disclosed in Note 7. During 2012, there were new Loyalty programs. The Award program for 2012 included "the length of service with the Group component" and the shares granted under this program were distributed during 2012. Shares granted under previous programs to employees who left the Group before vesting date expired.

3,175 of shares granted under the Loyalty programs from previous years vested during 2012. The total weighted average cost of shares excercised during 2012 under the Award and Loyalty programs amounted to HRK 3,977 thousand (2011: HRK 7,808 thousand).

Movements in shares under the Award and Loyalty programs are as follows:

| | 2012 Number of shares | 2011 Number of shares |
|-------------------|-----------------------------|-----------------------------|
| As at 1 January | 9,220 | 5,900 |
| Granted | 440 | 8,441 |
| Exercised | (3,205) | (5,051) |
| Expired | (385) | (70) |
| As at 31 December | 6,070 | 9,220 |

25 Trade and other payables

| | 2012 | 2011 |
|---------------------------|----------|----------|
| | HRK '000 | HRK '000 |
| Trade payables | 34,076 | 37,040 |
| Liabilities to employees | 76,526 | 38,412 |
| Other current liabilities | 13,013 | 13,227 |
| | 123,615 | 88,679 |

26 Provisions

Movements in provisions were as follows:

| | 2012 Warranty reserve | 2012 Penalty reserve | 2012 Voluntary redundancy | 2012 Total | 2011 Warranty reserve | 2011 Penalty reserve | 2011 Voluntary redundancy | 2011 Total |
|-----------------------|-----------------------------|----------------------------|---------------------------------|---------------|-----------------------------|----------------------------|---------------------------------|---------------|
| | | | • | | | | • | |
| | HRK '000 | HRK '000 | HRK '000 | HRK '000 | HRK '000 | HRK '000 | HRK'000 | HRK '000 |
| As at 1 January | 8,131 | 11,000 | 2,837 | 21,968 | 10,356 | 6,347 | 394 | 17,097 |
| additional provisions | 4,431 | 940 | 11,939 | 17,310 | 3,861 | 6,793 | 3,534 | 14,188 |
| unused amounts | | | | | | | | |
| reversed | (251) | (221) | - | (472) | (1,608) | (2,140) | - | (3,748) |
| used during the year | (2,969) | (4,000) | (13,271) | (20,240) | (4,478) | | (1,091) | (5,569) |
| As at 31 December | 9,342 | 7,719 | 1,505 | 18,566 | 8,131 | 11,000 | 2,837 | 21,968 |

The warranty reserve is established to cover the expected warranty claims on products sold during the year. The penalty reserve is created to cover the expected claims from customers in respect of delays in deliveries of products and services having occurred during the year. Reversal of warranty reserves relates to expired warranties and reversal of penalty reserve relates to waived or expired obligations.

An agreement was reached with the local union representatives, which specifies the number of staff involved and the early retirement compensation package offered by the parent Company, as well as amounts payable to those having accepted the package, before the financial year-end. The estimated staff restructuring costs to be incurred in 2013 are HRK 1,505 thousand (2011: HRK 2,837 thousand).

27 Accrued charges and deferred revenue

| | 2012 | 2011 |
|-------------------------------------------------|----------|----------|
| | HRK '000 | HRK '000 |
| Advances from domestic customers | 2,493 | 3,044 |
| Advances from foreign customers | 8,475 | 5,340 |
| Deferred revenue | 89,187 | 107,530 |
| Accrued charges for unused holidays | 10,945 | 10,701 |
| Accrued charges for legal claims | 971 | 951 |
| Accrued charges in respect of service contracts | 32,246 | 30,721 |
| Other accrued charges | 6,575 | 12,911 |
| | 150,892 | 171,198 |

Deferred revenue represents amounts due to customers under contracts for work not performed but invoices issued or cash received.

Accrued charges in respect of service contracts mainly represent costs incurred for which no invoice has been received at the balance sheet date.

28 Balances and transactions with related parties

For the purposes of these consolidated financial statements, parties are generally considered to be related if one party has the ability to control the other party, is under common control, or can exercise significant influence over the other party in making financial and operational decisions. In considering each possible related party relationship, attention is directed to the substance of the relationship, not merely the legal form.

The Group is a related party to the Ericsson Group via the 49.07% (2011: 49.07%) shareholding by Telefonaktiebolaget LM Ericsson, which is also the ultimate parent of the Ericsson Group.

The Group has related-party relationships with Telefonaktiebolaget LM Ericsson, Ericsson Group subsidiaries and associates, the Supervisory Board, the Management Board and other executive management.

(a) Key transactions with the related parties

Major transactions with the Ericsson Group companies may be summarised as follows:

| | Telefonaktiebolaget LM Ericsson | | Other Ericsson Group consolidated companies | | Total | |
|---------------------------------|------------------------------------|----------|---------------------------------------------------|-------------|-----------|----------|
| | 2012 | 2011 | 2012 | 2011 HRK | 2012 | 2011 |
| | HRK '000 | HRK '000 | HRK '000 | '000 | HRK '000 | HRK '000 |
| Sales of goods and services | | | | | | |
| Sales revenue | 74 | - | 551,924 | 484.381 | 551,998 | 484,381 |
| Commission income | - | - | 25 | 863 | 25 | 863 |
| Other income | <u> </u> | | 15,094 | 11,439 | 15,094 | 11,439 |
| | 74 | | 567,043 | 496,683 | 567,117 | 496,683 |
| Purchases of goods and services | | | | | | |
| Licences | 6,623 | 3,343 | 36,915 | 17,791 | 43,538 | 21,134 |
| Technical cooperation fee | | - | 5,654 | 7,202 | 5,654 | 7,202 |
| Cost of sales | | 452 | 1,039,087 | 363,100 | 1,039,087 | 363,552 |
| | 6,623 | 3,795 | 1,081,656 | 388,093 | 1,088,279 | 391,888 |

The sales of goods and services transactions have been directly negotiated between the involved parties and agreed on an individual basis. The Group pays licence fees on sales of wireline products, sales of services, corporate trade mark licences and technical cooperation fees. The licence fee is paid as a percentage of sales of wireline products and solutions, and sales of services, per product sold.

