

UNAUDITED CONSOLIDATED BUSINESS REPORT FOR THE FIRST QUARTER OF THE YEAR 2014

Zagreb, April 2014



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I UNAUDITED CONSOLIDATED FINANCIAL STATEMENTS

Reporting period:	01.01. to	31.03.2014.
Quarterly financial statement	for insurance and reinsurance com	panies - TFI-OSIG
Tax number(MB) 03276147]	
Company registration number (MBS): 080051022		
Personal identification 26187994862 number (OIB):]	
Issuing company CROATIA osiguranje d.d.		
Postal code and place 10000	ZAGREB	L
Street and house number: MIRAMARSKA 22		
E-mail address:		
Internet address www.crosig.hr		
Municipality/city code and name 133 ZAGREB		
County code and name 21 GRAD ZAGREB	1	Number of employees: 3.844
Consolidated report: YES		(quarter end) NKD code: 65.12
Companies of the consolidation subject (according to IFR:	Seat:	MB:
CROATIA LLOYD D.D.	ZAGREB	03276236
CROATIA ZDRAVSTVENO OSIGURANJE D.D.	ZAGREB	01808435
CROATIA OSIGURANJE D.D.	LJUBUŠKI	20097647
MILENIJUM OSIGURANJE A.D.	BEOGRAD	07810318
CROATIA SIGURIMI SH.A.	PRIŠTINA	70260436
CROATIA OSIGURANJE A.D ZA ŽIVOTNA OSIG	SKOPJE	05920922
CROATIA OSIGURANJE A.D ZA NEŽIVOTNA OSIG	SKOPJE	06479570
CROATIA OSIGURANJE MIROVINSKO DRUŠTVO D.O.C	. ZAGREB	01731742
RAZNE USLUGE D.O.O U LIKVIDACIJ	ZAGREB	01892037
CROATIA - TEHNIČKI PREGLEDI D.O.C	ZAGREB	01450930
SLAVONIJATRANS TEHNIČKI PREGLEDI D.O.O.	SLAVONSKI BROD	01853732
HERZ D.D	. POŽEGA	03738302
PBZ CROATIA OSIGURANJE DI		01583999
BRIONI D.D	PULA	03228819
Bookkeeping service:	J L	
Contact person: Nevena Babić	1-11	6.2
Telephone: 01/6333 112	Telefaks:	01/6332 073
E-mail address: izdavatelj@crosig.hr	A CONTRACTOR OF THE CONTRACTOR	
Family name and name: KOŠTOMAJ ANDREJ, MIŠETIĆ (person authorized to represen		
Documents to be published: 1. Financial statements (balance sheet, profit a statement of changes in equity, and notes to f 2. Statement of persons responsible for the dra 3. Report of the Management Board on the Cor	and loss statement, cash flow statement, inancial statements) awing-up of financial statements	
	Member of the Board	President of the Board
	Andrej Kostomaj	Nikola Mišeti¢



CONSOLIDATED STATEMENT ON COMPREHENSIVE PROFIT (PROFIT&LOSS ACCOUNT) FOR THE PERIOD 01.01.2014-31.03.2014

Position	AOP		evious peri			urrent perio	
		Life	Non-life	Total	Life	Non-life	Total
1	2	3	4	5(3+4)	6	7	8(6+7)
I. Earned premiums (AOP 125 to 132)	124	105.256.933	532.710.183	637.967.116	111.450.019	515.542.832	626.992.85
Gross written premiums	125	105.015.495	913,440,292	1.018.455.787	111.456.726	819.229.796	930.686.522
Coinsurance premiuim	126		492.843	492.843		1.191.312	1.191.312
Value adjustment and collected insurance/coinsurance premium value adjustment	127		-22.818.103	-22.818.103		-32.286.316	-32.286.316
Premiums ceded to reinsurance	128	-167.443	-127.386.536	-127.553.979	-442.201	-120.513.781	-120.955.982
5. Premiums ceded to coinsurance	129					-31,182	-31.182
6. Change in gross unearned premium provision	130	342.853	-281,467,041	-281.124.188	209.905	-189.647.634	-189.437.729
7. Change in unearned premium provision, reinsurer's share	131		45.245.029			37.579.030	
8. Change in unearned premium provision, coinsurer's share	132		5.203.698	5.203.698		21,608	
II. Income from investments (AOP 134 + 135 + 139 + 140 + 141 + 145 + 146)		35.135.425		83.149.792	36.004.538	46.057.287	82.061.825
Income from branch-offices, associated companies and joint ventures	134					2.402.843	2.402.843
2. Income from investments into land an buildings (136 to 138)	135	1.163	2.220.845	2.222.008	1.174	2.370.160	2.371.334
2.1, Income from rental fees	136	1.163	2.220.845	2.222.008	1.174	2.370.160	2.371.334
2.2. Income from increased value of land and buildings	137	1.100	2.220.040	2.222.000	1.17-4	2.070.100	2.071.004
2.3. Income from real estate sale	138						
3. Interest income	139	27 015 715	33.875.661	61.791.376	20 105 702	31,861,638	61.057.339
			33.073.001			31.001.030	01.007.000
Unrealized profits from investment at fair value	140	810.587	3.042.992	3.853.580	2.062.063	4.514.553	6.576,615
5. Gain on sale (realization) of financial investments (142 to 145)	141	335.234	686.765	1.021.999	914.613	1.378.371	2.292.984
5.1. Investment at fair value through profit and loss acount	142	178,006	534.069	712.075	98,600	1.003.371	1.101.971
5.2. Investment available for sale	143		152.696	152.696	816.013	375.000	
5.3. Other gains on sale of financial investments	144	157.228	102.000	157.228		- 070.000	1,10,1010
6. Net positive exchange rate differences	145	5,906,107	4 789 260	10.695.367	3.742.878	2.253.053	5.995.931
7. Other investment income	146	166.617	3.398.844	3.565.461	88,108	1.276.670	
III. Income from commissions and fees	147						14.666.268
		5.107					
IV. Other insurance-tehnical income, net of reinsurance	148	10.168	3.747.169	3.757.337	Francisco Constitution - I	17.485.562	
V. Other income	149	195.606	53.116.952	53.312.558	712.637	43.136.686	43.849.322
VI. Expenses for insured events, net of reinsurance (AOP 151 + 155)	150	-93.067.101	-288.434.891		-71.056.354	-304.057.164	-375.113.518
1. Paid claims (AOP 152 to 154)	151	-103,289,838	-319.577.473		-74.836.668		-411.043.509
1.1, Gross amount	152	-103.289.838	S. Control of the Con		-74.836.668	-359.479.965	-434.316.633
1.2. Coinsurer's share	153		378.135	378.135			
1.3. Reinsurer's share	154			15.137.713			23.273.124
Change in claims provision (AOP 156 to 158)	155		31.142.582			32.149.678	
2.1. Gross amount	156	10.222.737	11.356.847		3.780.314	37.638.186	41.418.500
2.2. Coinsurer's share	157		-414.025	-414.025			
2.3. Reinsurer's share	158		20.199.761	20.199.761		-5.488.508	-5.488.508
VII. Change in mathematical reserve and other technical reserves (AOP 160 + 163)	159	-6.111.519		-6.111.519	-42.363.117	-1.250.932	-43.614.049
1. Change in mathematical insurance provision (AOP 161 + 162)	160	-6.111.519			-42.363.117		-42.363.117
1.1. Gross amount	161	-6.098.475		-6.098.475	-42.341.327		-42.341.327
1.2. Reinsurer's share	162	-13.044		-13.044	-21.790		-21.790
Change in other technical provision, net of reinsurance (AOP 164 do 166)	163					-1.250.932	-1.250.932
2.1. Gross amount	164					-1.250.932	-1.250.932
2.2. Coinsurer's share	165						
2.3. Reinsurer's share	166						
VIII. Changes in special reserves for insurance concerning the life insurance group where the policyholder assumes the investment risk, net of reinsurance (AOP 168 to 170)	167	1.201.442		1.201.442	1.620.519		1.620.519
1. Gross amount	168	1.201.442		1.201.442	1.620.519		1.620.519
2. Coinsurer's share	169						
3. Reinsurer's share	170	1					
IX. Outlays for premium returns (bonuses and discounts), net of reinsurance	171		1.842.164	1.842.164		32.932	32.932
(AOP 172 + 173) 1. Depending on results (bonuses)	470		4 005 455	4 005 455			
Irrespective of results (discounts)	172		1.665.460	1.665.460		20.022	20.000
z. #respective or results (discounts)	173		176.704	176.704		32.932	32.932



X. Business expenditures (AOP 175+179)	174	-26.831.774	-231.296.759	-258.128.533	-26.412.423	-248.080.301	-274,492,724
1. Sales expenses (AOP 176 to 178)	175	-7.289.133	-64.358.808	-71.647.941	-6.995.187	-67.203.159	-74.198.346
1.1. Commision	176	-5.905.842	-41.076.284	-46.982.126	-5.747.533	-44.367.178	-50.114.710
1.2. Other sales expenses	177	-1.383.290	-23.308.739	-24.692.030	-1.247.654	-22.074.282	-23.321.936
1.3. Change in split sales expenses	178		26.215	26.215		-761.699	-761.699
2. Management expenses (AOP 180 to 182)	179	-19.542.641	-166.937.950	-186.480.591	-19.417.236	-180.877.142	-200.294.378
2.1. Depreciation of tangible assets	180	-513.675	-14.314.237	-14.827.912	-599.520	-13.593.493	-14.193.014
2.2. Salaries, taxes and salary contributions (from and on salary)	181	-11.246.070	-92.146.530	-103.392.600	-11.497.234	-94.798.709	-106.295.943
2.3. Other management expenses	182	-7.782.897	-60.477.183	-68.260.080	-7.320.481	-72.484.940	-79.805.422
XI. Investment expenses (AOP 184 to 189)	183	-2.854.672	-43.909.343	-46.764.015	-288.902	-13.095.792	-13.384.694
Depreciation (buildings not intended for business activities of the company)	184						
2. Interest	185	-15.007	-37.724	-52.731	-6.936	-37.949	-44.885
3. Investment impairments	186		-21.977.685	-21.977.685	-55.565	-6.560.721	-6.616.286
Losses from sale (realizations) of investment	187		-1.553.618	-1.553.618		-50.279	-50.279
5. Adjustment of financial assets at fair value through P&L	188	-2.679.034	-2.990.902	-5.669.936	-93.637	-1.222.365	-1.316.002
6. Net foreign exchange losses	189						
7. Other investment costs	190	-160.631	-17.349.415	-17.510.046	-132.764	-5.224.478	-5.357.243
XII. Other tehnical expenses, net of reinsurance (AOP 192 + 193)	191	-62.531	-16.550.994	-16.613.525	-66,840	-27.630.298	-27.697.138
Prevention activities expenses	192		-1.318.851	-1.318.851		-1.358.039	-1.358.039
2. Other technical expenses	193	-62.531	-15.232.143	-15.294.674	-66.840	-26.272.260	-26.339.100
XIII. Other expenses, including value adjustment	194	-190	-29.175.361	-29.175,551		-24.547.905	-24.547.90
XIV. Profit or loss before taxes (124+133+147+148+149+150+159+167+171+174+183+191+194)	195	12.876.894	43.078.389	55.955.282	9.862.462	18.256.289	28.118.751
XV. Taxation (AOP 197+198)	196	-2.285.866	-9.322.879	-11.608.745	-1.575.454	-3.147.486	-4.722.940
1. Current tax expenses	197	-2.285.866	-9.322.879	-11.608.745	-1.575.454	-3.147.486	-4.722.940
Deferred tax expenses	198						
XVI. Net profit or loss for the period(AOP 195-196)	199	10.591.028	33.755.509	44.346.537	8.287,009	15.108.802	23,395,811
1. Attributable to majority owners	200	10.264.124	33.361.658	43.625.782	8.061.949	14.738.181	22.800.130
2. Attributable to minority interests	201	326.904	393.851	720.755	225,060	370.623	595.682
XVII. TOTAL INCOME	202	140.603.239	650.603.571	791.206.810	148.429.580	636.885.748	785.315.328
XVIII. TOTAL EXPENSES	203	-130.012.211	-616.848.062	-746.860.274	-140.142.571	-621.776.946	-761.919.51
XIX. Other comprehensive profit (205 to 211 - 212)	204	11.549.145	11.983.898	23.533.043	5.807.850	30.298.941	36.106.792
Profit / loss from translation of financial statements	205		-213.308	-213.308		-4.731.901	-4.731.901
Profit / loss from revaluation of financial assets available for sale	206	11.549.145	14.878.642	26.427.787	5.807.850	34.899.058	40.706.908
3. Profit / loss from revaluation of operational land and buildings	207		-2.681.436	-2.681.436		131.784	131.784
Profit / loss from revaluation of other tangible (except land and buildings) and intangible assets	208						
5. Effects of cash flow hedging instruments	209						
6. Actuarial profit / loss on pension plans with defined pensions	210						
7. Share of other comprehensive profit of associates	211						
Profit tax on other comprehensive profit	212						
XX. Total comprehensive profit (199+204)	213	22.140.173	45.739.407	67.879.580	14.094.859	45.407.745	59.502.603
Attributable to majority owners	214	21.813.270	45.471.644	67.284.914	13.869.799	44.473.362	58.343.161
2. Attributable to minority interests	215	326.903	267.763	594.666	225.060	934.383	1.159.443
XXI. Reclassification adjustments	216	Miles View					

The income realized in the company which ceases with its operation (Razne usluge d.o.o - in liquidation) amounted to HRK 33.7 thousand while expenditures amounted to HRK 154.4 thousand. The loss of the company Razne usluge d.o.o. - in liquidation amounted to HRK 120.7 thousand.



