

Ordinary share IGH-R-A, ISIN HRIGH0RA0006 Listed on the official market of the Zagreb Stock Exchange Home member state: Croatia LEI mark:74780000W0UQ8MF2FU71

Zagreb, 20 August 2021

ZAGREB STOCK EXCHANGE Ivana Lučića 2a 10000 Zagreb

Subject: Reply to the enquiry of the Zagreb Stock Exchange dated 12 August 2021

Dear Sirs.

Following the enquiry of the Zagreb Stock Exchange dated 12 August .2021, INSTITUT IGH, d.d. (hereinafter: the Company) gives the following statement.

The Company informed the investment community on time about the difficulties related to the publication of financial statements caused by the COVID-19 pandemic, which is still present on the markets where the Company operates: Russia and Georgia, as a result of which the information required for the preparation of financial statements was difficult to communicate and collect.

During 2021, the Company improved its internal processes and its internal organization, reporting tools and processes in order to enable a timely reporting, both internal and for the needs of the investment community.

Due to an unintentional omission, on 30 October 2020, the Company published the Corporate Governance Action Plan for 2021 in Croatian language only and upon receiving a notice, the Company subsequently published the document in English. Also, on 25 May 2021, the Company published its annual audited financial statements for 2020 in PDF format, in Croatian and upon receiving a notice, on 26 May 2021 the Company published the audited financial statements for 2020 in PDF format, in English.

In view of the fact that this was an unintentional mistake made when publishing the statements, the Company will pay more attention and take due account of the deadlines and types of reports /statements being published, as well as the fact that all the defined formats and versions of the reports / statements are published at the same time and within the legal deadlines.

Yours sincerely

INSTITUT IGH, d.d. Robert Petrosian, President of the Management Board

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Temeljni kapital: 116.604.710,00 kn, uplaćen u cijelosti

Broj izdanih dionica: IGH 613.709 Nominalna vrijednost dionice 190 kn MB: 3750272 OIB: 79766124714 Poslovna banka: SBERBANK d.d. IBAN: HR6825030071100087335 SWIFT kod: VBCRHR22

uprava: Robert Petrosian,predsjednik uprave Vedrana Tudor, članica uprave Miroslav Pauzar, član uprave Igor Džajić, član uprave

Nadzorni odbor: Žarko Dešković, dipl.ing.građ., predsjednik Nadzornog odbora