28 Balances and transactions with related parties (continued)

(b) Key management compensation

The Group's key management include the executive management listed on page 3, comprising the Management Board member and directors of the main organisational units.

| | 2012 | 2011 |
|-------------------------------------------------|----------|----------|
| | HRK '000 | HRK '000 |
| Salaries and other short-term employee benefits | 16,636 | 16,754 |
| Other long-term benefits | 14 | 14 |
| Share-based payments | 577 | 226 |
| | 17,227 | 16,994 |

The members of the executive management and the Supervisory Board held 4,024 ordinary shares at the year-end (2011: 4,421 shares).

In addition, the Group paid remuneration totalling HRK 321 thousand (2011: HRK 337 thousand) to the Supervisory Board during 2012.

(c) Year-end balances arising from sales and purchases of goods and services

Year-end balances arising from key transactions with Ericsson Group companies may be summarised as follows:

| | Receiv | Payable | | |
|---------------------------------------|----------|----------|----------|----------|
| | 2012 | 2011 | 2012 | 2011 |
| | HRK '000 | HRK '000 | HRK '000 | HRK '000 |
| Main shareholder | | | | |
| Telefonaktiebolaget LM Ericsson (LME) | 37 | - | 4,119 | 474 |
| Ericsson Group consolidated companies | | | | |
| Ericsson AB (EAB) | 54,682 | 57,904 | 106,818 | 45,673 |
| Ericsson GMBH Group (EDD) | 4,874 | 6,578 | 583 | - |
| Ericsson Austria GMBH (SEA) | 1,184 | 2,452 | - | - |
| Ericsson Japan K.K. (NRJ) | 2,419 | - | - | - |
| Ericsson Network Services B.V. (ENN) | 2,068 | 232 | - | - |
| LM Ericsson Ltd. (LMI) | 1,537 | 374 | 1,035 | 262 |
| Ericsson d.o.o. (EVN) | 1,453 | - | - | 86 |
| Ericsson Ltd. Madrid, Spain (ETL) | 2,461 | 1,414 | - | - |
| Ericsson Corporation, Russia (ECR) | 1,849 | 1,131 | 96 | 170 |
| Ericsson Telecommunicatia B.V. (ETM) | 1,429 | 1,462 | 1,120 | 1,290 |
| Ericsson SA/NV (EBR) | 1,313 | 565 | - | - |
| Ericsson SP Z.O.O. (EPO) | 1,203 | 169 | - | - |
| Other Ericsson Group companies | 4,681 | 15,210 | 1,919 | 2,782 |
| | 81,190 | 87,491 | 115,690 | 50,737 |

29 Financial risk management

The Group's activities expose it to a variety of financial risks: market risk (including currency risk, interest rate risk, and price risk), credit risk and liquidity risk. Exposure to currency, interest rate and credit risk arises in the normal course of the Group's business. Risk management is carried out by a treasury department and its principal role is to actively manage investment of excess liquidity as well as financial assets and liabilities, and to manage and control financial risk exposures. The Group also has a customer finance function with the main objective to find suitable third-party financing solutions for customers and to minimize recourse to the Group. Risk management policies that relate to financial instruments can be summarised as follows:

(a) Currency risk

Currency risk is the risk that the value of a financial instrument will fluctuate due to changes in foreign exchange rates. The Group is exposed to US dollars and to the euro, as a substantial proportion of receivables and foreign revenues are denominated in these currencies. Risk management relies on attempts to match, as much as possible, revenues in each currency with the same currency expenditure. The Group may enter into foreign currency forward contracts to hedge economically its exposure to currency risk arising on operating cash flows.

As at 31 December 2012, if the euro had weakened/strengthened by 1.56% (2011: 1.35%) against the Croatian kuna, and if the US dollar had weakened/strengthened by 2.23% (2011: 0.28%), with all other variables held constant, the net result after tax for the reporting period would have been HRK 10,801 thousand lower/higher (2011: HRK 8.440 thousand), mainly as a result of foreign exchange gains/losses on translation of significant cash, cash equivalents, deposits, customer receivables and customer financing denominated in euro.

29 Financial risk management (continued)

(a) Currency risk (continued)

The tables below present the currency analysis and resulting gap.

2012

| | | | Other | Total foreign | | |
|------------------------------------------------------------|----------|----------|----------|---------------|----------|-----------|
| | EUR | USD | currency | currencies | HRK | Total |
| | HRK '000 | HRK '000 | HRK '000 | HRK '000 | HRK '000 | HRK '000 |
| Loans and receivables | 22,713 | 7,306 | - | 30,019 | 394 | 30,413 |
| Trade and other receivables Financial assets at fair value | 212,962 | 11,080 | 13,860 | 237,902 | 86,043 | 323,945 |
| through profit or loss | - | = | - | - | 145,365 | 145,365 |
| Cash and cash equivalents | 462,483 | 9,333 | 893 | 472,709 | 38,930 | 511,639 |
| | 698,158 | 27,719 | 14,753 | 740,630 | 270,732 | 1,011,362 |
| Interest-bearing borrowings* | 1,958 | - | - | 1,958 | - | 1,958 |
| Trade and other payables | 122,018 | 3,766 | 5,512 | 131,296 | 108,009 | 239,305 |
| | 123,976 | 3,766 | 5,512 | 133,254 | 108,009 | 241,263 |
| Currency gap | 574,182 | 23,953 | 9,241 | 607,376 | 162,723 | 770,099 |