CONSOLIDATED REPORT ON FINANCIAL POSITION (BALANCE) AS AT 31.03.2014.

in HRK AOP Previous period Current period Position Life Non-life Total Life Non-life Total 5(3+4) 6 8(6+7) ASSETS A. RECEVABLE FOR SUBSCRIBED NOT PAID CAPITAL (002+003) 001 1. Capital invited to be pa 002 2 Capital that is not invited to be paid B. INTANGIBLE ASSETS (005+006) 004 55.878 64.042.909 64.098.787 60.027.537 60.078.534 1. Goodwill 005 35.983.906 35.983.906 34 727 737 34 727 737 2. Other intangible assets 25.299.800 25.350.797 55.878 28.059.003 28.114.881 006 50.997 C. TANGIBLE ASSETS (008 to 010) 007 4.148.630 1.355.038.593 1.359.187.223 088.478 1.345.154.472 1.349.242.950 3.301.623 1.259.625.553 1.262 927 176 3.299.159 1.264.089.896 1.267.389.056 Land and buildings used for insurance activities 008 2. Equipment 009 789.480 49.498.712 50.288.192 731,636 45,198,579 45,930,215 3. Other tangible assets and reser 57.526 45.914.329 45.971.855 57,683 35,865,996 35.923.679 D. INVESTMENTS (012+013+017+036) 011 2.338.761.783 3.987.956.612 6.326.718.395 99.082.953 3.967.562.673 6.366.645.627 I. Investments in land and buildings not intended for businsess 012 428 962 608.630,431 609.059.39 430.128 611.467.176 ctivities of the company II. Investments in branch-offices, associated companies and 013 16.770.762 16.770.762 75.296.855 75.296.855 participating in joint investments (014 to 016) 1. Shares and stakes in branch-offices 014 2. Shares and stakes in associate compa 15.182.528 015 15.182.528 73.699.019 73.699.019 3. Participating in joint investments 016 1.588.234 III. Other financial investments (018 + 021 + 026 + 032) 2.338.332.821 3.362.555.419 5.700.888.240 2.398.652.826 3.280.798.642 5.679.451.467 017 Investments kept till maturity date (019 + 020) 018 1.645.372.057 1.245.908.538 2.891.280.595 1.515.091.886 1.074.589.165 2.589.681.051 1.1. Debt securities and other securities with fixed income 019 1.217.021.140 2.862.393.197 1.515.091.888 1.045.692.929 2.560.784.815 1.645.372.057 1.2. Other investmentskept till maturity date 28.887.398 28.887.398 020 28.896.236 28.896.236 2. Investments available for sale (022 to 025) 021 251.403.406 296.202.036 2.1. Stocks, shares and other securities with variable income 022 34.232.695 219.560.712 253,793,408 183.971.207 365.118.774 549.089.981 2.2. Debt securities and other securities with fixed income 023 8.353.442 7.083.624 15.437.066 20.689.576 59.876.807 80.566.384 2.3. Stakes in investment funds 024 2.212.494 24.759.069 26.971.563 2.156.929 31.809.782 33.966.710 2.4. Other invetments avaliable for sale 025 investments at fair value through the profit and loss account (027 to 031) 98.613.451 613.659.684 712.273.135 143.021.330 640.583.683 783.605.013 026 3.1. Stocks, shares and other securities with variable incom 027 22.361.012 22.361.012 23.169.244 23.169.244 3.2. Debt securities and other securities with fixed income 028 81.846.221 82.804.512 164.650.733 3.3. Derivative financial instruments 029 3.4. Stakes in investment funds 477.015.198 495.742.262 61.175.109 534.609.927 595.785.036 030 3.5. Other investments 031 4. Deposits, loans and receivables (033 to 035) 032 549.548.683 1.251.583.791 1.801.132.474 533.721.898 1.108.820.431 1.642.542.329 4.1. Bank deposits 033 432.221.177 959.792.229 1.392.013.406 463.303.324 825.539.754 1.288.843.077 4.2 Loans 034 62.902.843 286.479.219 349.382.062 66.092.118 279.307.718 4.3. Other lonas and receivables 035 54.424.663 5.312.343 59.737.006 4.326.456 3.972.959 8.299.416 IV. Deposits at insurance activities ceded to reinsurance (deposits 036 with cedent) E INVESTMENTS FOR THE ACCOUNT AND OWN RISK OF LIFE INSURANCE 037 8.388.857 8 388 857 7.331.238 7.331.238 POLICYHOLDER F. REINSURANCEPORTION IN TECHNICAL RESERVES (039 to 045) 038 303.567 129.525.446 129.829.013 501.730 162.100.460 162 602 190 1. Unearned premiums, reinsurance share 039 18.819 25.848.650 25.867.468 238.772 63.728.688 63.967.460 2. Mathematical insurance provision, reinsurance share 103.372.161 3. Claims provision, reinsurance share 041 103 372 161 98.235.485 4. Provision for premium returns depending and not depending on result 042 304.635 304.63 136.287 136.287 bonuses and discounts), reinsurance share 5. Provision for claims fluctuation, reinsurance share 043 6. Other technical insurance provision, reinsurance share 044 7. Special provision for insurance concerning life insurance group where the ssumes the investment risk, reinsurance G. DEFERRED AND CURRENT TAX ASSETS (047+048) 046 1.259.200 79.735.820 80.995.020 1.259.200 79.106.493 80.365.693 1. Deferred tax assets 047 1.259.200 71.032.695 72.291.894 1.259.200 70.423.460 71.682.660 2. Current tax assets 048 8.703.125 8.703.125 8.683.033 8.683.033 H. RECEIVABLES (050 + 053 + 054) 049 7.029.721 976.838.279 983.868.000 7,928,808 1,198,278,198 1,206,207,006 1. Receivables from direct insurance activities (051 + 052) 050 184.713 661.072.383 661.257.096 229.989 830.972.272 831.202.261 1.1. Receivables from policyholders 051 163.478 827.218.478 827.381.956 4.184.139 1.2. Receivables from insurance agents 052 4.074.689 3.753.794 109.449 66.511 3.820.305 2. Receivables from coinsurance and reinsurance activities 053 52,516,133 52,516,133 69.093.846 69.093.846 3. Other receivables (055 to 057) 064 6.845.008 7.698,819 298.212.081 305,910,899 263.249.763 270.094.772 3.1. Receivables for other insurance activities 055 138.159.042 138.159.042 159.046.215 159.046.215 3.2. Receivables for returns on investments 056 3.610.700 9.879.373 13.490.074 3.914.504 11.593.775 15.508.279 3.3. Other receivable 057 3.234.308 115.211.348 118.445.656 3.784.315 127.572.090 131.356.405 I. OTHER ASSETS (059 + 063 + 064) 7.327.643 124.573.583 058 140.568.755 155.893.959 15.325.203 131,901,226 1. Money in bank and in cash (060 to 062) 059 15.315.122 133.928.502 149.243.624 7.318.329 120.089.017 1.1. Money on business acccount 060 5.227.028 133,684,670 138,911,698 3.295.761 119.754.602 123.050.363 1.2. Money on mathematical provision account 061 10.085,356 10.085.356 4.019,433 4.019.433 1.3. Cash money 2.738 3.135 337.550 2. Long-term assets intended for sale and business termination 063 1.313.508 1.313.508 1.381.824 1.381.824 064 10.082 5.326.745 5.336.827 9.314 3.102.742 3.112.056 J. PREPAID EXPENSES OF THE FUTURE PERIOD AND UNDUE COLLECTION OF 065 32.554.111 52.905.852 85,459,963 25.599.489 47.325.188 72.924.677 INCOME (066 to 068) 23.561.813 55.972.396 25.325.420 16.370.791 41.696.211 1. Split interest and rental fees 32.410.583 066 2. Split sales costs 067 14.732.835 14.732.835 13.786.988 13.786.988 3. Other paid expenses of the future period and undue income collection 068 143.527 14.611.205 14.754.732 274.069 17.167.408 17.441.477 K. TOTAL ASSETS (001+004+007+011+037+038+046+049+058+065) 069 2 407 826 951 8 786 612 267 9 194 439 218 2 453 170 536 6 984 128 604 9 437 299 140

