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Zagreb, February, 3rd 2022

CROATIAN FINACIAL SERVICES SUPERVISORY AGENCY

Official register of prescribed information

ZAGREB STOCK EXCHANGE INC.

NOTICE OF PRESCRIBED INFORMATION

Information on strategic determinants and the Business Plan of Zagreb Holding for the year 2022

We hereby inform the investment public, that today, the Company will present the strategic guidelines and activities included in the Business Plan for 2022, which will form the basis for the implementation of the planned EBITDA in the amount of about HRK 504 million.

Stabilization of business, transformation of the organization and orientation towards sustainability and business development are three key goals to which the Management Board of Zagreb Holding will dedicate itself in 2022.

Stabilization of the Holding Group and its subsidiaries is planned to be achieved through a combination of efficiency measures that include the already announced change in the waste management model, reduction of administrative staff, commercialization and sale of non-operating assets, establishment of an efficient billing control system and harmonization of prices in market activities, such as renting commercial facilities. Furthermore, the expansion of existing services and digitalization of business is planned to further reduce costs, while increasing the quality and accessibility of services to citizens.

By raising an organizational efficiency through the shared joint services model, operating costs, which currently present almost a third of all operating costs, are planned to be reduced by HRK 81 million in 2022.

Despite the demanding process of increasing business efficiency, the Company's Management Board plans to launch a cycle of significant investments in 2022, the most important of which are investments in the water supply network, modernization of Cleaning vehicles and equipment, investments in water and gas meters and digital processes.

Zagreb Holding Ltd.

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