^{*} include interest payable of HRK 248 thousand

| 2011 | | | Other | Total foreign | | |
|-------------------------------------------------------|----------|----------|----------|---------------|----------|-----------|
| | EUR | USD | currency | currencies | HRK | Total |
| | HRK '000 | HRK '000 | HRK '000 | HRK '000 | HRK '000 | HRK '000 |
| Loans and receivables | 32,769 | 10,067 | - | 42,836 | 2,335 | 45,171 |
| Trade and other receivables | 211,973 | 20,732 | 23 | 232,728 | 140.694 | 373,422 |
| Financial assets at fair value through profit or loss | - | - | - | - | 68,249 | 68,249 |
| Cash and cash equivalents | 490,732 | 13,524 | 38 | 504,294 | 21,011 | 525,305 |
| | 735,474 | 44,323 | 61 | 779,858 | 232,289 | 1,012,147 |
| Interest-bearing borrowings* | 3,725 | - | - | 3,725 | - | 3,725 |
| Trade and other payables | 51,017 | 6,586 | 1,845 | 59,448 | 79,968 | 139,416 |
| | 54,742 | 6,586 | 1,845 | 63,173 | 79,968 | 143,141 |
| Currency gap | 680,732 | 37,737 | (1,784) | 716,685 | 152,321 | 869,006 |

^{*} include interest payable of HRK 243 thousand

29 Financial risk management (continued)

(b) Interest rate risk

Interest rate risk is the risk that the value of a financial instrument will fluctuate due to changes in market interest rates. As the Group mainly has its customer financing at a fixed interest rate and only a small portion of customer financing is affected by possible changes in market interest rates, the risk of fluctuating market interest rates is considered low. The Group also has borrowings and deposits in financial institutions at a variable interest rate, as well as investments in money investment funds that are sensitive to market interest rate movements on short-term deposits and treasury bills.

As at 31 December 2012:

- if the effective EUR interest rate on EUR borrowings had increased/decreased by 0.73% (2011: 0.33%) on an annual level, the net result due to changes in EUR credits and borrowings after tax for the reporting period would have been HRK 10 thousand lower/higher (2011: HRK 20 thousand);
- if the effective EUR interest rate on EUR deposits had increased/decreased by 0.08% (2011: 0.48%) on an annual level, the net result due to changes in EUR deposits after tax for the reporting period would have been HRK 5 thousand higher/lower (2011: HRK 28 thousand);
- if the effective HRK interest rate on HRK deposits had increased/decreased by 0.36% (2011: 0.36%) on an annual level, the net result due to changes in investment funds after tax for the reporting period would have been HRK 374 thousand higher/lower (2011: HRK 157 thousand).

The following table presents the annual average interest rates exposure of financial assets and liabilities.

| | 2012 | 2011 |
|-------------------------------------------------------|----------------|----------------|
| | Average | Average |
| | interest rates | interest rates |
| | % | % |
| Loans and receivables | 4.37 | 4.99 |
| Trade and other receivables | 0.51 | 0.59 |
| Financial assets at fair value through profit or loss | 0.46 | 0.93 |
| Cash and cash equivalents | 1.81 | 2.67 |
| Interest-bearing borrowings | 2.19 | 3.71 |

29 Financial risk management (continued)

(b) Interest rate risk (continued)

The tables below present the interest rate repricing analysis and resulting gap.

2012

| | Non-interest- bearing | Up to 1 month | 1 - 3 months | 3 - 12 months | 1 - 5 years | Over 5 years | Total | Fixed interest |
|--------------------------------|--------------------------|------------------|-----------------|------------------|----------------|--------------|-----------|----------------|
| | HRK '000 | HRK '000 | HRK '000 | HRK '000 | HRK '000 | HRK '000 | HRK '000 | HRK '000 |
| Loans and receivables | - | - | - | 383 | 21,429 | 8,601 | 30,413 | 30,043 |
| Trade and other receivables | 300,169 | 6,907 | 3,017 | 13,852 | - | - | 323,945 | 10,270 |
| Financial assets at fair value | | | | | | | | |
| through profit or loss | 131,171 | - | - | 10,082 | 4,112 | - | 145,365 | 14,195 |
| Cash and cash equivalents | 186 | 300,930 | 210,523 | | | | 511,639 | 210,523 |
| | 431,526 | 307,837 | 213,540 | 24,317 | 25,541 | 8,601 | 1,011,362 | 265,031 |
| Interest-bearing borrowings* | - | - | - | 1,958 | - | - | 1,958 | 1,958 |
| Trade and other payables | 239,305 | | | | | | 239,305 | |
| | 239,305 | | | 1,958 | | | 241,263 | 1,958 |
| Interest rate gap | 192,221 | 307,837 | 213,540 | 22,359 | 25,541 | 8,601 | 710,099 | 263,073 |

^{*} include interest payable of HRK 248 thousand

2011

| | Non-interest- bearing | Up to 1 month | 1 - 3 months | 3 - 12 months | 1 - 5 years | Over 5 years | Total | Fixed interest |
|--------------------------------|--------------------------|------------------|-----------------|------------------|----------------|--------------|-----------|----------------|
| | HRK '000 | HRK '000 | HRK '000 | HRK '000 | HRK '000 | HRK '000 | HRK '000 | HRK '000 |
| Loans and receivables | (2,588) | - | - | 404 | 38,613 | 8,742 | 45,171 | 42,739 |
| Trade and other receivables | 343,315 | 2,475 | 6,436 | 21,196 | - | - | 373,422 | 30,147 |
| Financial assets at fair value | | | | | | | | |
| through profit or loss | 54,768 | - | - | - | 13,481 | - | 68,249 | 13,451 |
| Cash and cash equivalents | | 56,949 | 468,356 | | | | 525,305 | 468,356 |
| | 395,495 | 59,424 | 474,792 | 21,600 | 52,094 | 8,742 | 1,012,147 | 554,723- |
| Interest-bearing borrowings* | 70 | - | - | 2,139 | 1,516 | - | 3,725 | 3,482 |
| Trade and other payables | 139,416 | | | | | | 139,416 | <u>-</u> |
| | 139,486 | | | 2,139 | 1,516 | | 143,141 | 3,482 |
| Interest rate gap | 256,009 | 59,424 | 474,792 | 19,461 | 50,578 | 8,742 | 869,006 | 551,241 |

^{*} include interest payable of HRK 243 thousand

29 Financial risk management (continued)

(c) Price risk

The Group has some exposure to debt securities price risk in spite of low investments and all classified on the balance sheet at fair value through profit or loss (debt securities and investments funds). All the Group' securities are actively traded on the Zagreb Stock Exchange and movements of CROBEX and CROBIS indices may have an impact on operating results.