070

86,141,049 1.174.070.367 1.260.211.417

L. NON-BALANCE SHEET RECORDS

3,503,322 1,198,218,937 1,201,722,258



LIABILITIES							
A. CAPITAL AND RESERVES (072 + 076 + 077 + 081 + 085 + 088)	071	161.161.643	1.592.248.725	1.753.410.369	175.245.080	1.630.935.295	1,806.180.375
1. Subscribed capital (073 to 075)	072	44.288.720	398.598.480	442.887.200	44.288.720	398.598.480	442.887.200
1.1. Subscribed capital - common shares	073	44.288.720	386.348.480	430.637.200	44.288.720	386.348.480	430.637.200
1.2. Subscribed capital - preferred shares	074		12.250.000	12.250.000		12.250.000	12.250.000
1.3. Capital invited to be paid	075						
2. Capital reserves	076						
3. Revaluation reserves (078 to 080)	077	2.987.470	158.667.847	161.655.317	8.854.507	185.885.381	194.739.888
3.1. Revaluation of land and buildings	078	-237.735	159.569.875	159.332.140	-238.381	158.992.048	158.753.668
3.2. Revaluation of investments in financial assets	079	3.225.205	-3.122.501	102.704	9.092.888	25.800.089	34.892.977
3.3. Other revaluation reserves	080		2.220.473	2.220.473		1.093.244	1.093.244
4. Reserves (082 to 084)	081	81.746.348	427.432.653	509.179.001	81,746,348	427.432.654	509.179.002
4.1. Legal provision	082	721.929	23.066.526	23.788.455	721.929	23.066.526	23.788.455
4.2. Statutory provision	083	5.524.419	137.378.978		5.524.419		142.903.398
4.3. Other reserves	084	75.500.000	266.987.149	342,487,149	75,500,000	266.987.149	342.487.149
5. Retained profit or loss (086 + 087)	085	20.485.979	629,416,405	649,902,384	32.293.556	604.280.599	636,574,155
5.1. Retained profit	086	20.485.979	629.416.405	649.902.384	32.293.556	604,280,599	636.574.155
5.2. Retained loss (-)	087	20.403.373	020.710.100	010.002.001	02.200.000	00 112001010	
6. Profit or loss for the period (089 + 090)	088	11 653 126	-21.866.659	10 213 533	8.061.949	14.738.181	22.800.130
	089	11.653.126	-21.000.009	11.653.125	8.061.949		22.800.130
6.1. Profit for the period		11.000.120	04.000.050		0.001.545	14.730.101	22.000.130
6.2. Loss for the period (-)	090	0 007 007		-21.866.659 58.233.310	0.455.000	44 400 000	E0 E00 C00
B. MINORITY INTEREST	091		50.025.473		8.455.330		
C. TEHNICAL PROVISION (093 to 098)	092		4.153.389.783			4.306.324.366	
Unearned premiums, gross amount	093		1.142.164.255			1.331.811.890	
Mathematical insurance provision, gross amount	094	2.131.297.358		2.131.297.358			2.174.403.065
Claims provision, gross amount	095	27.869.393	2.916.888.415	2.944.757.808	24.091.376	2.879.250.229	2.903.341.605
 Provision for premium returns dependent upon or independent of result 	096		4.938.478	4.938.478		4,863.612	4.863.612
(bonuses and discounts), gross amount				1.571.005		4 574 005	4 574 005
Provision for claims fluctuation, gross amount Other technical insurance provision, gross amount	097 098		4.571.635 84.827.000	4.571.635 84.827.000	-	4.571.635 85.827.000	
5. Provision for claims fluctuation, gross amount		8.388.857			7.331.238		4.571.635 85.827.000 7.331.238
5. Provision for claims fluctuation, gross amount 6. Other technical insurance provision, gross amount D. SPECIAL PROVISION FOR THE GROUP LIFE INSURANCE WHERE THE POLICYHOLDER ASSUMES THE INVESTMENT RISK, gross amount	098	8.388.857 10.177.651		84.827.000	7.331.238	85.827.000	7.331.238
Provision for claims fluctuation, gross amount Other technical insurance provision, gross amount SPECIAL PROVISION FOR THE GROUP LIFE INSURANCE WHERE THE POLICYHOLDER ASSUM ES THE INVESTMENT RISK, gross amount	098		84.827.000	84.827.000 8.388,857	100000000000000000000000000000000000000	85.827.000	7.331.238 124.854.767
5. Provision for claims fluctuation, gross amount 6. Other technical insurance provision, gross amount D. SPECIAL PROVISION FOR THE GROUP LIFE INSURANCE WHERE THE POLICYHOLDER ASSUM ES THE INVESTMENT RISK, gross amount E OTHER PROVISION (101 + 102)	098 099 100	10.177.651	84.827.000	84.827.000 8.388.857 124.697.028	10.034.108	85.827.000 114.820.659	7.331.238 124.854.767 117.269.828
5. Provision for claims fluctuation, gross amount 6. Other technical insurance provision, gross amount D. SPECIAL PROVISION FOR THE GROUP LIFE INSURANCE WHERE THE POLICYHOLDER ASSUMES THE INVESTMENT RISK, gross amount E OTHER PROVISION (101 + 102) 1. Provision for pensions	098 099 100 101	10.177.651	84.827.000 114.519.376 108.283.902 6.235.474	84.827.000 8.388.857 124.697.028 118.461.553 6.235.474	10.034.108	114.820.659 107.235.721 7.584.938	7.331.238 124.854.767 117.269.829 7.584.938
5. Provision for claims fluctuation, gross amount 6. Other technical insurance provision, gross amount D. SPECIAL PROVISION FOR THE GROUP LIFE INSURANCE WHERE THE POLICYHOLDER ASSUMES THE INVESTMENT RISK, gross amount E OTHER PROVISION (101 + 102) 1. Provision for pensions 2. Other provision	098 099 100 101 102	10.177.651 10.177.651	84.827.000 114.519.376 108.283.902 6.235.474	84.827.000 8.388.857 124.697.028 118.461.553 6.235.474	10.034.108 10.034.108	114.820.659 107.235.721 7.584.938	7.331.236 124.854.760 117.269.825 7.584.938 37.906.882
5. Provision for claims fluctuation, gross amount 6. Other technical insurance provision, gross amount D. SPECIAL PROVISION FOR THE GROUP LIFE INSURANCE WHERE THE POLICYHOLDER ASSUMES THE INVESTMENT RISK, gross amount E. OTHER PROVISION (101 + 102) 1. Provision for pensions 2. Other provision F. DEFERED AND CURRENT TAX LIABILITY (104 + 105)	098 099 100 101 102 103	10.177.651 10.177.651 520.145	84.827.000 114.519.376 108.283.902 6.235.474 34.993.128	84.827.000 8.388.857 124.697.028 118.461.553 6.235.474 35.513.273	10.034.108 10.034.108	85.827.000 114.820.659 107.235.721 7.584.938 36.321.488	7.331.238 124.854.767 117.269.829 7.584.938
5. Provision for claims fluctuation, gross amount 6. Other technical insurance provision, gross amount D. SPECIAL PROVISION FOR THE GROUP LIFE INSURANCE WHERE THE POLICYHOLDER ASSUMES THE INVESTMENT RISK, gross amount E. OTHER PROVISION (101 + 102) 1. Provision for pensions 2. Other provision F. DEFERED AND CURRENT TAX LIABILITY (104 + 105) 1. Deferred tax liability	098 099 100 101 102 103 104	10.177.651 10.177.651 520.145 499.478	84.827.000 114.519.376 108.283.902 6.235.474 34.993.128 34.462.673	84.827.000 8.388.857 124.697.028 118.461.553 6.235.474 35.513.273 34.962.152	10.034.108 10.034.108 1.585.394	85.827.000 114.820.659 107.235.721 7.584.938 36.321.488 34.923.051	7.331.238 124.854.767 117.269.828 7.584.938 37.906.882 34.923.051
5. Provision for claims fluctuation, gross amount 6. Other technical insurance provision, gross amount D. SPECIAL PROVISION FOR THE GROUP LIFE INSURANCE WHERE THE POLICYHOLDER ASSUMES THE INVESTMENT RISK, gross amount E OTHER PROVISION (101 + 102) 1. Provision for pensions 2. Other provision F, DEFERED AND CURRENT TAX LIABILITY (104 + 105) 1. Deferred tax liability 2. Current tax liability G, DEPOSITS RETAINED FROM BUSINESS CEDED TO REINSURANCE	098 099 100 101 102 103 104 106	10.177.651 10.177.651 520.145 499.478	84.827.000 114.519.376 108.283.902 6.235.474 34.993.128 34.462.673	84.827.000 8.388.857 124.697.028 118.461.553 6.235.474 35.513.273 34.962.152	10.034.108 10.034.108 1.585.394	85.827.000 114.820.659 107.235.721 7.584.938 36.321.488 34.923.051	7.331.236 124.854.761 117.269.825 7.584.936 37.906.882 34.923.051 2.983.831
5. Provision for claims fluctuation, gross amount 6. Other technical insurance provision, gross amount D. SPECIAL PROVISION FOR THE GROUP LIFE INSURANCE WHERE THE POLICYHOLDER ASSUMES THE INVESTMENT RISK, gross amount E. OTHER PROVISION (101 + 102) 1. Provision for pensions 2. Other provision F. DEFERED AND CURRENT TAX LIABILITY (104 + 105) 1. Deferred tax liability 2. Current tax liability G. DEPOSITS RETAINED FROM BUSINESS CEDED TO REINSURANCE H. FINANCIAL LIABILITIES (108 to 110)	098 099 100 101 102 103 104 105	10.177.651 10.177.651 520.145 499.478 20.667	84,827,000 114,519,376 108,283,902 6,235,474 34,993,128 34,462,673 530,454	84.827.000 8.388.857 124.697.028 118.461.553 6.235.474 35.513.273 34.962.152 551.121	10.034.108 10.034.108 1.585.394 1.585.394	114.820.659 107.235.721 7.584.938 36.321.488 34.923.051 1.398.436	7.331.238 124.854.767 117.269.825 7.584.936 34.923.051 2.983.831
5. Provision for claims fluctuation, gross amount 6. Other technical insurance provision, gross amount D. SPECIAL PROVISION FOR THE GROUP LIFE INSURANCE WHERE THE POLICYHOLDER ASSUMES THE INVESTMENT RISK, gross amount E. OTHER PROVISION (101 + 102) 1. Provision for pensions 2. Other provision F. DEFERED AND CURRENT TAX LIABILITY (104 + 105) 1. Deferred tax liability 2. Current tax liability G. DEPOSITS RETAINED FROM BUSINESS CEDED TO REINSURANCE H. FINANCIAL LIABILITIES (108 to 110) 1. Loan liabilities	098 099 100 101 102 103 104 105 106 107	10.177.651 10.177.651 520.145 499.478 20.667	84.827.000 114.519.376 108.283.902 6.235.474 34.993.128 34.462.673 530.454 390.441.906	8.388.857 124.697.028 118.461.553 6.235.474 35.513.273 34.962.152 551.121	10.034.108 10.034.108 1.585.394 1.585.394	85.827.000 114.820.659 107.235.721 7.584.938 36.321.488 34.923.051 1.398.436 389.125.327	7.331.238 124.854.767 117.269.825 7.584.936 34.923.051 2.983.831
5. Provision for claims fluctuation, gross amount 6. Other technical insurance provision, gross amount D. SPECIAL PROVISION FOR THE GROUP LIFE INSURANCE WHERE THE POLICYHOLDER ASSUMES THE INVESTMENT RISK, gross amount E. OTHER PROVISION (101 + 102) 1. Provision for pensions 2. Other provision F. DEFERED AND CURRENT TAX LIABILITY (104 + 105) 1. Deferred tax liability 2. Current tax liability G. DEPOSITS RETAINED FROM BUSINESS CEDED TO REINSURANCE H. FINANCIAL LIABILITIES (108 to 110) 1. Loan liabilities 2. Outstanding securities	098 099 100 101 102 103 104 105 106 107 108	10.177.651 10.177.651 520.145 499.478 20.667	84.827.000 114.519.376 108.283.902 6.235.474 34.993.128 34.462.673 530.454 390.441.906	84.827.000 8.388.857 124.697.028 118.461.553 6.235.474 35.513.273 34.962.152 551.121 390.713.337 384.540.550	10.034.108 10.034.108 1.585.394 1.585.394 258.208	85.827.000 114.820.659 107.235.721 7.584.938 36.321.488 34.923.051 1.398.436 389.125.327	7.331.236 124.854.767 117.269.825 7.584.936 37.906.882 34.923.051 2.983.831 389.383.535 383.807.010
5. Provision for claims fluctuation, gross amount 6. Other technical insurance provision, gross amount D. SPECIAL PROVISION FOR THE GROUP LIFE INSURANCE WHERE THE POLICYHOLDER ASSUMES THE INVESTMENT RISK, gross amount E. OTHER PROVISION (101 + 102) 1. Provision for pensions 2. Other provision F. DEFERED AND CURRENT TAX LIABILITY (104 + 105) 1. Deferred tax liability 2. Current tax liability G. DEPOSITS RETAINED FROM BUSINESS CEDED TO REINSURANCE H. FINANCIAL LIABILITIES (108 to 110) 1. Loan liabilities 2. Outstanding securities 3. Other financial liabilities	098 099 100 101 102 103 104 106 107 108 109 110	10.177.651 10.177.651 520.145 499.478 20.667 271.431	84.827.000 114.519.376 108.283.902 6.235.474 34.993.128 34.462.673 530.454 390.441.906 384.540.550 5.901.356	8.388.857 124.697.028 118.461.553 6.235.474 35.513.273 34.962.152 551.121 390.713.337 384.540.550	10.034.108 10.034.108 1.585.394 1.585.394 258.208	85.827.000 114.820.659 107.235.721 7.584.938 36.321.488 34.923.051 1.398.436 389.125.327 383.807.010 5.318.317	7.331.236 124.854.761 117.269.825 7.584.936 37.906.882 34.923.05 2.983.831 389.383.535 389.383.535 389.383.535