The table below shows the impact of increases/decreases of the index on the Group's net profit. The analysis is based on the assumption that the CROBEX index had increased/decreased by 16,63% (2011: 5%) and the CROBIS index had increased/decreased by 1,64% (2011: 2%). The effect on profit after tax is as follows:

| | Impact on post-tax profit | | | | |
|--------|---------------------------|----------|--|--|--|
| Index | 2012 | 2011 | | | |
| | HRK '000 | HRK '000 | | | |
| CROBEX | 54 | 23 | | | |
| CROBIS | 186 | 171 | | | |

29 Financial risk management (continued)

(d) Credit risk

Credit risk is the risk that one party to a financial instrument will fail to discharge an obligation and cause the other party to incur a financial loss. Significant risk is associated with high level of customer finance receivables.

In 2011 the Group has written off receivables in respect of withholding tax to their estimated realisable value. Namely, the tax liability forecasts for the following years showed that the Group will again be in a position of no income tax liability due to other tax reliefs (existing R&D credits as well as considerable tax loss carried forward), and will not be able to use the already approved tax certificates from previous years for the income tax paid abroad.

The Group has taken further steps in partnership with banks and financial institutions to secure all future significant customer finance risk exposures are managed through these Financial institutions with a significantly reduced level of credit risk exposure.

New customers are only accepted on satisfactory completion of a detailed credit check of the customer and a review of the related country risk. Outstanding credit arrangements are monitored frequently. Impairment losses are calculated by discounting of receivables. Additionally, there is credit concentration risk as the Group has a significant portion of receivables outstanding from a small number of customers. As at 31 December 2012, the five largest customers represent 61% of total net trade receivables (2011: 54%). The Group considers that its maximum exposure to credit risk is reflected in the amount of trade receivables (Notes 13 and 16) and other receivables (Note 17), net of provision for doubtful receivables. Ageing analysis of these receivables is within the maturity analysis table shown further in this note.

Letters of credit are used as a method for securing payments from customers operating in certain markets, in particular in markets with unstable political and/or economic environments. By having banks confirming the letters of credit, the political and commercial credit risk exposures are mitigated.

Prior to the approval of new facilities reported as customer finance, an internal credit risk assessment is conducted in order to assess the credit rating (for political and commercial risk) of each transaction. A reassessment of the credit rating for each customer finance facility is made on a regular basis.

Provisions related to customer finance risk exposures are only made when they are reliably measurable and where, after the financing arrangement has become effective, certain events occur which are expected to have a significant adverse impact on the borrower's ability and/or willingness to service the outstanding debt. These events can be political (normally outside the control of the borrower) or commercial, e.g. the borrower's deteriorating creditworthiness.

Security arrangements for customer finance facilities normally include pledges of equipment and pledges of certain of the borrower's assets. If available, third-party risk coverage may also be arranged. "Third-party risk coverage" means that a financial payment guarantee covering the credit risk has been issued by a bank, an export credit agency or other financial institution. It may also be a credit risk transfer under a so called "sub-participation arrangement" with a bank, whereby the credit risk and the funding is taken care of by the bank for the part covered by the bank. A credit risk cover from a third party may also be issued by an insurance company.

As at 31 December 2012, total outstanding exposure related to customer finance was HRK 45 million (2011: HRK 65 million).

29 Financial risk management (continued)

(d) Credit risk (continued)

The following tables provide an ageing detail of current and overdue amounts in respect of all customer loans and receivables as at December 31, 2012.

| Table 1 | Payment due date for total customer loans and receivables | | | | | | | |
|----------------------------------|-----------------------------------------------------------|----------------------|-----------------------|--------------|----------|--|--|--|
| | Due balance | Up to 3 months | 3 months to 1 year | 1 to 3 years | Total | | | |
| 2012 | HRK '000 | HRK '000 | HRK '000 | HRK '000 | HRK '000 | | | |
| Foreign receivables | 56,880 | 92,369 | 26,439 | 20,900 | 196,588 | | | |
| Domestic receivables | 5,906 | 77,385 | 3,117 | 49 | 86,457 | | | |
| Receivables from related parties | 7,263 | 73,927 | - | | 81,190 | | | |
| | 70,049 | 243,681 | 29,556 | 20,949 | 364,235 | | | |
| 2011 | | | | | | | | |
| Foreign receivables | 42,153 | 87,900 | 58,397 | 32,716 | 221,166 | | | |
| Domestic receivables | 5,293 | 118,035 | 8,323 | 2,335 | 133,986 | | | |
| Receivables from related parties | 19,386 | 68,105 | | - | 87,491 | | | |
| | 66,832 | 274,040 | 66,720 | 35,051 | 442,643 | | | |
| Table 2 | Agein | g of total due custo | omer loans and receiv | ables | | | | |
| | Up to 3 months | 3 months to 1 year | r 1 to 3 years | Over 3 years | Total | | | |
| 2012 | HRK '000 | HRK '00 | 0 HRK '000 | HRK '000 | HRK '000 | | | |
| Foreign receivables | 32,740 | 1,16 | 5 2,635 | 20,340 | 56,880 | | | |
| Domestic receivables | 4,756 | 1,15 | 0 - | - | 5,906 | | | |
| Receivables from related parties | 4,137 | 1,51 | 1,612 | | 7,263 | | | |
| | 41,633 | 3,82 | 9 4,247 | 20,340 | 70,049 | | | |
| 2011 | | | | | | | | |
| Foreign receivables | 5,648 | 13,08 | 3 23,367 | 50 | 42,153 | | | |
| Domestic receivables | 3,726 | 22 | 1 572 | 774 | 5,293 | | | |
| Receivables from related parties | 7,293 | 9,71 | 2,377 | | 19,386 | | | |
| | 16,667 | 23,02 | 5 26,316 | 824 | 66,832 | | | |

29 Financial risk management (continued)

(d) Credit risk (continued)

| Table 3 | Payment due date for total customer loans and receivables (in respect of accounts with any portion falling due) Up to 3 3 months to 1 | | | | | |
|----------------------------------|---------------------------------------------------------------------------------------------------------------------------------------|------------------|---------------|-------------------|----------|--|
| | Due balance | months | year | 1 to 3 years | Total | |
| | HRK '000 | HRK '000 | HRK '000 | HRK '000 | HRK '000 | |
| 2012 | | | | | | |
| Foreign receivables | 56,880 | 75,061 | 15,522 | 12,724 | 160,187 | |
| Domestic receivables | 5,906 | 27,337 | 701 | - | 33,944 | |
| Receivables from related parties | 7,263 | 72,599 | | - | 79,862 | |
| | 70,049 | 174,997 | 16,223 | 12,724 | 273,993 | |
| 2011 | | | | | | |
| Foreign receivables | 42,139 | 66,770 | 42,344 | 31,759 | 183,012 | |
| Domestic receivables | 5,293 | 53,261 | 25 | - | 58,579 | |
| Receivables from related parties | 19,386 | 64,852 | | | 84,238 | |
| | 66,818 | 184,883 | 42,369 | 31,759 | 325,829 | |
| Table 4 | Past due but not impaired customer loans and receivables | | | | | |
| | Up to 3 months | 3 months to 1 ye | ear 1 to 3 ye | ears Over 3 years | Total | |

| Table 4 | Past due but not impaired customer loans and receivables | | | | | | |
|----------------------------------|----------------------------------------------------------|--------------------|--------------|--------------|----------|--|--|
| | Up to 3 months | 3 months to 1 year | 1 to 3 years | Over 3 years | Total | | |
| 2012 | HRK '000 | HRK '000 | HRK '000 | HRK '000 | HRK '000 | | |
| Foreign receivables | 25,137 | 1,144 | - | - | 26,281 | | |
| Domestic receivables | 4,756 | 1,150 | - | - | 5,906 | | |
| Receivables from related parties | 2,205 | 3,795 | 1,062 | | 7,062 | | |
| | 32,098 | 6,089 | 1,062 | | 39,249 | | |
| 2011 | | | | | | | |
| Foreign receivables | 4,566 | 1,815 | - | 13 | 6,394 | | |
| Domestic receivables | 3,664 | 50 | 209 | - | 3,923 | | |
| Receivables from related parties | 2,479 | 5,735 | 539 | | 8,753 | | |
| | 10,709 | 7,600 | 748 | 13 | 19,070 | | |

29 Financial risk management (continued)

(d) Credit risk (continued)

As at 31 December 2012, total balance outstanding in respect of customer loans and receivables was HRK 364 million (2011: HRK 443 million), as disclosed in Table 1, of which HRK 343 million (2011: HRK 408 million) is due for payment within one year. As at 31 December 2012, the amount totalling HRK 70 million (2011: HRK 67 million) was overdue (Table 2), of which HRK 45 million (2011: HRK 40 million) was due within one year.

As at 31 December 2012, total balance outstanding in respect of customer overdue receivables as at 31 December 2012 was HRK 274 million (2011: HRK 326 million) as disclosed in Table 3. Of this total, HRK 261 million (2011: HRK 294 million) was already due or is due for payment within one year.

In the current economic climate, there is increased risk and uncertainty with regard to the ultimate collectability of some of these balances. As at 31 December 2012, impairment allowances totalling HRK 41 million (2011: HRK 49 million) were provided in respect of total customer loans and receivables. As disclosed in Table 4, amounts totalling HRK 39 million (2011: HRK 19 million), were past due but not impaired as at 31 December 2012.

29 Financial risk management (continued)

(e) Liquidity risk

Liquidity risk, also referred to as funding risk, is the risk that an enterprise will encounter difficulty in raising funds to meet commitments associated with financial instruments. As the Group has no significant commitments in financial instruments, the risk lies only in its daily operations. The Group has a strong focus on its cash flow with daily updates on actual development and monthly updated forecasts. The Group's maturity profile demonstrates the strong liquidity position of the Group and therefore the risk is considered low. The table below presents the maturity analysis and resulting gap.

| 2012 | Up to 1 month | 1 - 3 months | 3 - 12 months | 1 - 5 years | Over 5 years | Total |
|------------------------------|------------------|-----------------|---------------|-------------|--------------|-----------|
| | HRK '000 | HRK '000 | HRK '000 | HRK '000 | HRK '000 | HRK '000 |
| Loans and receivables | - | - | 383 | 28,659 | 1,371 | 30,413 |
| Trade and other receivables | 195,215 | 87,846 | 40,884 | - | - | 323,945 |
| Current financial assets | 131,171 | - | 10,082 | 4,112 | - | 145,365 |
| Cash and cash equivalents | 301,116 | 210,523 | | | | 511,639 |
| | 627,502 | 298,369 | 51,349 | 32,771 | 1,371 | 1,011,362 |
| Interest-bearing borrowings* | - | - | 1,958 | - | - | 1,958 |
| Trade and other payables | 142,277 | 97,012 | 16 | | | 239,305 |
| | 142,277 | 97,012 | 1,974 | | <u> </u> | 241,263 |
| Maturity gap | 485,225 | 201,357 | 49,374 | 32,771 | 1,371 | 770,099 |