5. Provision for claims fluctuation, gross amount 6. Other technical insurance provision, gross amount D. SPECIAL PROVISION FOR THE GROUP LIFE INSURANCE WHERE THE POLICYHOLDER ASSUMES THE INVESTMENT RISK, gross amount E. OTHER PROVISION (101 + 102) 1. Provision for pensions 2. Other provision F. DEFERED AND CURRENT TAX LIABILITY (104 + 105) 1. Deferred tax liability 2. Current tax liability G. DEPOSITS RETAINED FROM BUSINESS CEDED TO REINSURANCE H. FINANCIAL LIABILITIES (108 to 110) 1. Loan liabilities 2. Outstanding securities 3. Other financial liabilities 1. OTHER LIABILITIES (112 to 115)	098 099 100 101 102 103 104 106 107 108 109 110	10.177.651 10.177.651 520.145 499.478 20.667 271.431 271.431 47.251.159	84.827.000 114.519.376 108.283.902 6.235.474 34.993.128 34.462.673 530.454 390.441.906 384.540.550 5.901.356 276.602.123	8.388.857 124.697.028 118.461.553 6.235.474 35.513.273 34.962.152 551.121 390.713.337 384.540.550 6.172.787 323.853.282	10.034.108 10.034.108 1.585.394 1.585.394 258.208 258.208 45.740.265	85.827.000 114.820.659 107.235.721 7.584.938 36.321.488 34.923.051 1.398.436 389.125.327 383.807.010 5.318.317 298.797.808	7.331.236 124.854.761 117.269.825 7.584.938 37.906.885 2.983.831 389.383.535 389.383.535 389.383.535 389.383.535
5. Provision for claims fluctuation, gross amount 6. Other technical insurance provision, gross amount D. SPECIAL PROVISION FOR THE GROUP LIFE INSURANCE WHERE THE POLICYHOLDER ASSUMES THE INVESTMENT RISK, gross amount E. OTHER PROVISION (101 + 102) 1. Provision for pensions 2. Other provision F. DEFERED AND CURRENT TAX LIABILITY (104 + 105) 1. Deferred tax liability 2. Current tax liability G. DEPOSITS RETAINED FROM BUSINESS CEDED TO REINSURANCE H. FINANCIAL LIABILITIES (108 to 110) 1. Loan liabilities 2. Outstanding securities 3. Other financial liabilities I. OTHER LIABILITIES (112 to 115) 1. Liabilities derived from direct insurance activities	098 099 100 101 102 103 104 106 107 108 109 110 111 112	10.177.651 10.177.651 10.177.651 520.145 499.478 20.667 271.431 271.431 47.251.159 5.128.836	84.827.000 114.519.376 108.283.902 6.235.474 34.993.128 34.462.673 530.454 390.441.906 384.540.550 5.901.356 276.602.123 101.496.091	8.388.857 124.697.028 118.461.553 6.235.474 35.513.273 34.962.152 551.121 390.713.337 384.540.550 6.172.787 323.853.282 106.624.927	10.034.108 10.034.108 1.585.394 1.585.394 258.208 258.208 45.740.265 4.195.276	85.827.000 114.820.659 107.235.721 7.584.938 36.321.488 34.923.051 1.398.436 389.125.327 383.807.010 5.318.317 298.797.808 104.857.810	85.827.000 7.331.238 124.854.767 117.269.825 7.584.938 37.906.882 34.923.051 2.983.831 389.383.535 383.807.010 5.576.524 344.538.073 109.053.086
5. Provision for claims fluctuation, gross amount 6. Other technical insurance provision, gross amount D. SPECIAL PROVISION FOR THE GROUP LIFE INSURANCE WHERE THE POLICYHOLDER ASSUMES THE INVESTMENT RISK, gross amount E OTHER PROVISION (101 + 102) 1. Provision for pensions 2. Other provision F. DEFERED AND CURRENT TAX LIABILITY (104 + 105) 1. Deferred tax liability 2. Current tax liability 2. Current tax liability 3. Current tax liability C. DEPOSITS RETAINED FROM BUSINESS CEDED TO REINSURANCE H. FINANCIAL LIABILITIES (108 to 110) 1. Loan liabilities 2. Outstanding securities 3. Other financial liabilities I. OTHER LIABILITIES (112 to 115) 1. Liabilities derived from direct insurance activities 2. Liabilities derived from coinsurance and reinsurance activities	098 099 100 101 102 103 104 106 107 108 109 110 111 112 113	10.177.651 10.177.651 520.145 499.478 20.667 271.431 271.431 47.251.159	84.827.000 114.519.376 108.283.902 6.235.474 34.993.128 34.462.673 530.454 390.441.906 384.540.550 5.901.356 276.602.123 101.496.091 50.097.405	8.388.857 124.697.028 118.461.553 6.235.474 35.513.273 34.962.152 551.121 390.713.337 384.540.550 6.172.787 323.853.282 106.624.927 50.099.130	10.034.108 10.034.108 1.585.394 1.585.394 258.208 258.208 45.740.265	85.827.000 114.820.659 107.235.721 7.584.938 36.321.488 34.923.051 1.398.436 389.125.327 383.807.010 5.318.317 296.797.808 104.857.810 89.384.040	85.827.000 7.331.236 124.854.761 117.269.825 7.584.936 37.906.862 34.923.051 2.983.831 389.383.536 383.807.010 5.576.524 344.538.073 109.053.086 89.384.407
5. Provision for claims fluctuation, gross amount 6. Other technical insurance provision, gross amount D. SPECIAL PROVISION FOR THE GROUP LIFE INSURANCE WHERE THE POLICYHOLDER ASSUMES THE INVESTMENT RISK, gross amount E OTHER PROVISION (101 + 102) 1. Provision for pensions 2. Other provision F. DEFERED AND CURRENT TAX LIABILITY (104 + 105) 1. Deferred tax liability 2. Current tax liability 2. Current tax liability 6. DEPOSITS RETAINED FROM BUSINESS CEDED TO RENSURANCE H. FINANCIAL LIABILITIES (108 to 110) 1. Loan liabilities 2. Outstanding securities 3. Other financial liabilities I. OTHER LIABILITIES (112 to 115) 1. Liabilities derived from direct insurance activities 2. Liabilities derived from coinsurance and reinsurance activities 3. Liabilities for misappropriation and discontinued operations	098 099 100 101 102 103 104 105 106 107 108 109 110 111 112 113 114	10.177.651 10.177.651 520.145 499.478 20.667 271.431 47.251.159 5.128.836 1.725	84.827.000 114.519.376 108.283.902 6.235.474 34.993.128 34.462.673 530.454 390.441.906 384.540.550 5.901.356 276.602.123 101.496.091 50.097.405 132.016	8.388.857 124.697.028 118.461.553 6.235.474 35.513.273 34.962.152 551.121 390.713.337 384.540.550 6.172.787 323.853.282 106.624.927 50.099.130 132.016	10.034.108 10.034.108 1.585.394 1.585.394 258.208 45.740.265 4.195.276 367	85.827.000 114.820.659 107.235.721 7.584.938 36.321.488 34.923.051 1.398.436 389.125.327 383.807.010 5.318.317 298.797.808 104.857.810 89.384.040 339.652	85.827.000 7.331.236 124.854.766 117.269.826 7.584.936 37.906.882 34.923.051 2.983.831 389.383.536 389.383.536 389.383.637.010 5.576.524 344.538.07 109.053.086 89.384.407 339.652
5. Provision for claims fluctuation, gross amount 6. Other technical insurance provision, gross amount D. SPECIAL PROVISION FOR THE GROUP LIFE INSURANCE WHERE THE POLICYHOLDER ASSUMES THE INVESTMENT RISK, gross amount E OTHER PROVISION (101 + 102) 1. Provision for pensions 2. Other provision F. DEFERED AND CURRENT TAX LIABILITY (104 + 105) 1. Deferred tax liability 2. Current tax liability 2. Current tax liability 6. DEPOSITS RETAINED FROM BUSINESS CEDED TO REINSURANCE H. FINANCIAL LIABILITIES (108 to 110) 1. Loan liabilities 2. Outstanding securities 3. Other financial liabilities I. OTHER LIABILITIES (112 to 115) 1. Liabilities derived from direct insurance activities 2. Liabilities derived from coinsurance and reinsurance activities 3. Liabilities for misappropriation and discontinued operations 4. Other liabilities	098 099 100 101 102 103 104 106 107 108 109 110 111 112 113	10.177.651 10.177.651 10.177.651 520.145 499.478 20.667 271.431 271.431 47.251.159 5.128.836	84.827.000 114.519.376 108.283.902 6.235.474 34.993.128 34.462.673 530.454 390.441.906 384.540.550 5.901.356 276.602.123 101.496.091 50.097.405 132.016	8.388.857 124.697.028 118.461.553 6.235.474 35.513.273 34.962.152 551.121 390.713.337 384.540.550 6.172.787 323.853.282 106.624.927 50.099.130 132.016	10.034.108 10.034.108 1.585.394 1.585.394 258.208 258.208 45.740.265 4.195.276	85.827.000 114.820.659 107.235.721 7.584.938 36.321.488 34.923.051 1.398.436 389.125.327 383.807.010 5.318.317 296.797.808 104.857.810 89.384.040	85.827.000 7.331.236 124.854.766 117.269.826 7.584.936 37.906.882 34.923.051 2.983.831 389.383.536 389.383.536 389.383.637.010 5.576.524 344.538.07 109.053.086 89.384.407 339.652
5. Provision for claims fluctuation, gross amount 6. Other technical insurance provision, gross amount D. SPECIAL PROVISION FOR THE GROUP LIFE INSURANCE WHERE THE POLICYHOLDER ASSUMES THE INVESTMENT RISK, gross amount E. OTHER PROVISION (101 + 102) 1. Provision for pensions 2. Other provision F. DEFERED AND CURRENT TAX LIABILITY (104 + 105) 1. Deferred tax liability 2. Current tax liability 2. Current tax liability 3. OEPOSITS RETAINED FROM BUSINESS CEDED TO REINSURANCE H. FINANCIAL LIABILITIES (108 to 110) 1. Loan liabilities 2. Outstanding securities 3. Other financial liabilities 1. OTHER LIABILITIES (112 to 115) 1. Liabilities derived from direct insurance activities 2. Liabilities derived from coinsurance and reinsurance activities 3. Liabilities for misappropriation and discontinued operations 4. Other liabilities J. DEFERRED PAYMENT OF EXPENSES AND INCOME OF THE FUTURE PERIOD (117+118)	098 099 100 101 102 103 104 105 106 107 108 109 110 111 112 113 114 116	10.177.651 10.177.651 520.145 499.478 20.667 271.431 47.251.159 5.128.836 1.725	84.827.000 114.519.376 108.283.902 6.235.474 34.993.128 34.462.673 530.454 390.441.906 384.540.550 5.901.356 276.602.123 101.496.091 50.097.405 132.016 124.876.611	8.388.857 124.697.028 118.461.553 6.235.474 35.513.273 34.962.152 551.121 390.713.337 384.540.550 6.172.787 323.853.282 106.624.927 50.099.130 132.016 166.997.209	10.034.108 10.034.108 1.585.394 1.585.394 258.208 258.208 45.740.265 4.195.276 367	85.827.000 114.820.659 107.235.721 7.584.938 36.321.488 34.923.051 1.398.436 389.125.327 383.807.010 5.318.317 298.797.808 104.857.810 89.384.040 339.652 104.216.307	85.827.000 7.331.236 124.854.761 117.269.826 7.584.936 37.906.882 34.923.051 2.983.831 389.383.536 383.807.010 5.576.524 344.538.073 109.053.086 89.384.407 339.652 145.760.928
5. Provision for claims fluctuation, gross amount 6. Other technical insurance provision, gross amount D. SPECIAL PROVISION FOR THE GROUP LIFE INSURANCE WHERE THE POLICYHOLDER ASSUMES THE INVESTMENT RISK, gross amount E. OTHER PROVISION (101 + 102) 1. Provision for pensions 2. Other provision F. DEFERED AND CURRENT TAX LIABILITY (104 + 105) 1. Deferred tax liability 2. Current tax liability G. DEPOSITS RETAINED FROM BUSINESS CEDED TO REINSURANCE H. FINANCIAL LIABILITIES (108 to 110) 1. Loan liabilities 2. Outstanding securities 3. Other financial liabilities 1. OTHER LIABILITIES (112 to 115) 1. Liabilities derived from direct insurance activities 2. Liabilities for misappropriation and discontinued operations 4. Other liabilities J. DEFERRED PAYMENT OF EXPENSES AND INCOME OF THE FUTURE PERIOD (117+118) 1. Reinsurance commission split	098 099 100 101 102 103 104 105 106 107 108 109 110 111 112 113 114 115 116	10.177.651 10.177.651 520.145 499.478 20.667 271.431 47.251.159 5.128.836 1.725 42.120.598 9.094.406	84.827.000 114.519.376 108.283.902 6.235.474 34.993.128 34.462.673 530.454 390.441.906 384.540.550 5.901.356 276.602.123 101.496.091 50.097.405 132.016 124.876.611 174.391.753	8.388.857 124.697.028 118.461.553 6.235.474 35.513.273 34.962.152 551.121 390.713.337 384.540.550 6.172.787 323.853.282 106.624.927 50.099.130 132.016 166.997.209 183.486.159	10.034.108 10.034.108 1.585.394 1.585.394 258.208 45.740.265 4.195.276 367 41.544.621 2.649.308	85.827.000 114.820.659 107.235.721 7.584.938 36.321.488 34.923.051 1.398.436 389.125.327 383.807.010 5.318.317 298.797.808 104.857.810 89.384.040 339.652 104.216.307 163.670.365	85.827.000 7.331.236 124.854.761 117.269.825 7.584.936 34.923.051 2.983.831 389.383.536 389.383.536 389.383.536 389.384.407 339.652 145.760.926
5. Provision for claims fluctuation, gross amount 6. Other technical insurance provision, gross amount D. SPECIAL PROVISION FOR THE GROUP LIFE INSURANCE WHERE THE POLICYHOLDER ASSUMES THE INVESTMENT RISK, gross amount E. OTHER PROVISION (101 + 102) 1. Provision for pensions 2. Other provision F. DEFERED AND CURRENT TAX LIABILITY (104 + 105) 1. Deferred tax liability 2. Current tax liability 3. Current tax liability 4. Current tax liabilities 6. DEFERED AND CURRENT TAX LIABILITY (104 + 105) 1. Loan liabilities 2. Outstanding securities 3. Other financial liabilities 1. OTHER LIABILITIES (112 to 115) 1. Liabilities derived from direct insurance activities 2. Liabilities derived from coinsurance and reinsurance activities 3. Liabilities for misappropriation and discontinued operations 4. Other liabilities 1. DEFERRED PAYMENT OF EXPENSES AND INCOME OF THE FUTURE PERIOD (117+118) 1. Reinsurance commision split 2. Other deferred costs payment and future income	098 099 100 101 102 103 104 105 106 107 108 109 110 111 112 113 114 115 116	10.177.651 10.177.651 520.145 499.478 20.667 271.431 47.251.159 5.128.836 1.725 42.120.598 9.094.406	84.827.000 114.519.376 108.283.902 6.235.474 34.993.128 34.462.673 530.454 390.441.906 384.540.550 5.901.356 276.602.123 101.496.091 50.097.405 132.016 124.876.611 174.391.753	8.388.857 124.697.028 118.461.553 6.235.474 35.513.273 34.962.152 551.121 390.713.337 384.540.550 6.172.787 323.853.282 106.624.927 50.099.130 132.016 166.997.209 183.486.159	10.034.108 10.034.108 1.585.394 1.585.394 258.208 258.208 45.740.265 4.195.276 367 41.544.621 2.649.308	85.827.000 114.820.659 107.235.721 7.584.938 36.321.488 34.923.051 1.398.436 389.125.327 383.807.010 5.318.317 298.797.808 104.857.810 89.384.040 339.652 104.216.307 163.670.365	85.827.000 7.331.236 124.854.761 117.269.821 7.584.933 37.906.882 34.923.05 2.983.83* 389.383.533 383.807.010 5.576.524 344.538.07 109.053.086 89.384.400 339.652 145.760.920 166.319.673