^{*} include interest payable of HRK 248 thousand

| 2011 | Up to 1 month | 1 - 3 months | 3 - 12 months | 1 - 5 years | Over 5 years | Total |
|------------------------------|------------------|-----------------|---------------|-------------|-----------------|-----------|
| | HRK '000 | HRK '000 | HRK '000 | HRK '000 | HRK '000 | HRK '000 |
| Loans and receivables | - | - | 405 | 43,318 | 1,449 | 45,172 |
| Trade and other receivables | 160,070 | 169,194 | 43,998 | - | - | 373,262 |
| Current financial assets | 54,769 | = | - | 13,480 | - | 68,249 |
| Cash and cash equivalents | 56,862 | 468,356 | | | | 525,218 |
| | 271,701 | 637,550 | 44,403 | 56,798 | 1,449 | 1,011,901 |
| Interest-bearing borrowings* | - | - | 2,209 | 1,516 | - | 3,725 |
| Trade and other payables | 115,603 | 23,403 | | | | 139,006 |
| | 115,603 | 23,403 | 2,209 | 1,516 | | 142,731 |
| Maturity gap | 156,098 | 614,147 | 42,194 | 55,282 | 1,449 | 869,170 |

^{*} include interest payable of HRK 243 thousand

29 Financial risk management (continued)

(f) Fair value estimation

The fair value of financial assets at fair value through profit or loss is estimated by reference to their quoted market price at the balance sheet date. The Group's principal financial instruments not carried at fair value are cash and cash equivalents, trade receivables, other receivables, non-current loans and receivables, trade and other payables and interest-bearing borrowings. The fair values of financial instruments together with carrying amounts as shown in the balance sheet are as follows:

| | Carrying | | Unrecognised | Carrying | | Unrecognised |
|--------------------------------|-----------|------------|--------------|-----------|------------|--------------|
| | amount | Fair value | gain/(loss) | amount | Fair value | gain/(loss) |
| | 2012 | 2012 | 2012 | 2011 | 2011 | 2011 |
| | HRK '000 | HRK '000 | HRK '000 | HRK '000 | HRK '000 | HRK '000 |
| Loans and receivables | 30,413 | 30,045 | (368) | 45,171 | 45,152 | (19) |
| Trade and other receivables | 323,945 | 323,716 | (229) | 373,422 | 373,367 | (55) |
| Financial assets at fair value | | | | | | |
| through profit or loss | 145,365 | 145,365 | - | 68,249 | 68,249 | - |
| Cash and cash equivalents | 511,639 | 511,639 | - | 525,305 | 525,305 | - |
| Interest-bearing borrowings | (1,722) | (1,652) | 70 | (3,482) | (3,420) | 62 |
| Trade and other payables | (239,305) | (239,305) | | (139,416) | (139,416) | |
| | 770,335 | 769,808 | (527) | 869,249 | 869,237 | (12) |

The fair value of loans and receivables and the fair value of interest-bearing borrowings are calculated based on the Management's best estimate of discounted expected future principal and interest cash flows, using the market-related rate for a similar instrument at the balance sheet date as a discount rate. Fair values and carrying amounts are not significantly different as the loans and receivables were granted at market rates, which were not substantially different from market rates at the end of 2011. Current financial assets are stated at fair value that is based on quoted prices at the balance sheet date without any deduction for transaction costs.

The carrying amount of cash and cash equivalents and of bank deposits reflect fair value due to the short-term maturity of these financial instruments. Similarly, the amortised cost carrying amounts of trade receivables and payables with remaining life of less than one year and which are all subject to normal trade credit terms reflect fair values. The following interest rates were used for determining fair values, which are based on available market rates for similar financial instruments:

| | 2012 | 2011 |
|-----------------------------|-------|-------|
| Loans and receivables | 6.98% | 6.28% |
| Interest-bearing borrowings | 6.87% | 6.06% |

30 Contingent liabilities

In December 1999 the parent Company received notification of a lawsuit brought against it by a number of small shareholders. According to this lawsuit, the Zagreb Commercial Court was required to declare certain decisions of the General Assembly, held on 18 June 1998, null and void. The Company has submitted its response to the Court. In January 2004 the Zagreb Commercial Court published the first instance judgement in which the plaintiffs' requests have been refused. On 2 March 2004 the plaintiffs appealed and the Appeal Court (Croatian High Commercial Court) has still not made a decision on the appeal. The Company's Management Board is of the opinion that no material liabilities for the Company will result from this lawsuit. No developments have occurred since 2005 to the date of these statements.



COMPANY POSITION REPORT

Gordana Kovačević, MSc, President of Ericsson Nikola Tesla d.d.

Dear shareholders,

Despite all the challenges in the development of a modern civilization, ICT continues to change business performance and peoples' lives and have even more significant impact on the society and the environment. Recognizing the needs of modern people for permanent use of innovative ICT solutions, as well as the need for sustainable development of the society; the industry, which we operate in, has been quickly modulating the new communications era that takes us to the networked society. At Ericsson Nikola Tesla, we share the vision of a networked society, due to our awareness of its impacts on human life, productivity and sustainable development.

Although exposed to a demanding market environment, and negative economic trends in Croatia and other markets, Ericsson Nikola Tesla ended the year 2012 with excellent business results. Sales revenue is 64% higher year-over-year, as a result of a significant increase of revenue in CIS and Ericsson markets. Simultaneously, sales in domestic markets increased slightly year-over-year, while other export markets decreased as a result of negative economic trends, political turmoil and postponed customer investments.

I would like to point out that in 2012 we strengthened our market share and implemented a few strategically important projects and contracts, respectively, which show that continuous market presence and listening to the needs of our customers combined with technological leadership and competent expert resources bring the results. The revenue structure by markets is significantly changed in favor of export markets. In total sales revenue the domestic market share is 14%, and the export reached a record high 86%.

In the Russian market, we successfully implemented a demanding project on 2G and 3G mobile networks for Rostelecom. With a new mobile network, Rostelecom becomes a convergent operator, which will provide a whole package of convergent services to its users in the field of information and telecommunications in mobile and fixed networks across the Russian Federation. This is the biggest deal the Company signed in the last few years. However, it is unrealistic to expect that such a large single deal with an individual customer happens each year.

In the domestic market Ericsson Nikola Tesla became the only supplier of the cutting edge radio access network to Vipnet and thus consolidated its position as the leading supplier of the cutting edge solutions. Furthermore, a multi-year agreement concerning the implementation of IP/MPLS network backbone was signed with Hrvatski Telekom (T-HT), which is the foundation for future business performance of T-HT as a convergent operator and a way to "all-IP" environment. In the area of ICT solutions for business segment industry and society, we made deals on maintenance and upgrade of the Central Information Healthcare System in the Republic of Croatia.



In the market of Bosnia and Herzegovina, we made an agreement with BH Telecom on mobile network extension, related to 2G/3G technologies, which is, at the same time, a preparation for the transition to LTE technology. By investing additional efforts, in order to strengthen our presence in a neighboring market of Bosnia and Herzegovina, and improve our business performance as well, we established a company ETK BH d.o.o., fully owned by Ericsson Nikola Tesla. Consequently Ericsson Nikola Tesla submits a consolidated financial report as of 2012.

The major part of our activities and the related revenues refer to research and development and other expert activities, where the company permanently expands its portfolio and responsibilities and our experts are engaged in numerous demanding projects. The performance of our Research & Development Centre in 2012 was evaluated as high by Ericsson R&D Operational Steering Group. Bearing in mind the importance of this segment for the future of the entire Company, we shall going forward continue to put our maximum focus on this area in order to improve our competiveness.

I would like to emphasize that our permanent focus on innovations gives excellent results. We have been recognized by the Ericsson Group for our quality, innovation processes and creativity of our experts, which is also confirmed by global awards won by our teams and individuals.

As a part of the Company reward and motivation program, we acquired additional 2375 Ericsson Nikola Tesla shares, intended for distribution to our employees.

In the year 2012, Ericsson Nikola Tesla achieved the following consolidated business results (data for 2011 in brackets):

- ✓ Sales revenue MHRK 1,913.3 (MHRK 1,165.8)
- ✓ Net profit MHRK 126.9 (MHRK 28)
- ✓ Strong cash flow from operating activities MHRK 298 (MHRK 134.8)
- ✓ Company's motivating culture and a strong employee engagement were confirmed by the annual employee opinion questionnaire (Dialog).
- ✓ The Customer satisfaction was confirmed by the annual customer survey.

In brief, in 2012 we achieved a significant improvement of almost all key performance indicators also mirrored in a stable balance sheet. With the increase in revenue, net profit grew by 353% year-over-year. We also achieved a strong cash flow from operating activities. We have continued to invest in strategic projects and customers, developing competencies of our employees and strengthening our market position. Simultaneously, we had a strong focus on efficiency increase, cost reduction and risk management. Therefore, 2012 was a successful business year, which is an excellent precondition for future positioning, investment and development.



Business outlook

In the period to come, the telecom market will remain extremely dynamic. Mobile data traffic shows a significant growth due to the considerable increase in the number of mobile *smart* user devices, as well as due to the increased use of the Internet. Accordingly, further growth of fixed broadband access to xDSL technologies and also introducing high-speed technologies based on optics (FTT-x) is expected.

Mobile broadband access will continue a strong growth by further implementing the 3 and 3.5 generation of mobile technologies (HSPA, HSPA+), and in Croatia we expect a more intense implementation of LTE technology. Furthermore, we expect a more significant modernization of the existing mobile networks based on SRAN concept (Single Radio Access Network), which enables operators more efficient business performance and optimizing their costs.

In edge and core networks the transformation to "all IP" Next Generation Convergent Networks based on the IMS architecture will continue.

We also expect modernization of Operation Support System (OSS) and Business Support System (BSS) as well as IPTV platforms. Finally, this all will enable operators to provide a wide range of convergent services, regardless of the location or the user approach.

The implementation of ICT should be increased in the Industry and Society segment both in enterprise and state administration because of effects and benefits achieved by the development, implementation and usage of up to date ICT solutions and services.

The first steps in the area of m2m (machine-to-machine) communications are also expected, as well as gradual implementation of *cloud* solutions and business models based on them.

Considering mostly unchanged market environment, risks in business performance which marked the previous period still remain present. Therefore, by assessing the risks of Ericsson Nikola Tesla's business performance in 2013, hereby I list the following:

- ✓ Reduction and slow down of capital investments of operators and postponements of strategic investments in public and private sector
- ✓ The impact of the product and services mix on gross margin.
- ✓ Strong competition among existing and new service providers, including IT companies entering the ICT market
- ✓ Consolidation among customers and competitors may have additional impact to prices of products and services
- ✓ Continuation of political uncertainty and instability on some markets
- ✓ Enlarged credit and commercial risk exposure in case of deterioration of our customers' financial conditions



- √ Negative impact of currency deviations on business results since the majority of our earnings have been achieved in EUR and USD
- ✓ Retaining highly skilled and best quality employees to stay competitive.

Ericsson Nikola Tesla operates in line with established policies and directives, the Croatian legislative regulations as well as principles of corporate governance and business ethics.

The strategy of Ericsson Nikola Tesla is focused on further strengthening of the position in domestic, Ericsson and export markets, on further expanding of the customer base, acquiring new responsibilities and offering the cutting edge solutions, products and services. The key factors to achieve this are technological leadership, development of new models that encourage permanent learning and development of innovations. ICT industry will continue to have an important role in business performance development and in the society in general. The introduction of new devices and applications results in greater user's expectations concerning the quality and network performance, which increases the demand for our technological solutions and services. Therefore, our strategic priorities are focused on the areas with a potential to grow, such as mobile broadband access, services and operational and business support systems. Strengthening profitability and reducing costs is still of utmost importance in our strategy.

It is quite certain that economic uncertainty and business challenges will mark 2013 as well. Therefore, we will be focused on a constant adjustment to technological and market conditions, as well as risk management. We shall continue to contribute to Ericsson's technological leadership, strengthen our relations to customers and all other partners, and shall invest into knowledge and competencies of our employees, remaining aware of the fact that this is what makes us recognizable in the market.

All other data, being an integral part of the annual Company report, pursuant to Article 250 (a) of the Company Act, can be found in the enclosed 2012 Annual Report, comprising of the General Report, Social Report, Consolidated Financial Statements as at December 31, 2012 incl. Auditor's report.