5. Provision for claims fluctuation, gross amount 6. Other technical insurance provision, gross amount D. SPECIAL PROVISION FOR THE GROUP LIFE INSURANCE WHERE THE POLICYHOLDER ASSUMES THE INVESTMENT RISK, gross amount E. OTHER PROVISION (101 + 102) 1. Provision for pensions 2. Other provision F. DEFERED AND CURRENT TAX LIABILITY (104 + 105) 1. Deferred tax liability 2. Current tax liability 3. Current tax liability 4. Current tax liability 5. DEPOSITS RETAINED FROM BUSINESS CEDED TO REINSURANCE 6. H. HINANCIAL LIABILITIES (108 to 110) 1. Loan liabilities 2. Outstanding securities 3. Other financial liabilities 1. OTHER LIABILITIES (112 to 115) 1. Liabilities derived from direct insurance activities 2. Liabilities for misappropriation and discontinued operations 4. Other liabilities J. DEFERRED PAYMENT OF EXPENSES AND INCOME OF THE FUTURE PERIOD (117+118) 1. Reinsurance commission split 2. Other deferred costs payment and future income K. TOTAL LIABILITIES (071+091+092+099+100+103+106+107+111+116)	098 099 100 101 102 103 104 106 107 108 109 110 111 112 113 114 116 116 117 118	10.177.651 10.177.651 520.145 499.478 20.667 271.431 47.251.159 5.128.836 1.725 42.120.598 9.094.406 2.407.826.951	84.827.000 114.519.376 108.283.902 6.235.474 34.993.128 34.462.673 530.454 390.441.906 384.540.550 5.901.356 276.602.123 101.496.091 50.097.405 132.016 124.876.611 174.391.753 6.786.612.268	8.388.857 124.697.028 118.461.553 6.235.474 35.513.273 34.962.152 551.121 390.713.337 384.540.550 6.172.787 323.853.282 106.624.927 50.099.130 132.016 166.997.209 183.486.159 9.194.439.219	10.034.108 10.034.108 1.585.394 1.585.394 258.208 258.208 45.740.265 4.195.276 367 41.544.621 2.649.308 2.649.308 2.649.308	85.827.000 114.820.659 107.235.721 7.584.938 36.321.488 34.923.051 1.398.436 389.125.327 383.807.010 5.318.317 298.797.808 104.857.810 89.384.040 339.652 104.216.307 163.670.365 6.984.128.604	85.827.000 7.331.236 124.854.761 117.269.826 7.584.936 37.906.882 34.923.051 2.983.831 389.383.536 389.383.807.010 5.576.524 344.538.073 109.053.086 89.384.407 339.652 145.760.928 166.319.673 9.437.299.146
5. Provision for claims fluctuation, gross amount 6. Other technical insurance provision, gross amount D. SPECIAL PROVISION FOR THE GROUP LIFE INSURANCE WHERE THE POLICYHOLDER ASSUMES THE INVESTMENT RISK, gross amount E OTHER PROVISION (101 + 102) 1. Provision for pensions 2. Other provision F. DEFERED AND CURRENT TAX LIABILITY (104 + 105) 1. Deferred tax liability 2. Current tax liability 2. Current tax liability 3. DEPOSITS RETAINED FROM BUSINESS CEDED TO RENSURANCE H. FINANCIAL LIABILITIES (108 to 110) 1. Loan liabilities 2. Outstanding securities 3. Other financial liabilities 1. OTHER LIABILITIES (112 to 115) 1. Liabilities derived from direct insurance activities 2. Liabilities derived from coinsurance and reinsurance activities 3. Liabilities for misappropriation and discontinued operations 4. Other liabilities J. DEFERRED PAYMENT OF EXPENSES AND INCOME OF THE FUTURE PERIOD (117+118) 1. Reinsurance commision split 2. Other deferred costs payment and future income K. TOTAL LIABILITIES (071+091+092+099+100+103+106+107+111+116) L. NON-BALANCE SHEET RECORDS	098 099 100 101 102 103 104 106 107 108 109 110 111 112 113 114 115 116 117 118 119	10.177.651 10.177.651 520.145 499.478 20.667 271.431 47.251.159 5.128.836 1.725 42.120.598 9.094.406 2.407.826.951	84.827.000 114.519.376 108.283.902 6.235.474 34.993.128 34.462.673 530.454 390.441.906 384.540.550 5.901.356 276.602.123 101.496.091 50.097.405 132.016 124.876.611 174.391.753 6.786.612.268	8.388.857 124.697.028 118.461.553 6.235.474 35.513.273 34.962.152 551.121 390.713.337 384.540.550 6.172.787 323.853.282 106.624.927 50.099.130 132.016 166.997.209 183.486.159	10.034.108 10.034.108 1.585.394 1.585.394 258.208 258.208 45.740.265 4.195.276 367 41.544.621 2.649.308 2.649.308 2.649.308	85.827.000 114.820.659 107.235.721 7.584.938 36.321.488 34.923.051 1.398.436 389.125.327 383.807.010 5.318.317 298.797.808 104.857.810 89.384.040 339.652 104.216.307 163.670.365	85.827.000 7.331.236 124.854.761 117.269.821 7.584.933 37.906.882 34.923.05 2.983.83* 389.383.533 383.807.010 5.576.524 344.538.07 109.053.086 89.384.400 339.652 145.760.920 166.319.673 9.437.299.146
5. Provision for claims fluctuation, gross amount 6. Other technical insurance provision, gross amount D. SPECIAL PROVISION FOR THE GROUP LIFE INSURANCE WHERE THE POLICYHOLDER ASSUMES THE INVESTMENT RISK, gross amount E. OTHER PROVISION (101 + 102) 1. Provision for pensions 2. Other provision F. DEFERED AND CURRENT TAX LIABILITY (104 + 105) 1. Deferred tax liability 2. Current tax liability G. DEPOSITS RETAINED FROM BUSINESS CEDED TO REINSURANCE H. FINANCIAL LIABILITIES (108 to 110) 1. Loan liabilities 2. Outstanding securities 3. Other financial liabilities II. OTHER LIABILITIES (112 to 115) 1. Liabilities derived from direct insurance activities 2. Liabilities derived from coinsurance and reinsurance activities 3. Liabilities for misappropriation and discontinued operations 4. Other liabilities J. DEFERRED PAYMENT OF EXPENSES AND INCOME OF THE FUTURE PERIOD (117+118) 1. Reinsurance commission split 2. Other deferred costs payment and future income K. TOTAL LIABILITIES (071+091+092+099+100+103+106+107+111+116) L. NON-BALANCE SHEET RECORDS ADDITION TO BALANCE SHEET (only for consolidated financial stateme	098 099 100 101 102 103 104 105 106 107 108 109 110 111 112 113 114 115 116 117 118 119 120 nts)	10.177.651 10.177.651 10.177.651 520.145 499.478 20.667 271.431 47.251.159 5.128.836 1.725 42.120.598 9.094.406 2.407.826.951 86.141.049	84.827.000 114.519.376 108.283.902 6.235.474 34.993.128 34.462.673 530.454 390.441.906 384.540.550 5.901.356 276.602.123 101.496.091 50.097.405 132.016 124.876.611 174.391.753 6.786.612.268	8.388.857 124.697.028 118.461.553 6.235.474 35.513.273 34.962.152 551.121 390.713.337 384.540.550 6.172.787 323.853.282 106.624.927 50.099.130 132.016 166.997.209 183.486.159 9.194.439.219 1.260.211.417	10.034.108 10.034.108 1.585.394 1.585.394 258.208 258.208 45.740.265 4.195.276 367 41.544.621 2.649.308 2.649.308 2.453.170.536 3.503.322	85.827.000 114.820.659 107.235.721 7.584.938 36.321.488 34.923.051 1.398.436 389.125.327 383.807.010 5.318.317 298.797.808 104.857.810 89.384.040 339.652 104.216.307 163.670.365 6.984.128.604 1.198.218.937	85.827.000 7.331.236 124.854.761 117.269.825 7.584.936 37.906.862 34.923.051 2.983.831 389.383.536 389.383.637 109.053.086 89.384.407 339.652 145.760.926 166.319.673 9.437.299.146
5. Provision for claims fluctuation, gross amount 6. Other technical insurance provision, gross amount D. SPECIAL PROVISION FOR THE GROUP LIFE INSURANCE WHERE THE POLICYHOLDER ASSUMES THE INVESTMENT RISK, gross amount E OTHER PROVISION (101 + 102) 1. Provision for pensions 2. Other provision F. DEFERED AND CURRENT TAX LIABILITY (104 + 105) 1. Deferred tax liability 2. Current tax liability 2. Current tax liability 3. Current tax liabilities 4. Loan liabilities 2. Outstanding securities 3. Other financial liabilities 1. OTHER LIABILITIES (112 to 115) 1. Liabilities derived from direct insurance activities 2. Liabilities derived from coinsurance and reinsurance activities 3. Liabilities for misappropriation and discontinued operations 4. Other liabilities J. DEFERRED PAYMENT OF EXPENSES AND INCOME OF THE FUTURE PERIOD (117+118) 1. Reinsurance commision split 2. Other deferred costs payment and future income K. TOTAL LIABILITIES (071+091+092+099+100+103+106+107+111+116) L. NON-BALANCE SHEET RECORDS ADDITION TO BALANCE SHEET (only for consolidated financial stateme) M. CAPITAL AND RESERVES (122+123)	098 099 100 101 102 103 104 106 107 108 109 110 111 112 113 114 115 116 117 118 119	10.177.651 10.177.651 10.177.651 520.145 499.478 20.667 271.431 47.251.159 5.128.836 1.725 42.120.598 9.094.406 2.407.826.951 86.141.049	84.827.000 114.519.376 108.283.902 6.235.474 34.993.128 34.462.673 530.454 390.441.906 384.540.550 5.901.356 276.602.123 101.496.091 50.097.405 132.016 124.876.611 174.391.753 6.786.612.288 1.174.070.367	8.388.857 124.697.028 118.461.553 6.235.474 35.513.273 34.962.152 551.121 390.713.337 384.540.550 6.172.787 323.853.282 106.624.927 50.099.130 132.016 166.997.209 183.486.159 9.194.439.219 1.260.211.417	10.034.108 10.034.108 1.585.394 1.585.394 258.208 45.740.265 4.195.276 367 41.544.621 2.649.308 2.649.308 2.453.170.536 3.503.322	85.827.000 114.820.659 107.235.721 7.584.938 36.321.488 34.923.051 1.398.436 389.125.327 383.807.010 5.318.317 298.797.808 104.857.810 89.384.040 339.652 104.216.307 163.670.365 6.984.128.604 1.198.218.937	85.827.000 7.331.236 124.854.766 117.269.825 7.584.936 37.906.882 34.923.051 2.983.831 389.383.533 389.383.533 389.383.632 109.053.086 89.384.407 339.652 145.760.928 166.319.673 9.437.299.144 1.201.722.256
5. Provision for claims fluctuation, gross amount 6. Other technical insurance provision, gross amount D. SPECIAL PROVISION FOR THE GROUP LIFE INSURANCE WHERE THE POLICYHOLDER ASSUMES THE INVESTMENT RISK, gross amount E. OTHER PROVISION (101 + 102) 1. Provision for pensions 2. Other provision F. DEFERED AND CURRENT TAX LIABILITY (104 + 105) 1. Deferred tax liability 2. Current tax liability 9. DEPOSITS RETAINED FROM BUSINESS CEDED TO REINSURANCE H. FINANCIAL LIABILITIES (108 to 110) 1. Loan liabilities 2. Outstanding securities 3. Other financial liabilities 1. OTHER LIABILITIES (112 to 115) 1. Liabilities derived from direct insurance activities 2. Liabilities derived from coinsurance and reinsurance activities 3. Liabilities for misappropriation and discontinued operations 4. Other liabilities J. DEFERRED PAYMENT OF EXPENSES AND INCOME OF THE FUTURE PERIOD (117+118) 1. Reinsurance commission split	098 099 100 101 102 103 104 105 106 107 108 109 110 111 112 113 114 115 116 117 118 119 120 nts)	10.177.651 10.177.651 10.177.651 520.145 499.478 20.667 271.431 47.251.159 5.128.836 1.725 42.120.598 9.094.406 2.407.826.951 86.141.049	84.827.000 114.519.376 108.283.902 6.235.474 34.993.128 34.462.673 530.454 390.441.906 384.540.550 5.901.356 276.602.123 101.496.091 50.097.405 132.016 124.876.611 174.391.753 6.786.612.268	8.388.857 124.697.028 118.461.553 6.235.474 35.513.273 34.962.152 551.121 390.713.337 384.540.550 6.172.787 323.853.282 106.624.927 50.099.130 132.016 166.997.209 183.486.159 9.194.439.219 1.260.211.417	10.034.108 10.034.108 1.585.394 1.585.394 258.208 45.740.265 4.195.276 367 41.544.621 2.649.308 2.649.308 2.453.170.536 3.503.322	85.827.000 114.820.659 107.235.721 7.584.938 36.321.488 34.923.051 1.398.436 389.125.327 383.807.010 5.318.317 298.797.808 104.857.810 89.384.040 339.652 104.216.307 163.670.365 6.984.128.604 1.198.218.937	85.827.000 7.331.238 124.854.767 117.269.825 7.584.938 37.906.882 34.923.051 2.983.831 389.383.538 389.383.538 109.053.086 89.384.407 339.652 145.760.926 166.319.673 9.437.299.140



CONSOLIDATED REPORT ON CHANGES IN EQUITY FOR THE PERIOD 01.01.2014 - 31.03.2014

		1	Attribu	itable to the	owners of th	a narent co	mnany		in HF	<u> </u>
Position	AOP	Subscribe d capital	Share premulm	Revaluatio n reserves	Reserves (legal, statutory, other)	Retained profit or transferre d loss	Current year profit/loss	Total capital nad reserves (3 to 8)	Attributable to non- controlling interests	Total capital and reserves (9+10)
1	2	3	4	5	6	7	8	9	10	11
I. Balance at 1 January - previous year	001	442.887.200		480.702.748	479.572.738	540.728.251	127.716.313	2.071.607.250	78.500.728	2.150.107.97
Change in accounting policy	002									
Correction of previous period errors	003			-4.560.943		5.511.590		950.647	-125.795	824.852
II. Balance at 1 January - previous year (corrected) (AOP 001 to 003)	004	442.887.200		476.141.805	479.572.738	546.239.841	127,716,313	2.072.557.897	78.374.933	2.150.932.830
III. Comprehensive profit or loss - previos year (AOP 006+007)	005			-314 486 489		6.929.801	-10.213.534	-317.770.222	-1.945.759	-319.715.981
Profit/loss of the previous period	006						-10.213.534	-10.213,534	-1.727.989	-11.941.523
Other comprehensive profit/loss of the previous year (AOP 008 do 011)	007			-314,486,489		6.929.801		-307.556.688	-217.771	-307.774.458
2.1. Unrealized profit/loss from tangible assets (land and buildings)	008			-354 746 472		6.912.370		-347.834.102	-852.877	-348.686.979
2.2. Unrealized profit/loss from financial assets available for sale	009			47.984.035				47.984.035	-5.521	47.978.514
2.3. Realized profit/loss from financial assets available for sale	010			418.923				418.923		418.923
2.4. Other non-ow nership changes in capital	011			-8.142.975		17.431		-8.125.544	640.628	-7.484.916
IV. Transactions with owners (previous period) (AOP 013 to 016)	012				29.606.264	96.732.742	-127.716.312	-1.377.306	-18.195.864	-19.573.170
Increase/decrease of share capital	013								-16.263.833	-16.263.833
2. Other payments by the owners	014					510.519	-337.402	173,117	-744.288	-571.171
Payment of shares in profit/dividends	015						-1.550.423	-1.550.423	-1.187.743	-2.738.166
4.Other distribution to the owners	016				29.606.264	96.222.223	-125.828.487			
V. Balance at 31 December - previous period (AOP 004+005+012)	017	442.887.200		161,655,316	509.179.002	649 902 384	-10.213.533	1,753,410,369	58.233.310	1.811.643.679
VI. Balance at 1 January - current year	018	442.887.200		161,655,316	509.179.002	649.902.384	-10.213.533	1.753.410.369	58.233.310	1.811.643.679
Change in accounting policy	019									
2. Correction of previous period errors	020					-82.194		-82.194		-82.194
VII. Balance at 1 January - current period (corrected) (AOP 018 to 020)	021	442.887.200		161.655.316	509.179.002	649.820.190	-10.213.533	1.753.328.175	58.233.310	1.811.561.485
VIII. Comprehensive profit or loss - current period (AOP 023+024)	022			34.395.584		1.147.447	22.800.129	58.343.160	1.159.443	59.502.603
Profit/loss of the previous period	023						22,800.129	22.800.129	595.682	23.395.811
Other comprehensive profit/loss of the current year (AOP 025 to 028)	024			34.395.584		1.147.447		35.543.031	563.761	36.106.792
2.1. Unrealized profit/loss from tangible assets (land and buildings)	025		41	-568.940		700.724		131.784		131.784
2.2. Unrealized profit/loss from financial assets available for sale	026			39.935.024				39.935.024	424.775	40.359.799
2.3. Realized profit/loss from financial assets available for sale	027			347.109				347.109		347.109
2.4. Other non-ow nership changes in capital	028			-5.317.609		446.723		-4.870.886	138.986	-4.731.900
IX. Transactions with owners (current period) (AOP 030 to 033)	029			-1.311.012		-14.393.482	10.213.534	-5.490.960	-6.804.127	-12.295.087
Increase/decrease of share capital	030								-723.558	-723.558
2. Other payments by the owners	031			-1.311.012				-1.311.012		-1.311.012
Payment of shares in profit/dividends	032									
4.Other distribution to the owners	033					-14.393.482	10.213.534	-4.179.948	-6.080.569	-10.260.517
X. Balance at 31 December - current period (AOP 021+022+029)	034	442.887.200		194.739.888	509.179.002	636.574.155	22.800.130	1.806.180.375	52.588.626	1.858.769.001