Gordana Kovačević

President

Ericsson Nikola Tesla d.d.

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THE REPORT OF THE SUPERVISORY BOARD OF ERICSSON NIKOLA TESLA ON THE SUPERVISION PERFORMED ON THE COMPANY'S OPERATIONS IN 2012

In accordance with the provisions of the Croatian Company Law and Ericsson Nikola Tesla Statute, the Supervisory Board of Ericsson Nikola Tesla has reviewed the Company's operations, making respective decisions in four regular and three extraordinary meetings held during 2012.

The Company management regularly informed the Supervisory Board on all important business activities and the course of the Company business performance. At the meetings the Supervisory Board reviewed the financial results, business plans, market conditions and trends in ICT industry. Further topics of discussions were as follows: strategic projects, investment management, business risks and issues relating to human resources. Besides, the Supervisory Board continuously monitored the business development and responsibilities of the Research & Development Centre, Operations & Competence Center, Engagement Practices and IT & Test Environment (ITTE) Croatia. The Supervisory Board analyzed and approved the Company's Business Strategy 2013–2015 as well as focus areas, strategic priorities and key deals necessary for further business development.

At extraordinary Board meetings, the members discussed dividend payment, 2011 annual financial report and 2012 targets.

By analyzing the Managing Director reports and key financial indicators, our conclusion is that despite the aggravated business conditions, the company preserved its good position both in domestic and export markets and achieved good financial result with the strong balance sheet and cash flow.

During 2012 there was no change in the Board composition. As the mandates of Mr. Roland Nordgren and Mrs. Carita Jönsson expired they were re-elected for an additional four year period at the Annual Assembly of the Company held on June 5, 2012.

The Audit Committee held four sessions in 2012, where it discussed financial performance during the year and the annual financial statements, the audit plan for 2012, audit findings, internal control and risk management system and performed other tasks defined by the Audit Law. The Audit Committee regularly informed other Supervisory Board members of its findings and recommendations. On the day of this report issuance, the Audit Committee is comprised of Mr. Ignac Lovrek, Chairman and Mrs. Carita Jönsson, Member.



Based on the review of financial and other relevant business documents, the Managing Director's report on the Company's business situation and reports provided by auditors, the Supervisory Board concluded the following:

- To the best of our knowledge Ericsson Nikola Tesla in all material aspects operates in compliance with the laws and Company's enactments and in accordance with the decisions made by the Annual General Meeting.
- The annual financial statements of the Company and the annual consolidated financial statements of the Company and its subsidiaries (the "Group) have been prepared in accordance with the business records of the Company and its subsidiaries and in all material respects reflect the correct financial and business situation;
- The Managing Director's proposal relating to net income (profit) allocation is supported and approved;
- There are no objections regarding the Managing Director's report and consequently the report is approved;
- There are no objections regarding the Auditors' reports and consequently the reports are approved;
- Pursuant to the above stated, the submitted annual financial statements are approved.

Pursuant to the Company Act, art. 300d the following documents are enclosed with this report:

- 1. Decision by the Managing Director on the established annual financial statements;
- 2. Decision by the Supervisory Board on the established annual financial statements;

For the Supervisory Board

Roland Nordgren, Chairman

Ericsson Nikola Tesla d.d. Zagreb Krapinska 45

OIB: 84214771175 Matični br.: 03272699

Zagreb, 09. travnja 2013.

Predmet: Odluka Uprave Društva

Subject: Managing Director Decision

društvima, a nakon primitka suglasnosti Nadzornog and subsequent to the approval of the Supervisory odbora dioničkog društva Ericsson Nikola Tesla d.d. Board of the Joint Stock Company Ericsson Nikola Zagreb donosim slijedeću ODLUKU:

- Utvrđuju se godišnja financijska izvješća Društva za 2012.g.
- Utvrđuju se godišnja konsolidirana financijska izvješća Društva i njegovih podružnica ("Grupa") za 2012.g.

Ericsson Nikola Tesla d.d. Zagreb Uprava

Gordana Kovačević .--

Ericsson Nikola Tesla d.d.

Krapinska 45 HR-10 000 Zagreb CROATIA

Temeljem članka 300.d Zakona o trgovačkim In accordance with the Company Act, Article 300.d Tesla d.d. Zagreb, I herewith forward the following **DECISION:**

- The Annual Financial Statements for 2012 have been submitted and approved.
- The Annual Consolidated Financial Statements of the Company and its subsidiaries (the "Group") for 2012 have been submitted and approved.

Ericsson Nikola Tesla d.d. Zagreb Managing Director

Gordana Kovačević

Ericsson Nikola Tesla d.d.

Krapinska 45 HR-10 000 Zagreb

CROATIA

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Ericsson Nikola Tesla d.d. Zagreb Krapinska 45

OIB: 84214771175 Matični br.: 03272699

Zagreb, 09. travnja 2013.

Predmet: Odluka Nadzornog odbora Društva

Subject: Supervisory Board Decision

Temeljem članka 300.d Zakona o trgovačkim Pursuant to the Company Act, Article 300.d the društvima, Ericsson Nikola Tesla d.d. Zagreb donosi slijedeće:

Nadzorni odbor dioničkog društva Supervisory Board of the Joint Stock Company Ericsson Nikola Tesla d.d. Zagreb, hereby confirms that:

- Utvrđuju se godišnja financijska izvješća Društva za 2012.g.
- Utvrđuju se godišnja konsolidirana financijska izvješća Društva i njegovih podružnica ("Grupa") za 2012.g.
- The Annual Financial Statements of the Company for 2012 have been approved.
- The Annual Consolidated Financial Statements of the Company and its subsidiaries (the "Group") for 2012 have been approved.

Ericsson Nikola Tesla d.d. Zagreb Za Nadzorni odbor

Roland Nordgren

Predsjednik

Ericsson Nikola Tesla d.d. Zagreb For Supervisory Board

> Roland Nordgren Chairman