CONSOLIDATED REPORT ON MONEY FLOWS-INDIRECT METHOD FOR THE PERIOD 01.01.2014 - 31.03.2014

in HRK

Position	AOP	Previous period	in HRK Current period
1	2	3	4
I. CASH FLOWS FROM OPERATING ACTIVITIES (002+013+031)	001	330,798,890	-354.611.296
Cash flow before change in business property and liabilities (AOP 003+004)	002	48.665.453	-85.002.148
1.1. Profit before tax	003	55.955.282	28.118.752
1.2. Adjustment: (AOP 005 to 012)	004	-7.289.829	-113.120.900
1.2.1. Depreciation and amortization of immovables and equipment	005	15.926.530	15.165.051
1.2.2. Depreciation and amortization of intangible property	006	2.429.889	1.951.528
1.2.3. Impairment and profits/losses from adjustment to fair value	007	23.021.630	-838.298
1.2.4. Interest expenses	800	52.339	-359.959
1.2.5. Interest income	009	-52.390.361	-52.772.108
1.2.6. Share in profit of associated companies	010		-58.572.857
1.2.7. Profits/losses from sale of tangible property (including real estate)	011	-937.159	-986.907
1.2.8. Other adjustments	012	4.607.303	-16.707.350
2. Increase/decrease in business property and liabilities (AOP 014 to 030)	013	292.848.547	-270.324.475
2.1. Increase /decrease in investments avaliable for sale	014	-8.136.256	-367.421.039
2.2. Increase /decrease in investmenst estimated at fair value	015	177.155.262	-63.942.059
2.3. Increase / decrease in deposits, loans and receivables	016	129.910.981	156.568.529
2.4. Increase/decrease of deposits at insurance activities ceded to reinsurance	017		
2.5. Increase / decrease in investment for the account and own risk of life insurance policyholders	018	795.732	1.057.619
2.6. Increase /decrease of reinsurance stakes in tehnical provision	019	-68.894.280	-32.773.177
2.7. Increase/decrease of taxable property	020	12.034	629.327
2.8. Increase/decrease in receivables	021	-206.485.048	-170.394.085
2.9. Increase/decrease in other assets	022		
2.10. Increase/decrease in prepaid expenses of the future period and undue collection of income	023	11.562.998	12,535.286
2.11. Increase/decrease in tehnical provision	024	266.916.915	192.052.367
2.12. Increase/decrease in life insurance tehnical provision when the policyholder bears investment risk	025	-795.732	-1.057.619
2.13. Increase/decrease in tax liabilities	026	-4.226.650	2.393.609
2.14. Increase/decrease in deposits held from activities ceded to reinsurance	027	-4.220.000	2.000.000
2.15. Increase/decrease in financial liabilities	028	-8.752.519	-1.273.227
2.16. Increase/decrease in other liabilities	029	16.665.901	18.466.479
2.17. Increase/decrease in deferred payment of expenses and income of the future period	030	-12.880.791	-17.166.485
	031	-10.715.110	715.327
3. Income tax paid		-270.655.579	335.879.345
II. CASH FLOW FROM INVESTMENT ACTIVITIES (AOP 033 to 046)	032		322.848
Receipts from sale of tangible assets	033	17.402.754	-19.944.591
2. Expenditures for the purchase of tangible assets	034	-12.152.354	
3. Receipts from sale of intangible assets	035	0 000 077	1.315.432
Expenditures for the purchase of intangible assets	036	-2.393.377	-1.799.922
5. Receipts from sale of land and buildings not intended for business activities of the company	037		
Expenditures for the purchase of land and buildings not intendened for business activities of the company	038	-1.188.002	-7.019.870
Increase/decrease of investments in branch-offices, associated companies and participation in joint investements	039	-15.587.830	57.758.860
8. Receipts from investments kept till maturity	040	20.150.001	326.848.884
Expenditures for investments kept till maturity	041	-193,264,554	-23.628.460
10. Receipts from sale of securities and stakes	042		
11. Expenditures for investments in securities and stakes	043		
12. Receipts from dividends and profit share	044	241.035	4.547
13. Receipts from long term and short term loans	045	104.874.611	20.035.638
14. Expenses for long term and short term loans	046	-188.737.863	-18.014.021
III. CASH FLOW FROM FINANCIAL ACTIVITIES (AOP 050 to 054)	047	-50.387.647	-229.101
Receipts from capital stock increase	048		
Receipts from short-term and long-term loans	049	41.837	350,169,726
Expenditures for short-term and long-term loans	050	-50.426.348	-350.396.027
Expenditures for purchase of treasury shares	051	1	
Expenditures for payment of profit share (dividends)	052	-3.136	-2.800
NET CASH FLOW (AOP 001 + 032 + 049)	053	9.755.664	-18.961.052
IV. EFFECTS OF CHANGES IN RATES OF FOREIGN CURRENCIES	054	-9.274.388	-5.031.681
	055	404.070	22 000 700
V. NET INCREASE/DECREASE IN CASH AND CASH EQUIVALENTS (055+056)	055	481.276	-23.992.733
Cash and cash equivalents at the beginning of the period	056	119.731.734	155.893.959
Cash and cash equivalents at the end of the period (AOP 057 + 058)	057	120.213.010	131.901.226



II INTERIM MANAGEMENT REPORT

During the first quarter of the year 2014 the trend of the decrease in premium continues in the insurance industry. In accordance with economic situation the significant growth of premium is not expected in insurance industry even in the year 2014.

During the period I-III 2014, CROATIA osiguranje group realized income amounting to HRK 785.3 mil. that is a decrease of 0.7% compared to the realized income in the same period of the preivous year. The total expenditures (without profit tax) of the Group amounted to HRK 757.2 mil. and recorded an increase of 3.0%. Net profit after taxation and minority shares amounted to HRK 22.8 mil.

During the period I-III 2014 the gross written premium of the Group amounted to HRK 930.7 mil. that is a decrease of 8.6%. The non-life insurance gross written premium amounted to HRK 819.2 mil. that is a decrease of 10.3%, while gross written life insurance premium amounted to HRK 111.5 mil. that is an increase of 6.1%.

During the period I-III 2014 the earned premium amounted to HRK 627.0 mil. that makes 79.8% of the total income and recorded a decrease of 1.7% compared to the same period of the previous year.

The non-life and life insurance investment business of the Group recorded income amounting to HRK 82.1 mil. that makes 10.5% of the total income.

During the period I-III 2014, other income consisting of commission and compensation income, other insurance-technical income and other income amounted to HRK 76.3 mil. that makes 9.7% of the total income that is an increase of 8.8% compared to the same period of the previous year.

During the period I-III 2014 the gross paid claims amounted to HRK 434.3 mil. that is a decrease of 0.9% compared to the same period of the previous year. The non-life insurance recorded an increase in gross paid claims amounting to 7.3%, while life insurance recorded a decrease in paid claims amounting to 27.5% compared to the same period of the previous year.

During the period I-III 2014 the employees expenses amounted to HRK 106.3 mil. that makes 14.0% of the total expenditures and increased by 2.8% compared to the same period of the previous year.

During the period I-III 2014 the investment expenses amounted to HRK 13.4 mil. that makes 1.8% of the total expenditures.

On 31/3/2014 the total assets of the Group amounted to HRK 9,437.3 mil. that makes an increase of 2.6% compared to the position on 31.12.2013.

During the reporting period the counted technical provisions amounted to HRK 6,508.2 mil. that is an increase of 3.0% compared to the counted technical provisions on 31.12.2013.

Starting from 1 January 2014 the new MSFI 11 (IFRS) took effect (Joint business) which no more permits the application of the proportional consolidation. Accordingly, from 01/01/2014 the company PBZ Croatia osiguranje d.d. by applying IFS 28 (Associated companies and joint business) in the consolidated financial statements is valued by share method.



Key business indicators for the Group:

in 000 HRK

DESCRIPTION		GROUP	
1	2	3	4
PROFIT&LOSS ACCOUNT	I-III 2013	I-III 2014	INDEX 3/2
	791,207	785,315	99.3
Total income Total expenditure	735,252	757,197	103.0
10 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1,018,456	930,687	91.4
Written gross premium	913,440		89.7
- non-life	105,015	111,457	106.1
- life	105,015	111,457	100.
Paid claims (gross)	438,383	434,317	99.1
- non-life	335,093	359,480	107.3
- life	103,290	74,837	72.5
Profit before taxation	55,955	28,119	50.3
Profit after taxation	44,347	23,396	52.8
Profit after minority interest	43,626	22,800	52.3
BALANCE	31.12.2013	31.3.2014	INDEX 3/2
BALANOL	01.12.2010	01.0.2014	
Total assets	9,194,439	9,437,299	102.6
Equity and provision	1,753,411	1,806,180	103.0
- subscribed capital	442,887	442,887	100.0
- revaluation provision	161,655	194,740	120.5
- legal provision	23,788	23,788	100.0
- statutory provision	142,903	142,903	100.0
- other provision	342,487	342,487	100.0
- retained profit	649,903	636,574	97.9
- current period profit	-10,214	22,800	
Technical provision	6,316,144	6.508.196	103.0
- unearned premium, gross	1,145,751	1,335,189	116.5
- LIMP	2,131,297	2,174,403	102.0
- claim provision	2,944,758	2,903,342	98.6
 provision for premium returns dependent and 			
undependent on the result (bonus & discount), gross	4,938		98.5
 provision for claims fluctuation, gross amount 	4,572		100.0
- other technical insurance provision, gross	84,827	85,827	101.2
Life insurance special provision-policyholder's			
investment risk, gross	8,389	7,331	87.4
Investment	6,326,718	6,366,646	100.6
KEY BUSINESS INDICATORS	I-XII 2012	I-XII 2013	INDEX 3/2
ROA (%)	0,5	0,2	40.0
(net profit / assets)]	5,2	
ROE (%)	2,0	1,3	65.0
(net profit / equity and provision)]	,,,,	
Gross profit margin (%)	7,1	3,6	50.7
(gross profit / total income)			
NOTE: From 01 01 2014 the company DR7 Creatia originarie d	1. (

NOTE: From 01.01.2014 the company PBZ Croatia osiguranje d.d. is positioned as associated company and in consolidated financial statements is valued according to share method.



The unaudited consolidated financial statements for the period I-III of the year 2014 will be available at the websites of Croatia osiguranje d.d. and the Zagreb Stock Exchange (Zagrebačka burza), in the Official Register of Prescribed Information and will be publicly revealed by the Croatian News Agency (HINA).

Major business events during and after the reporting period

On 6 February 2014, CROATIA osiguranje d.d. brought a decision on increase in capital stock and acquiring shares of Milenijum osiguranje a.d. After the recapitalization of the company Milenijum osiguranje a.d., CROATIA osiguranje d.d. acquired new 54,500 shares that resulted with total number of 113,712 shares thus making 99.89% of the capital stock of the company.

On 4 February, the Supervisory board of the company CROATIA osiguranje a.d., društvo za neživotno osiguranje, Skopje brought a decision on increase in capital stock amounting to EUR 2.0 mil by issuing 20,000 ordinary shares of the second issue aimed at private institutional investors in order to adjust the capital adequacy with legal provisions. CROATIA osiguranje d.d. brought a decision on increase in capital stock and acquisition of the shares of the mentioned company. After performing the recapitalization CROATIA osiguranje d.d. will acquire new 20,000 shares that resulted with total 52,500 shares that makes 100% of the capital stock of the company.

The above mentioned capital stock has been realized on 7 April 2014.

On 16 April 2014 the meeting of the Supervisory Board of CROATIA osiguranje d.d. was held giving consent to the Annual report on the position of the Company 2013 as well as to the Annual financial statements 2013 as well as to the Consolidated annual report of the Company 2013 as well as to the Annual consolidated financial statements 2013.

The Government of the Republic of Croatia has brought a Decision on choosing the best investor to buy the share as well as to recapitalize the company CROATIA osiguranje d.d. On 18 December 2013 the binding offer of the company Adris grupa d.d. Rovinj has been accepted. On 6 March 2014 CROATIA osiguranje d.d. Zagreb, Republic of Croatia and Adris grupa d.d. Rovinj made an agreement of purchase and sale of shares in the company CROATIA osiguranje d.d., Zagreb which included the sale of 38.6% of the shares of Croatia osiguranje d.d. The agreement prescribes the relations between the Republic of Croatia and Adris grupa d.d. as the owner of the shares of CROATIA osiguranje

Both above mentioned agreements took effect on 22 April 2014 when the 39th General Assembly of CROATIA osiguranje d.d. was held which brought a decision on recapitalization of the capital stock by deposit i.e. by issuing new 113.349 ordinary shares of the value HRK 7,412.25, in total HRK 840.17 mil paid in total by Adris. The increased capital stock of the Company will amount to HRK 601.57 mil. and will be divided into 420,947 ordinary shares and 8,750 preferred shares. During the same General Assembly the new members of the Supervisory Board were elected. Mr. Ante Vlahović was elected as the Chairman of the Supervisory bord and Mr. Mladen



Blažević was elected as the Deputy Chairman. The members of the Supervisory board are: Prof. D. Josip Tica, Plinio Cuccurin, Branko Zec, Roberto Škopac and Miroslav Hrašćanec.

The Supervisory board has appointed the members of the new Management Board, consisting of the President of the Management Board Mr. Sanel Volarić (from 10.05.2014) and members Nikola Mišetić and Andrej Koštomaj. Until 10.05.2014 the President of the Management Board is Mr. Nikola Mišetić.

From 22 April 2014 Adris grupa d.d. is the biggest shareholder of Croatia osiguranje d.d.

Expected development of the companies in consolidation as a whole

Croatia osiguranje d.d., as the parent company of the thirteen daughter companies expects the continuous growth and successful business in future. The optimistic view of the future specially relates to the newly founded companies abroad that started their business successfully, but on the market of the home countries they participate with a small market share now. With the aim to enlarge their market share it is necessary to enhance aducation and quality of employees, especially the young ones, expand the sales network, include new modern methods of insurance sales, especially on-line sales. As well, health insurance services will be offered to the market as new products in existing insurance companies in the region.

Research & development in the companies of the Group as a whole (R&D)

Research & development (R & D) as specially important part of marketing, mainly functions as centralized coordinated business function. The daughter companies start to manage it little by little and their independency in this field will be encouraged in connection with development of new insurance products as well as new ways of insurance sale, in accordance with those markets' needs. The aim is maximum harmonization of insurance offer and demand on the relevant market. In that way, Croatia osiguranje d.d. and Croatia osiguranje Group companies will be oriented at the wishes of the insureds at most.

Description of Main Risks and Uncertainties

The internal supervision of the associated companies has been permanently improved by applying new and already existing legal provisions as well as practice. The internal supervision is highly monitored and compared to the predious year additional effort has been made in all associated companies to strengthen this important business function. In all insurance companies internal supervision divisions have been incorporated i.e. audit departments (department, unit, external licensed auditor or authorized auditor). The scope of work of the mentioned organizational parts have been described in the Insurance Act in detail, Audit Act and other acts and legal provisions of the particular country but there scope of work, responsibility and way of work mainly do not differentiate. Through the supervisory bodies' activities, in the insurance companies in the region in particular, the position of the internal audit



and authorized actuary has been strengthened. In accordance with the Insurance Act of the Republic of Croatia, Croatia osiguranje d.d. is obliged to present all relevant business reports for the Group's companies to HANFA (CFSSA) with the aim to calculate the capital stock, guarantee capital and capital adequacy of the insurance companies as well as the data about investments and joint business between particular joint companies, four times a year at least. On that occasion all business reports of the daughter companies have been additionally checked up from the side of the parent company's departments in connection with risks. As the provisions of the countries where our daughter companies operate business prescribe for them as well to be subject to continual supervision from the side of their supervisory bodies, all business reports and business events relevant for stability, solvency, liquidity and possible business risks, the companies have been repeatedly supervised.

As for the companies whose main activity is not insurance business i.e., pension funds, MOT-tests companies, internal supervision and risk management are based on relevant legal provisions which prescribe the way of establishing, operating business, supervision and estimation of internal risks as well as the supervision managed by the supervisory agency. The companies operating the above mentioned business in the Republic of Croatia the business has been managed by Obligatory and voluntary pension funds act and the supervisory agency is HANFA(CFSSA). The way of operating business of the MOT-tests companies, STP, has been managed by the Road traffic act as well as the MOT-tests regulation.

Zagreb, 30.04.2014

Member of the Board

Andrej Koštomaj

President of the Board

Nikola Mišetić

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III NOTES TO THE UNAUDITED CONSOLIDATED FINANCIAL STATEMENTS FOR THE PERIOD I-III 2014

1. GENERAL DATA

CROATIA OSIGURANJE GROUP ("Group") consists of the parent company CROATIA osiguranje d.d. Zagreb and daughter companies as follows:

Daughter companies	Activity	Država	Share
CROATIA Lloyd d.d., Zagreb	Reinsurance	Croatia	100,00%
- CROATIA mirovni dom d.o.o., Zagreb	Building engineering	Croatia	100,00%
- Plančić d.o.o., Vrbanj	Viticulture	Croatia	51,00%
- Histria Construct d.o.o.	Building engineering and services	Croatia	100,00%
Razne Usluge d.o.o. – u likvidaciji, Zagreb	Consulting and services	Croatia	100,00%
CROATIA-Tehnički pregledi d.o.o., Zagreb	MOT-tests	Croatia	100,00%
- STP Pitomača, Pitomača	MOT-tests	Croatia	100,00%
- STP Blato, Blato	MOT-tests	Croatia	100,00%
Herz d.d., Požega	MOT-tests	Croatia	100,00%
CROATIA osiguranje mirovinsko društvo d.o.o., Zagreb	Pension fund management	Croatia	100,00%
CROATIA zdravstveno osiguranje d.d., Zagreb	Insurance	Croatia	100,00%
- Poliklinika Ars Medica, Pula	Health services	Croatia	74,00%
 Poliklinika CROATIA zdravstveno osiguranje, Zagreb 	Health services	Croatia	100,00%
Slavonijatrans-Tehnički pregledi d.o.o., Sl. Brod	MOT-tests	Croatia	76,00%
CROATIA Sigurimi sh.a., Priština	Insurance	Kosovo	100,00%
Milenijum osiguranje a.d., Beograd	Insurance	Serbia	99,89%
CROATIA osiguranje d.d., Ljubuški	Insurance	Bosnia&Herzegovina	52,05%
- Crotehna d.o.o., Ljubuški	MOT-tests	Bosnia&Herzegovina	100,00%
- CROATIA remont d.d., Čapljina	MOT-tests	Bosnia&Herzegovina	69,79%
- Croauto d.o.o., Mostar	MOT-tests	Bosnia&Herzegovina	66,80%
- CROATIA Vitez d.o.o., Vitez	MOT-tests	Bosnia&Herzegovina	90,04%
- Hotel Hum d.o.o. , Ljubuški	Hotel-and catering services	Bosnia&Herzegovina	80,00%
	Representation in		100,00%
- Ponte d.o.o., Mostar	insurance	Bosnia&Herzegovina	
CROATIA osiguranje a.d., društvo za osiguranje života, Skopje	Insurance	Macedonia	95,00%
CROATIA osiguranje a.d. društvo za osiguranje neživota, Skopje	Insurance	Macedonia	100,00%
Associated companies	Activity	Country	
	Pension fund		
PBZ CROATIA osiguranje d.d., Zagreb	management	Croatia	50,00%
Brioni d.d.	Public road transport of passengers and goods	Croatia	25,57%
Autoprijevoz d.d., Otočac	Transport of passengers and goods	Croatia	28,34%



CROATIA osiguranje d.d. (parent company) with the seat in Zagreb, Miramarska 22, is registered at the Commercial Court Register in Zagreb under subject registration number (MBS): 080051022. The principal activity of the Company is made up of all types of life and non-life insurance business.

Management Board and Supervisory Board

Pursuant to the Companies' Act, Insurance Act and the Articles of Association the bodies of the Company are as follows: the Management Board, The Supervisory Board and the General Assembly. The liability and responsibility of the members of these bodies are regulated by the above-mentioned acts.

Members of the Supervisory Board of the Company:

-until 22 April 2014

Mladen Blažević, Chairman Vesna Trnokop - Tanta, Deputy Chairwoman Prof. D.Sc. Josip Tica, Member Đurđa Hunjet, Member Prof. D.Sc. Petar Miladin, Member Miroslav Hrašćanec, Member

from 22 April 2014

Ante Vlahović Chairman of the Supervisory Board
Mladen Blažević Deputy Chairman of the Supervisory Board
Plinio Cuccurin Member of the Supervisory Board
Branko Zec Member of the Supervisory Board
Roberto Škopac Member of the Supervisory Board
Prof.D.Sc. Josip Tica Member of the Supervisory Board
Miroslav Hrašćanec Member of the Supervisory Board

Management Board:

until 22 April 2014

Krešimir Starčević, President Ivan Fabijančić, Member

from 23 April 2014

Nikola Mišetić fills a post of the president of the Management Board until 10 May 2014.

Andrej Koštomaj, Member



Capital stock and shares

As at 31 March 2014 the capital stock of the Company amounts to HRK 442,887,200.00 and is divided in 316,348 shares with the nominal value of HRK 1,400.00. All shares are initial public offering shares and are marked as follows:

- 307,598 shares are ordinary shares marked as CROS-R-A,
- 8,750 shares are preferred shares marked as CROS-P-A.

Each share, either the ordinary or the preferred one, entitles to 1 (one) vote at the General Assembly of the Company. All shares are paid in total, issued in a dematerialized form, freely transferable and recorded in the depository of the Central Depository & Clearing Company Inc. The Group has no ownership stake in its shares.

Ownership structure on 31 March 2014 is set below:

	Number	31/03/201	4
Shareholder	of Shares	Amount HRK	% Share
1. State Office for the Administration of Government Property / Republic of Croatia	253.697	355.175.800,00	80,20
2. Raiffeisenbank Austria d.d custody account	19.689	27.564.600,00	6,22
3. Societe Generale- Splitska banka d.d custody account	7.116	9.962.400,00	2,25
4. Erste&Steiermärkische Bank d.d basic and custody account	4.285	5.999.000,00	1,35
5. Hrvatska poštanska banka d.d basic and custody account	3.664	5.129.600,00	1,16
6. HPB nekretnine d.o.o.	2.957	4.139.800,00	0,93
7. Kraš d.d.	1.400	1.960.000,00	0,44
8. PBZ d.d custody account	1.151	1.611.400,00	0,36
9. Auto Hrvatska d.d.	1.004	1.405.600,00	0,32
10. Radić Antun	731	1.023.400,00	0,23
11. Zagrebačka banka d.d custody account	720	1.008.000,00	0,23
12. Komercijalna banka Zagreb d.d. in liquidation	700	980.000,00	0,22
13. Bahovec Srećko	587	821.800,00	0,19
14. Škaro Miroslav	520	728.000,00	0,16
15. ACK D.D in liquidation	500	700.000,00	0,16
16. Tankerska plovidba d.d.	400	560.000,00	0,13
17. Fran Mihaljević - klinika za infekt. bolesti	330	462.000,00	0,10
18. Interkapital vijednosni papiri d.o.o./IP	254	355.600,00	0,08
19. Cemex Hrvatska d.d.	249	348.600,00	0,08
20. Kotoraš Marino	231	323.400,00	0,07
21. Other shareholders	16.163	22.628.200,00	5,12
TOTAL:	316.348	442.887.200,00	100,00



2. BASIS OF PREPARATION OF FINANCIAL STATEMENTS

Basis of preparation and consolidation

Financial statements are prepared pursuant to the provisions of the Capital Market Act (Official Gazette 88/08, 146/08, 74/09 and 54/13) and the Zagreb Stock Exchange Regulations as well as pursuant to the Ordinance on the structure and contents of the financial statements of the issuer for the periods during the year (Official Gazette 132/10, 39/2012) brought by the CFSSA.

Financial statements are prepared by considering the fundamental accounting assumption of recognizing the business transaction effects as they occur and recording them in the respective periodic financial statements as well as by applying the fundamental accounting going-concern assumption.

The consolidated financial statements include the parent company (Croatia osiguranje d.d.) as well as the daughter companies it controls. This control is normal as the Company owns, directly or indirectly, over 50% of voting rights of the company, in that way being able to manage financial and business policy of the company with the aim to realize benefit from its activities. All significant transactions and amounts between the members of the Group are eliminated.

Reporting currency

The financial statements are presented in Croatian kuna (HRK). On 31 March 2014 the official exchange rate of the Croatian kuna was HRK 7.66 to 1 Euro and HRK 5.58 to 1 USD.

Use of estimate

The preparation of financial statements in conformity with the IFRS requires the management to pass judgements, make use of estimates and assumptions that affect the application of accounting policies and the presented amounts of assets, liabilities, revenues and expenditures. The estimates and the underlying assumptions are based on historical experience, various other factors considered reasonable under the given circumstances and the information available by the day of the preparation of financial statements the result of which makes up the basis for judging the book value of assets and liabilities that is otherwise not easy to determine from other sources. The actual results may differ from these estimates. The estimates and the underlying assumptions are continuously examined. Changes in accounting estimates are recognized in the period in which they were made as well as in the future periods if the changes affect them too.



Accounting Policies

The accounting policies used in the preparation of the unaudited consolidated financial statements for the first quarter of the year 2014 are consistent with the accounting policies used in the preparation of the audited financial statements for the year 2013.





Based on Article 20 of the Articles of Association of CROATIA osiguranje d.d. of 27 September 2012 and Article 410 of the Capital Market Act (Official Gazette 88/08, 146/08, 74/09, 54/13 and 159/13) the Management Board of the Company issues the following

STATEMENT

that to the best of its knowledge:

- the unaudited consolidated financial statements for the first quarter of the year 2014, prepared by the application of the relevant FRS, offer a wholesome and true presentation of assets and liabilities, losses and gains, financial position and business operations of the issuer and the companies included in the consolidation as a whole,
- the Management Report contains a true presentation of the development, business operation results and the financial position of the issuer and the companies included in the consolidation, as well as a description of major risks and uncertainties to which the issuer and the companies are exposed as a whole.

Zagreb, 30.04.2014

Member of the Board

Andrej Koštomaj

President of the Board

Níkola Mišetić

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